

The World Trade Center Responder Health Program  
170 Frelinghuysen Road  
Piscataway, NJ 08854  
848-445-0123

Form Approved  
OMB No. 0920-0953  
Exp. Date 8/31/2020

**Patient Satisfaction Survey**

In an effort to improve our services at the Environmental and Occupational Health Sciences Institute (EOHSI) World Trade Center Health Program, we would like your feedback. Please take a few minutes to complete this survey so we can better serve you in the future. Your responses will be kept secure to the extent permitted by law.

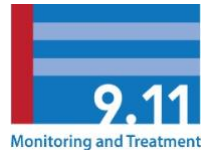
The questions are based on a scale of 1 to 5.

**1 = Very Dissatisfied** ☹️      **5 = Very Satisfied** 😊

Date: \_\_\_\_\_ ☹️ **Very Dissatisfied** ☹️      ☺️ **Very Satisfied** ☺️

1. The ease of scheduling an appointment	1	2	3	4	5
2. During your visit, how was your experience with the <b>receptionists</b> ?	1	2	3	4	5
3. During your visit, how was your experience with the <b>nursing staff</b> ?	1	2	3	4	5
4. During your visit, how was your experience with the <b>doctor</b> ?	1	2	3	4	5
5. During your visit, how was your experience with the <b>mental health clinician</b> ?	1	2	3	4	5

(Turn Over)



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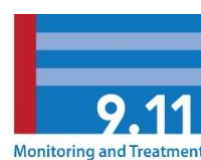
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- 5. During your visit, how was your experience with the **social worker/benefits coordinator**?    1    2    3    4    5
- 6. During your visit, how was your experience with the **discharge team**?    1    2    3    4    5
- 7. Overall, how satisfied are your experience with WTC Health Program Rutgers Clinical Center of Excellence?    1    2    3    4    5

**Based on your visit today, if any, what improvements can be made?**

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Public reporting burden of this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to - CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333 ATTN: PRA (0920-0953). to - CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333 ATTN: PRA (0920-0953).

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