

# PQRSurvey System

## National Cancer Institute (NCI), Cancer Therapy Evaluation Program (CTEP), Protocol and Information Office (PIO) External Customer Satisfaction Survey

All questions are multiple choice on a scale of 1-10, 10 being "very satisfied", 8 being "somewhat satisfied", 5 being "neither satisfied or dissatisfied", 3 being "somewhat dissatisfied", 1 being "very dissatisfied". Please include any comments relevant to that question in the associated open comment field.

OMB #: 0925-xxxx  
Expiration Date: xx/xx/xxxx

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. **An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a current valid OMB control number.** Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0642). Do not return the completed form to this address.

### NIH NCI DCTD OIB CTEP Protocol and Information Office External Customer Satisfaction Survey Year 6 Screen 1 of 1

1. Please state your NCI affiliation.

Comments: (1000 characters)

Options are:

- ABTC
- Alliance
- AMC
- COG

2. Questions regarding your overall experience when interacting with the PIO.

a. Rate your satisfaction with the time it took for PIO to acknowledge your communication if via email.

 N/A  
 1  
 2  
 3  
 4  
 5  
 6  
 7  
 8  
 9  
 10

Comments: (1000 characters)

b. Rate your satisfaction with the professionalism of PIO staff.

N/A    1    2    3    4    5    6    7    8    9    10

Comments: (1000 characters)

c. Rate your satisfaction with PIO's ability to answer questions concerning CTEP processes.

N/A    1    2    3    4    5    6    7    8    9    10

Comments: (1000 characters)

d. Rate your overall experience with the PIO.

N/A    1    2    3    4    5    6    7    8    9    10

Comments: (1000 characters)