



FEMA

July 18, 2017

<STUDENT>  
<ADDRESS>  
<CITY>, <ST> <ZIP>

Dear <STUDENT>:

Recently, you completed the National Fire Academy (NFA) course **R0306—Executive Analysis of Fire Service Operations in Emergency Management, 3/20/2017 - 3/31/2017**.

To help guide the NFA in the continuous improvement of its training programs, we would like to ask you to please complete a Long Term Evaluation (LTE) of this course. Your feedback is critical for the Academy to determine what training elements have been transferred to the job and ultimately are making a difference in helping to reduce the loss of life from fire-related incidents in local communities.

You can complete the LTE on the U.S. Fire Administration's Web site. It contains questions about how you have used the training since returning to your department/organization.

To complete the evaluation, please visit the following page on our web site:  
<http://www.usfa.dhs.gov/applications/nfaeval/lte?u=L59R030613004-00005>

Your user name to access the survey is: **L59R030613004-00005**

Your password to access the survey is: **XXXXXXXX**

Please know that we appreciate you taking the time to complete this important evaluation. Please know as well: Your responses to the questions contain no names and will remain anonymous. Additionally, individual data are never shared or reported out apart from aggregate government summaries.

If you have any questions about the evaluation survey, please contact the NFA Evaluation Center at 800-694-4262 or [NFA-Evaluation@dhs.gov](mailto:NFA-Evaluation@dhs.gov).

Sincerely,

Dr. Kirby Kiefer  
Deputy Superintendent  
National Fire Academy