

# Farm Loan Customer Satisfaction Survey

OMB Control Number: 0503-0021  
Expiration Date: 3/31/2021

To help us keep improving the loan application process, please answer the following questions to provide feedback on your experience with this tool. You can skip or not answer any question and still submit the survey.

1. I am satisfied with the Farm Loans Discovery Tool on Farmers.gov.

strongly disagree      disagree      neutral      agree      strongly agree

                      

2. I now have a better understanding of what to expect when applying for a USDA farm loan.

strongly disagree      disagree      neutral      agree      strongly agree

                      

3. It was easy to complete what I needed to do.

strongly disagree      disagree      neutral      agree      strongly agree

                      

4. I feel prepared to meet with my loan officer to discuss my potential farm loan.

strongly disagree      disagree      neutral      agree      strongly agree

                      

5. I trust USDA's Farm Loans Program to fulfill our country's commitment to producers.

strongly disagree      disagree      neutral      agree      strongly agree

                      

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0503-0021. The time required to complete this information collection is estimated to average 60 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

Submit Survey