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This is a voluntary survey

### **Impact-based Decision Support Services (IDSS) Partner Survey**

*Public reporting burden for this collection of information is estimated to average 7 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other suggestions for reducing this burden to: [IDSSMetrics@noaa.gov](mailto:IDSSMetrics@noaa.gov)*

*Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subjected to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act, unless that collection of information displays a currently valid OMB Control Number. Finally, please note that under no circumstances will individual responses be shared.*

The NWS is committed to providing quality Impact-based Decision Support Services (IDSS) to serve the needs of our core partner organizations and to support our strategic goal of building a nation that is ready, responsive, and resilient to the dangerous impacts of extreme weather.

IDSS consists of a variety of services, which include but are not limited to:

- NWS initiated calls and support on agency coordination calls
- Webinars, briefings, and email alerts
- On-site deployments by NWS Staff
- Pre-event/scenario planning and after-action event reviews
- Periodic drills and exercises

As we seek to better serve the weather information needs of core partners, like you, we invite you to complete the following questionnaire about the IDSS recently provided by the National Weather Service that will help us better understand and improve our service.

Your participation in this survey is voluntary and the information you provide is confidential. Your consent to participate is indicated by your completion of this questionnaire. You are free to withdraw your participation in the survey at any time. Thank you for your participation.

**1. Please identify the type of event hazard for the IDSS you received.**

- A. Severe weather (e.g., thunderstorm, tornado, high wind)
- B. Flooding
- C. Winter weather/cold weather (e.g., blizzard, Nor'easter)

- D. Tropical Storm/hurricane
- E. Excessive heat
- F. Fire weather
- G. Other

**2. The IDSS my organization received was easy to obtain.**

- A. Strongly Agree
- B. Somewhat Agree
- C. Neither Agree Nor Disagree
- D. Somewhat Disagree
- E. Strongly Disagree

**3. The IDSS my organization received was timely.**

- A. Strongly Agree
- B. Somewhat Agree
- C. Neither Agree Nor Disagree
- D. Somewhat Disagree
- E. Strongly Disagree

**4. The IDSS my organization received was easy to understand.**

- A. Strongly Agree
- B. Somewhat Agree
- C. Neither Agree Nor Disagree
- D. Somewhat Disagree
- E. Strongly Disagree

**5. To what extent did the forecast match the weather that actually occurred?**

- A. To a Very Great Extent
- B. To a Great Extent
- C. To Some Extent
- D. To a Very Little Extent
- E. Not at All

**6. The IDSS information my organization received from my primary NWS source conflicted with information from other NWS sources (e.g., Storm Prediction Center (SPC), National Hurricane Center (NHC), River Forecast Centers (RFC), other Weather Forecast Offices serving my state).**

- A. Strongly Agree
- B. Somewhat Agree

- C. Neither Agree Nor Disagree
- D. Somewhat Disagree
- E. Strongly Disagree

**7. Please share any comments you have on the consistency of NWS IDSS for this event.**  
**[Capture open-ended response]**

**8. I can count on NWS staff to deliver high-quality IDSS.**

- A. Strongly Agree
- B. Somewhat Agree
- C. Neither Agree Nor Disagree
- D. Somewhat Disagree
- E. Strongly Disagree

**9. Time spent on IDSS with NWS staff is time well spent.**

- A. Strongly Agree
- B. Somewhat Agree
- C. Neither Agree Nor Disagree
- D. Somewhat Disagree
- E. Strongly Disagree

**10. My NWS office knows how weather impacts me.**

- A. Strongly Agree
- B. Somewhat Agree
- C. Neither Agree Nor Disagree
- D. Somewhat Disagree
- E. Strongly Disagree

**11. To what extent did IDSS improve your organization's overall decision making?**

- A. To a Very Great Extent
- B. To a Great Extent
- C. To Some Extent
- D. To a Very Little Extent
- E. Not at All

**12. Please provide any comments you have regarding the NWS IDSS you received during this event.**

**[Capture open-ended response]**