



FSA-441C  
(proposal 2)

Farm Service Agency  
Aerial Photography Field Office

### APFO SERVICE QUALITY SURVEY

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Aerial Photography Field Office  
125 South State Street Suite 6416  
Salt Lake City, Utah  
USA  
84138-1102  
Phone: 801-844-2922  
Fax: 855-415-2014  
<http://www.apfo.usda.gov>

#### Dear Valued Customer:

As part of our ongoing effort to improve our service, I invite you to participate in this Service Quality Survey.

We hope your recent experience has been a good one, but whether your opinion is positive or negative, we'd like to hear from you. **Your opinion is extremely important to us.**

If it would be more appropriate for another person to complete this survey, please pass it along to them. Responses can be submitted on site, faxed to (801) 956-3653 (Attention: Customer Service Supervisor), or online at [http://www.surveymonkey.com/s/fsa\\_441c\\_apfo\\_service\\_quality](http://www.surveymonkey.com/s/fsa_441c_apfo_service_quality) (preferred method). You may also complete, save, and email this form directly to [apfo.sales@slc.usda.gov](mailto:apfo.sales@slc.usda.gov) or by visiting <http://www.apfo.usda.gov> and then click the "Forms" tab then the survey link after opening the document.

Sincerely,

Customer Service Section Supervisor

#### COMPLETE SURVEY

1. The Aerial Imagery Specialist helping me was:	2. Order Number (If available)	3. Email Address
4. As for Customer Service, I am treated with courteous/tactful behavior with timely and accurate products/service in a positive professional manner.		
<input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom		
5. Information or Communications are clear, correct, timely and presented in an understandable manner.		
<input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom		
6. My time spent researching or requesting help was time well spent as I received the product without requiring revisions.		
<input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom		
7. Comments		

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