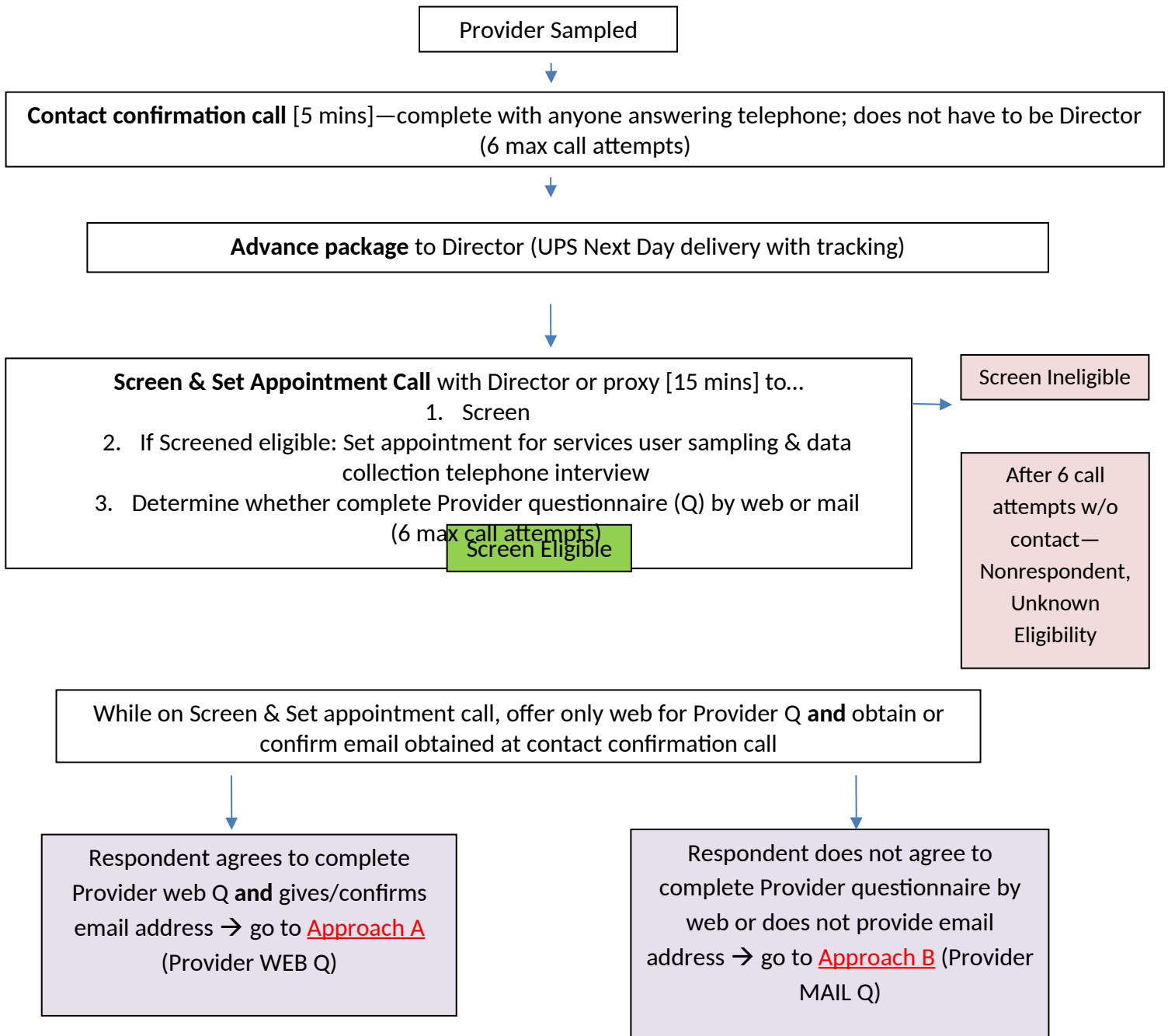
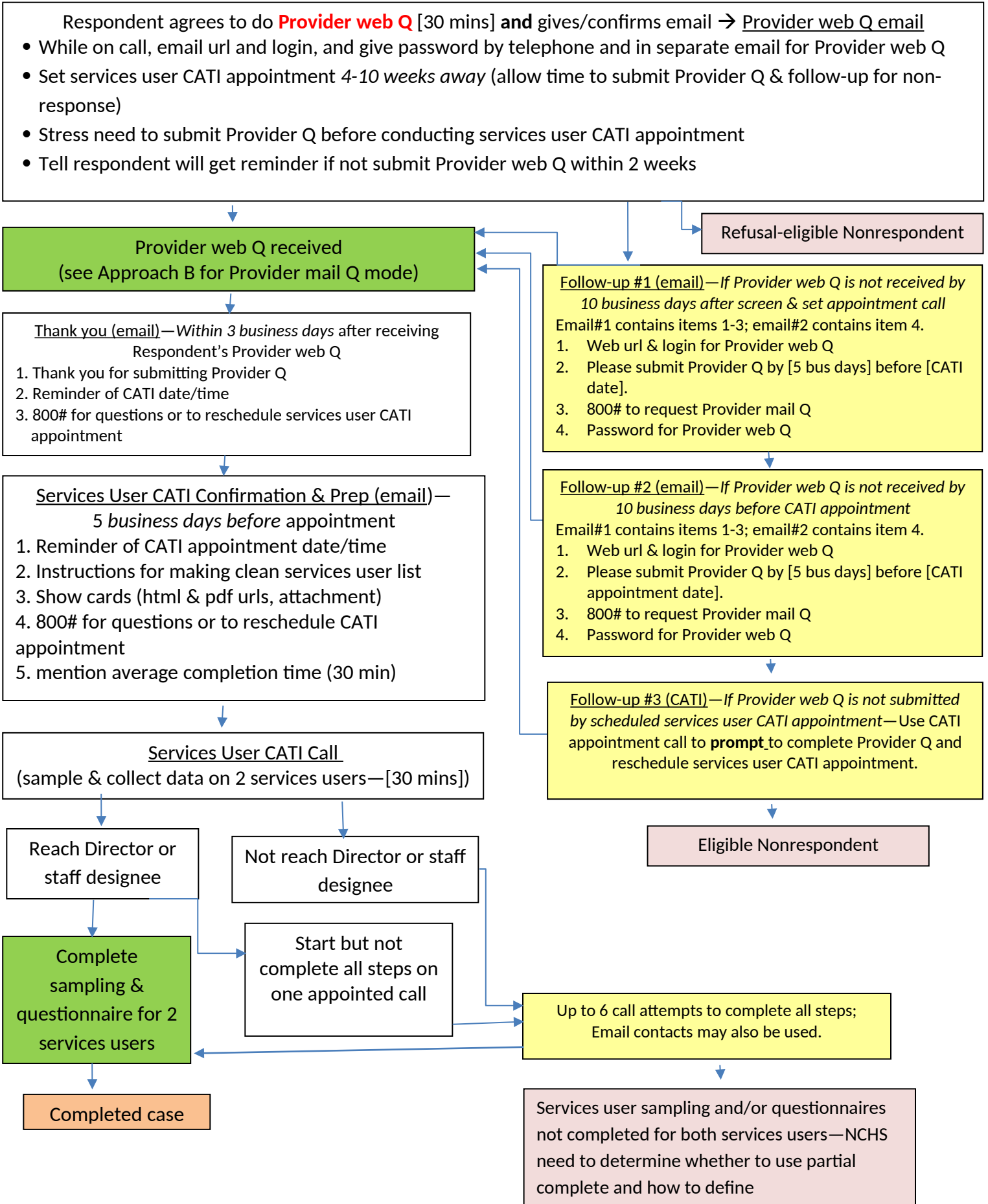


Attachment E: Main steps and flow of 2018 NSLTCP data collection protocol



APPROACH A: FOR RESPONDENTS WHO AGREE AT SCREEN & SET APPOINTMENT CALL TO COMPLETE PROVIDER WEB Q



Only if Respondent does not agree to do Provider web Q

- While on call, offer **Provider mail Q** [30 mins]; Confirm mailing address and get/confirm email
- Set services user CATI appointment 8-10 weeks away (allow time to mail out/back Provider Q & follow-up for non-response)
- Stress need to submit Provider Q before conducting services user CATI appointment
- Tell respondent will get reminder if not submit Provider web Q within 4 weeks

