29th Annual Quest Conference Evaluation

Quest Conference Attendee Feedback

Thank you for taking the time to evaluate the 29th Quest for Excellence Conference. Your comments will enable us to continue to improve and execute future conferences to meet your needs.

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1. Please indicate your satisfaction with the following conference sessions.

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A
Baldrige Award Ceremony	○	○	○	○	○	○
Monday Leadership Presentations	○	○	○	○	○	○
Monday Q&A Talk Show	○	○	○	○	○	○
Monday and Tuesday Concurrent Sessions	○	○	○	○	○	○
Tuesday Baldrige Foundation Awards Luncheon	○	○	○	○	○	○
Tuesday Baldrige Category Best Practices Sessions	○	○	○	○	○	○
Wednesday Keynote Session - Polly LaBarre	○	○	○	○	○	○
Wednesday Panel Discussion on The Innovation Advantage	○	○	○	○	○	○

Comment (please specify)

2. Please indicate your satisfaction with the following aspects of the conference.

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A
Pre-event registration	○	○	○	○	○	○
Registration/Check-in on-site	○	○	○	○	○	○
Conference App	○	○	○	○	○	○
Conference Wi-Fi	○	○	○	○	○	○
Charging Stations	○	○	○	○	○	○
Conference Headquarters Hotel - Baltimore Marriott Waterfront	○	○	○	○	○	○

3. If you attended a Special Session, please indicate which session you attended and your feedback on the session? If you did not attend, please skip to the next question.

☐ Communities of Excellence 2026 Session - San Diego's Journey

☐ Baldrige Cybersecurity Panel Session - Monday

☐ MEP Session - Assisting Small U.S. Manufacturers as Trusted Advisors

Comments:

4. Please indicate whether or not your expectations were met at the conference relative to the following.

	Fully Met Expectations	Met Most Expectations	Neutral	Met Few Expectations	Did not Meet Expectations	N/A
Learn from Awardees	○	○	○	○	○	○
Opportunity to interact with Awardees	○	○	○	○	○	○
Opportunity to interact with Exhibitors	○	○	○	○	○	○
Opportunity to interact with Attendees	○	○	○	○	○	○
Improve your knowledge of the Baldrige Criteria	○	○	○	○	○	○

5. How likely, or unlikely, is it that you would recommend next year's Quest Conference to a professional colleague, key customer, partner, or supplier?

- ○ 10 Extremely Likely
- ○ 9
- ○ 8
- ○ 7

- ○ 6
- ○ 5
- ○ 4
- ○ 3

- ○ 2
- ○ 1
- ○ Not At All Likely

Comment (please specify)

6. Please rate how valuable the information from the conference will be in your improvement efforts.

- ○ Very Valuable
- ○ Valuable
- ○ Neutral

- ○ Limited Value
- ○ Not Valuable
- ○ No Opinion

7. Please rate how well this conference overall met your expectations.

- ○ Exceeded
- ○ Met all
- ○ Met most

- ○ Met some
- ○ Met none
- ○ No opinion

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8. What was one of the key strengths of the conference this year?

9. What is the one factor keeping you from giving this a higher rating?

10. Please check the sector to which your organization belongs.

◯ Education ◯ Manufacturing ◯ Small Business

◯ Government ◯ Nonprofit

◯ Health Care ◯ Service

11. How is your organization using the Baldrige Criteria?

◯ Not currently using the Criteria

◯ For raising awareness of performance excellence

◯ For self assessment and improvement

◯ To apply for feedback or the Award

12. How many Quest conferences have you attended?

◯ 1 ◯ 4-5

◯ 2-3 ◯ 6+