



UNITED STATES OF AMERICA
RAILROAD RETIREMENT BOARD
844 NORTH RUSH STREET
CHICAGO, IL 60611-1275
WWW.RRB.GOV

OFFICE HOURS: M-T-TH-F 9:00 AM TO 3:30 PM
WEDS. 9:00 AM TO 12:00 PM - CLOSED FEDERAL HOLIDAYS

TOLL-FREE NUMBER: 1-877-772-5772

IMPORTANT INFORMATION ABOUT YOUR BENEFIT ONLINE SERVICES ACCOUNT

You are receiving this Password Request Code (PRC) because you requested it online or you recently applied for unemployment or sickness insurance benefits.

Your PRC is:

A PRC is used only once to establish a Benefit Online Services (BOS) account. To use your PRC, click on the Login link found on the top right of the rrb.gov website. You will be taken to the Benefit Online Services page. Under the Account Management section, click on Establish Internet Account and follow the instructions on the next screens. After successfully establishing your account, your PRC is no longer needed and may be discarded.

Please establish your account within 30 days. The PRC provided in this letter will expire 30 days from the date of this letter. If this PRC expires, you will be required to contact the BOS System Administrator for a new letter.

If you have any problems establishing your account, please contact the BOS System Administrator through the link on the right side of any of the BOS web pages. If you have any questions or need any other assistance, please contact a Railroad Retirement Board representative at our toll-free number.

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