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| **FEMA GO User Survey**  |

**Business Value and Usability Survey Questions**

Directions: Please take the time to answer each question listed below. Your feedback is important to us and will help us continuously improve our processes.

Top of Form

**\* 1. The system supports all of my grants management business functions.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 2. System constraints prevent me and my team from adapting to high value policy, process, and programmatic changes.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 3. I have access to the grants data that I need. (Business intelligence users only).**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 4. The system supports collaboration with my colleagues.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 5. I think that I would like to use this system frequently.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 6. I found the system unnecessarily complex.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 7. I thought the system was easy to use.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 8. I think that I would need the support of a technical person to be able to use this system.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 9. I found the various functions in this system were well integrated.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 10. I thought there was too much inconsistency in this system.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 11. I would imagine that most people would learn to use this system very quickly.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 12. I found the system very cumbersome to use.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 13. I felt very confident using this system.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**\* 14. I needed to learn a lot of things before I could get going with this system.**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree Bottom of Form