

# FEMA NCP Questionnaire

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## Paperwork Burden Disclosure Notice

Public reporting burden for this data collection is estimated to average .5 hours per response. The burden estimate includes the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and submitting this form. This collection of information is required to obtain or retain benefits. You are not required to respond to this collection of information unless a valid OMB control number is displayed on this form. Send comments regarding the accuracy of the burden estimate and any suggestions for reducing the burden to: Information Collections Management, Department of Homeland Security, Federal Emergency Management Agency, 500 C Street, Washington, DC, 20472, Paperwork Reduction Project (1660-0130).

**The Federal Emergency Management Agency (FEMA) has developed this questionnaire to identify ways in which FEMA can better serve the whole community by providing valuable continuity-related products and services.**

*FEMA's National Continuity Programs (NCP) serves the public by coordinating programs and activities that preserve our nation's essential functions and enhance the ability of organizations, communities, and governments to continue to provide critical services and conduct essential functions across a wide range of potential threats and emergencies. FEMA offers training, technical assistance, and outreach to assist organizations and governments develop and maintain a continuity plan and program and implement the concepts found within the Continuity Guidance Circular (CGC). The Continuity Resource Toolkit, found at [www.fema.gov/continuity-resource-toolkit](http://www.fema.gov/continuity-resource-toolkit), contains these additional tools, templates, and resources.*

1. What continuity of operations or organizational resilience technical assistance would you like to have available to you? You may choose more than one answer.

Training	Templates	Guidance	Webinars
Brochures	Exercises	Other:	

2. What continuity challenge(s) is/are present in your organization? You may choose more than one answer.

Planning	Devolution	Reconstitution	Training
Exercises	Funding	Other:	

3. Were you aware of FEMA NCP prior to this questionnaire? YES NO

4. Have you used FEMA NCP products and services before? YES NO

- If yes, which products/services have you used?

- If yes, were products/services accessible? YES NO

o If no, please explain:

5. Would you recommend FEMA NCP products and services? YES NO

- If you do not recommend FEMA NCP products and services to others, why not?

6. What changes to FEMA NCP products and services would make you more likely to use these in the future?

7. On a scale of 1-10, with 1 being "Extremely Unsatisfied" and 10 being "Very Satisfied," how satisfied are you with FEMA NCP? This includes materials, training, and any other experiences.

1 2 3 4 5 6 7 8 9 10 Not used

8. Please use the following section to add any additional or new comments, questions or concerns.

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In your responses to the Questionnaire, do not provide any information that could be identify you or anyone else, such as name, address, or contact information. Please return this questionnaire to and/or contact us with questions at: [fema-ncp-pnpbranch@fema.dhs.gov](mailto:fema-ncp-pnpbranch@fema.dhs.gov)

or

US Department of Homeland Security  
Federal Emergency Management Agency  
NCP/PPED  
500 C Street SW, 5<sup>th</sup> Floor  
Washington, DC 20472