

Grain Inspection, Packers, and Stockyards Administration

Disclaimer

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0580-0018. The time required to complete this information collection is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

The U.S. Department of Agriculture (USDA) prohibits discrimination in all of its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex (including gender identity and expression), marital status, familial status, parental status, religion, sexual orientation, political beliefs, genetic information, reprisal, or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to: USDA Assistant Secretary for Civil Rights, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, S.W., Stop 9410 Washington, DC 20250-9410, or call toll-free at (866) 632-9992 (English) or (800) 877-8339 (TDD) or (866) 377-8642 (English Federal-relay) or (800) 845-6136 (Spanish Federal-relay). USDA is an equal opportunity provider and employer.

1. If you would like to take the survey select "continue". If not select "exit" or close the browsing window.

Continue

Exit

Customer Status

1. Are you a customer of the National Grain Inspection Program?

Yes

No

General Feedback

1. Please use this opportunity to provide comments, suggestions, views, or any other feed back to GIPSA (or FGIS). Please be as specific as possible.

2. If you would like to identify yourself (not required) please do so here.

- I prefer my responses stay anonymous
- Identifying information (ex.: Name- John Brown, Affiliation- Washington State customer Email address- john.brown@internet.com)

Grain Inspection, Packers, and Stockyards Administration

Thank you!

Thank you for completing our survey. Please feel free to contact your local agency/office with requests for new services, questions, and or comments. If you would rather speak with a GIPSA customer service representative, please call 202-690-3929, or send electronic mail to FGISSurvey.GIPSA@usda.gov.

Grain Inspection, Packers, and Stockyards Administration

Official Grain Inspection and Weighing System Customer Survey

1. Your service Provider is:

(Please include the name, city and state of your service provider)

2. I receive results in a timely manner.

Strongly Disagree Disagree No Opinion Agree Strongly Agree

3. I receive official certificates in a timely manner.

Strongly Disagree Disagree No Opinion Agree Strongly Agree

4. Official results are accurate.

Strongly Disagree Disagree No Opinion Agree Strongly Agree

5. Official results are consistent.

Strongly Disagree Disagree No Opinion Agree Strongly Agree

6. The service is of good value for the cost.

Strongly Disagree Disagree No Opinion Agree Strongly Agree

7. The services provided meet my needs.

Strongly Disagree Disagree No Opinion Agree Strongly Agree

8. Inspection personnel are courteous.

Strongly Disagree Disagree No Opinion Agree Strongly Agree

9. Inspection personnel are knowledgeable.

Strongly Disagree Disagree No Opinion Agree Strongly Agree

10. Overall, the quality of official service I receive is satisfactory.

Strongly Disagree Disagree No Opinion Agree Strongly Agree

11. I primarily request service for:

Rice

Mixed Grain

Sunflower Seed

Flaxseed

Soybeans

Graded Commodities

Sorghum

Processed Commodities

Corn

Wheat

Canola

Rye

Barley

Oats

Triticale

12. What percent of your product is officially inspected?

<25% 25-50% 51-75% >75%

13. Please indicate any new/ existing services you would like to use if they were available or provide any additional comments or suggestions to help us improve this survey.

Thank you

Thank you for completing our survey. Please feel free to contact your local agency/office with requests for new services, questions, and or comments. If you would rather speak with a GIPSA customer service representative, please call 202-690-3929, or send electronic mail to FGISSurvey.GIPSA@usda.gov.

1. If you would like to identify yourself (not required) please do so here.

- I prefer my responses stay anonymous
- Identifying information (eg.; Name, Affiliation, or email address)

2. If you would like us to contact you please leave your phone number or email address here.