



FSA-441C
(proposal 2)

Farm Service Agency
Aerial Photography Field Office

APFO SERVICE QUALITY SURVEY

Paperwork Reduction Act Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0560-0176. The time required to complete this information collection is estimated to average five (5) minutes per response. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: USDA-FSA Aerial Photography Field Office, Attn: Customer Service Supervisor, 125 South State Street Suite 6416, Salt Lake City, Utah 84138-1102.

Aerial Photography Field Office
125 South State Street Suite 6416
Salt Lake City, Utah
USA
84138-1102
Phone: 801-844-2922
Fax: 855-415-2014
<http://www.apfo.usda.gov>

Dear Valued Customer:

As part of our ongoing effort to improve our service, I invite you to participate in this Service Quality Survey.

We hope your recent experience has been a good one, but whether your opinion is positive or negative, we'd like to hear from you. **Your opinion is extremely important to us.**

If it would be more appropriate for another person to complete this survey, please pass it along to them. Responses can be submitted on site, faxed to (801) 956-3653 (Attention: Customer Service Supervisor), or online at http://www.surveymonkey.com/s/fsa_441c_apfo_service_quality (preferred method). You may also complete, save, and email this form directly to apfo.sales@slc.usda.gov or by visiting <http://www.apfo.usda.gov> and then click the "Forms" tab then the survey link after opening the document.

Sincerely,

Customer Service Section Supervisor

COMPLETE SURVEY

1. The Aerial Imagery Specialist helping me was:	2. Order Number (If available)	3. Email Address
4. As for Customer Service, I am treated with courteous/tactful behavior with timely and accurate products/service in a positive professional manner.		
<input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom		
5. Information or Communications are clear, correct, timely and presented in an understandable manner.		
<input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom		
6. My time spent researching or requesting help was time well spent as I received the product without requiring revisions.		
<input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom		
7. Comments		

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