

Terms of Service Agreements

A federal-compatible Terms of Service (TOS) agreement is required for official government use of social media tools that are offered to the agency at no cost. At HHS, these TOS agreements are signed by the Digital Communications Division on behalf of the entire department. Use the lists below to determine if a "federal friendly" TOS is available for a given tool. Some of the services on this list are asterisked and refer to the following language: "The HHS Office of General Council (OGC) has determined that these tools are acceptable for use without an HHS TOS agreement."

The Terms of Service listed here **apply to no-cost (free) tools only**. If you wish to pay for a fee-based product, the TOS agreement and any specific issues should be negotiated by the OpDiv/StaffDiv during the procurement process.

All third-party social media technologies are still subject to the standards and policies that govern web communications. Terms of Service agreements reflect the ability of the government to legally do business with a company (for a no-cost tool), but do not necessarily address privacy, security, accessibility, records, etc. All of those must be evaluated by the relevant agency in the context of the how the tool will be used. A signed TOS does not indicate that a tool meets these requirements and additional considerations may be necessary.

- [Learn more](#) about federal-compatible Terms of Service agreements.
- [Use this guide](#) to negotiate a Terms of Service agreement with a vendor.
- [Sign-up](#) to receive e-mail updates when new tools are added to this page.

Tools with Signed Terms of Service

This list includes Third Party Websites and Applications (TPWAs) for which HHS has signed a federal-compatible TOS agreement, or for which the standard TOS have been cleared for use. The list below also indicates if a Privacy Impact Assessment (PIA) is necessary for a given tool.

Tool	Function	TPWA PIA required
<u>4Q Survey.com/iPerceptions</u>	satisfaction measurement tool	<u>yes</u>
<u>Amazon Appstore</u>	Mobile app store	
<u>AddThis</u>	bookmarking/sharing	<u>yes</u>
<u>Apple iOS*</u>	iphone, iPad, app development	no


<u>Asana</u>	Collaborative software; mobile- and web-based project management	
<u>Bing*</u>	search engine	no
<u>bitly</u>	bookmark, organize, share	<u>yes</u>
<u>Blackberry App World</u>	Blackberry app development	no
<u>Blip.tv</u>	video hosting/sharing	<u>yes</u>
<u>Blogger</u>	blogging	<u>yes</u>
<u>CartoDB*</u>	Government challenge platform	
<u>Challenge.gov*</u>	gov contests/challenges platform	<u>yes</u>
<u>ChatWING*</u>	Website/app chat client	
<u>ClassMarker*</u>	online testing and training program	<u>yes</u>
<u>Cyfe</u>	All-in-one dashboard	no
<u>Dialogue App</u>	crowdsourcing and ideation	<u>yes</u>
<u>Dipity</u>	show multimedia in timelines	<u>yes</u>
<u>Eventbrite*</u>	event registration platform	<u>yes</u>
<u>Facebook</u>	social network	<u>yes</u>
<u>Figure1</u>	social media, photo sharing for doctors	<u>yes</u>
<u>Flickr</u>	photo sharing	<u>yes</u>
<u>Flipboard</u>	magazine format social network aggregation	
<u>FourSquare</u>	location based software	no
<u>GitHub*</u>	collaborative software dev	<u>yes</u>
<u>Google+</u>	social networking platform	<u>yes</u>
<u>Google Analytics</u>	website analytics tool	no
<u>Google Android Market</u>	Android platform app development	no

<u>Google Blogger*</u>	Blogging	
<u>Google FeedBurner</u>	RSS feed	<u>yes</u>
<u>Google Moderator</u>	social commenting and discussion	<u>yes</u>
<u>Google Visualization</u>	display of multimedia, data	<u>yes</u>
<u>Google Webmaster Tools</u>	analytics and search engine optimization	<u>yes</u>
<u>GovLoop*</u>	knowledge network	<u>yes</u>
<u>Hackpad*</u>	Wiki and real-time collaborative documents	<u>yes</u>
<u>HootSuite</u>	social media dashboard	no
<u>Hulu</u>	video streaming	<u>yes</u>
<u>IdeaScale*</u>	users submit, vote, and comment on ideas	<u>yes</u>
<u>IFTTT*</u>	Use/create channel “recipes” for data integrations	
<u>Instagram*</u>	photo sharing	<u>yes</u>
<u>IntenseDebate</u>	social commenting	<u>yes</u>
<u>LinkedIn</u>	professional networking	<u>yes</u>
<u>MapBox</u>	maps	no
<u>Measured Voice*</u>	social media productivity tool	no
<u>Medium</u>	blogging	<u>yes</u>
<u>Meetup Everywhere</u>	social networking platform	<u>yes</u>
<u>Mendeley*</u>	social networking platform	<u>yes</u>
<u>MixedInk</u>	wiki	<u>yes</u>
<u>My.comMetrics*</u>	tracking and benchmarking of blogs	no
<u>MySpace</u>	social Network	<u>yes</u>
<u>News Genius*</u>	Wiki & real-time collaborative documents	<u>yes</u>
<u>OpenCalais</u>	automates metadata generation	no

<u>Plotly*</u>	Graph and share data	
<u>Piktochart</u>	infographic creation	no
<u>Pinterest*</u>	photo sharing	<u>yes</u>
<u>POP</u>	Prototyping on paper	No
<u>Quora*</u>	question and answer community website	<u>yes</u>
<u>Screendoor*</u>	Online forms	
<u>Scribd</u>	document sharing	<u>yes</u>
<u>Slack*</u>	Searchable team communication platform	
<u>SlideShare</u>	PowerPoint & word doc sharing, webinars	<u>yes</u>
<u>Snapchat*</u>	messaging app	
<u>Sniply*</u>	Content Sharing	
<u>SocialOomph*</u>	social media productivity tool	<u>yes</u>
<u>Socialtext</u>	internatl social networking	<u>yes</u>
<u>SocialTwist/TAF4Free</u>	bookmarking & sharing tool	<u>yes</u>
<u>Socrata</u>	formerly named blist; data display	no
<u>SourceForge</u>	open source software development & sharing	no
<u>StackExchange</u>	Question and answer communities	<u>Yes</u>
<u>STCI/VenCorps</u>	challenges, contests, and prizes tool	<u>yes</u>
<u>Storify*</u>	social media curation	<u>yes</u>
<u>Stumbleupon</u>	content discovery	<u>yes</u>
<u>Survey Analytics</u>	survey software	no
<u>Survey Monkey*</u>	survey tool	<u>yes</u>
<u>Thunderclap*</u>	Crowdspeaking Platform	<u>yes</u>
<u>Tint*</u>	social media aggregator	<u>yes</u>

<u>Trello</u>	Project management	no
<u>TubeMongul</u>	upload video once to and get analytics for top videos	no
<u>Tumblr*</u>	blogging	<u>yes</u>
<u>Twitter*</u>	micro blogging	<u>yes</u>
<u>Vine*</u>	video sharing service	<u>yes</u>
<u>Wikispaces</u>	collaboration	<u>yes</u>
<u>Wordpress</u>	blogging	<u>yes</u>
<u>Yammer</u>	microblogging	no
<u>Yelp</u>	crowd-sourced local reviews and social networking	no
<u>YouTube</u>	video hosting/sharing	<u>yes</u>
<u>ZeeMaps</u>	maps	no

Related Resources

- [Model TOS Template for Negotiating \(MS Word - 55 KB\)](#)
- [HHS Enterprise Applications and Tools](#) (Syndication, WCMS, GovDelivery, others)
- [Accessibility Testing Results of Web2.0 Tools](#) 

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