



**U.S. Fish and Wildlife Service  
ALASKA GUIDE SERVICE EVALUATION**



As a recent visitor to a national wildlife refuge in Alaska and a client of a refuge authorized guide service, we ask that you voluntarily complete this survey and return it to us using the enclosed envelope. You may also return the form via email, facsimile, or in person to the refuge. We will also accept your responses over the telephone. Your responses will help ensure that refuge visitors in Alaska receive high quality services and experiences. You will not be contacted for further information unless you check the box at the end of this form indicating that it is all right to do so. Please attach additional sheets, if necessary.

1. Your name: \_\_\_\_\_

2. Name of guide on contract (if applicable): \_\_\_\_\_

3. Name(s) of guide(s) that assisted you in the field: \_\_\_\_\_

\_\_\_\_\_

4. Activity for which you engaged the guide service (i.e. big game hunting, sport fishing, river or float trip, etc.):

5. Dates and location of guided activity (river drainage or other significant geographic reference):

\_\_\_\_\_

6. Were the guide services provided as advertised or represented? Yes \_\_\_\_ No \_\_\_\_  
(if no, please explain):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

7. Did you have any concerns about your personal safety during your guided activities?  
Yes \_\_\_\_ No \_\_\_\_ (if yes, please explain)

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8. Do you feel your guide took appropriate actions to minimize impacts on the environment (e.g., practicing Leave No Trace techniques)?

Yes \_\_\_\_ No \_\_\_\_ (if no, please explain)

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9. Overall, were you satisfied with the guide services provided to you?

Yes \_\_\_\_ No \_\_\_\_ (if no, please explain)

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10. Please provide any additional comments you would like regarding this guide service or your refuge experience:

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Thank you for your input!

May we contact you for more information? Yes \_\_\_\_ No \_\_\_\_

If yes, please indicate a preferred method for contact (i.e., telephone, mail, email address, etc.).

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## NOTICES

### PRIVACY ACT STATEMENT

**Authority:** The information requested is authorized by the National Wildlife Refuge System Administration Act (16 U.S.C. 668dd-ee) and the National Wildlife Refuge System Improvement Act of 1997 (P.L. 105-57).

**Purpose:** The contact information of refuge visitors using a refuge authorized guide service will help gauge client satisfaction with the services.

**Routine Uses:** The information will be used by the refuge's administrative office to evaluate the quality of services provided by commercial guides on Alaskan National Wildlife Refuges and the impact of the activity on refuge resources. Information about additional routine uses can be found in the Systems of Records Notice, FWS-5 National Wildlife Refuge Special Use Permits.

**Disclosure:** Providing the information is voluntary. All information collected will be aggregated and used for statistical purposes to evaluate commercial services.

### PAPERWORK REDUCTION ACT STATEMENT

We are collecting this information subject to the Paperwork Reduction Act (44 U.S.C. 3501) to help ensure quality visitor services on national wildlife refuges in Alaska and to respond to requests made under the Freedom of Information Act and the Privacy Act of 1974. We will aggregate the information and use it only for statistical purposes. Your response is voluntary. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. OMB has approved this collection of information and assigned Control No. 1018-0141.

### ESTIMATED BURDEN STATEMENT

Public reporting for FWS Form 3-2349 is estimated to be 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Service Information Collection Clearance Officer, Division of Policy, Performance, and Management Programs, Fish and Wildlife Service, Mail Stop BPHC, 5275 Leesburg Pike, Falls Church, VA 22041-3803. Please do not send your completed form to this address.