INTRODUCTION

The purpose of this survey is to collect the opinions of course participants regarding their experience in CYB 4100 Online Covert Employee Course. Please answer each question candidly, and be specific. We encourage you to take the time to write comments as they provide us with extremely valuable feedback.

All responses are anonymous, and results will be reported as group data. This survey will remain open for two weeks. You will have ONE attempt to open and complete this survey. Your participation should take less than 10 minutes.

The survey contains this introduction plus two sections of questions. As you complete each section, click "Submit" at the bottom of the page to proceed to the next section. At the end of the last section, select "Submit" to complete your survey.

Thank you for your participation.

SECTION 1 of 2: ASSESSMENT OF COURSE INSTRUCTION

Except where noted, each of the questions will use a Likert scale of:
Strongly Disagree – Disagree – Neutral – Agree - Strongly Agree – Not Applicable

Feedback on Course:

1. The content covered in this course matched what I expected to learn when I registered.

2. It was clear how each lesson fit into the course as a whole.

3. The course included sufficient real-life examples, situations and cases to facilitate my understanding of course content.

4. I found this course engaging and interactive.

5. The course provided sufficient opportunity to practice the skills learned in this course.

6. The length of this course was appropriate for the content taught. (*uses the following Likert Scale: Much Too Long – Too Long – Just Right – Too Short – Much Too Short)*

7. What was the overall effectiveness of this course? [*uses the following Likert Scale:* Unacceptable – Not Satisfied – Satisfied – Very Satisfied – Excellent]

8. What knowledge and/or skills acquired in this course will you be able to use on the job? [open-ended question]

9. Do you anticipate any obstacles when trying to implement what you learned in this course? [yes/no – with comment box]

10. Which aspects of this course were the MOST valuable to your overall learning experience? [open-ended question]

11. Which aspects of this course were the LEAST valuable to your overall learning experience? [open-ended question]

12. General Comments regarding the content of this course: [open-ended question]

Feedback on Role-Playing Exercises

1. Classroom instruction prepared me to successfully participate in the role-playing exercises.

2. The role-playing exercises were set up in a realistic way.

3. The criteria for evaluating my performance in the role-playing exercises were clear prior to the exercise.

4. The feedback I received after my role-playing sessions helped me improve my performance.

5. What comments and/or suggestions do you have for improving the role-playing exercises? [open-ended question]

Feedback on Instructors:

Enter name of Instructor 1: _____

1. The instructor presented the course material in an organized manner.

2. The instructor spoke clearly and audibly.

3. The instructor knew the subject matter thoroughly.

4. The instructor covered the material at an appropriate pace.

5. The instructor provided adequate opportunities for class discussion.

6. The instructor effectively facilitated class participation.

7. The instructor provided context which enabled me to understand how the lesson material is important to an OCE role.

8. The instructor captured my interest in the subject matter.

9. General Comments regarding this instructor: [open-ended question]

Enter name of Instructor 2: _____

1. The instructor presented the course material in an organized manner.

2. The instructor spoke clearly and audibly.

3. The instructor knew the subject matter thoroughly.

4. The instructor covered the material at an appropriate pace.

5. The instructor provided adequate opportunities for class discussion.

6. The instructor effectively facilitated class participation.

7. The instructor provided context which enabled me to understand how the lesson material is important to an OCE role.

8. The instructor captured my interest in the subject matter.

9. General Comments regarding this instructor: [open-ended question]

Enter name of Role Player 1: _____

1. Did the role player execute the scenario sufficiently to evaluate the learning objectives?

2. Why or why not? [open-ended question]

3. Did the role player provide constructive feedback?

4. Why or why not? [open-ended question]

Enter name of Role Player 2: _____

1. Did the role player execute the scenario sufficiently to evaluate the learning objectives?

2. Why or why not? [open-ended question]

3. Did the role player provide constructive feedback?

4. Why or why not? [open-ended question]

Enter name of Role Player 3: _____

1. Did the role player execute the scenario sufficiently to evaluate the learning objectives?

2. Why or why not? [open-ended question]

3. Did the role player provide constructive feedback?

4. Why or why not? [open-ended question]

Enter name of Role Player 4: _____

1. Did the role player execute the scenario sufficiently to evaluate the learning objectives?

2. Why or why not? [open-ended question]

3. Did the role player provide constructive feedback?

4. Why or why not? [open-ended question]

Enter name of Role Player 5: _____

1. Did the role player execute the scenario sufficiently to evaluate the learning objectives?

2. Why or why not? [open-ended question]

3. Did the role player provide constructive feedback?

4. Why or why not? [open-ended question]

Guest Presentations

1. The legal briefing from the Office of the General Counsel thoroughly covered the applicable legal issues.

2. The case presentations added to my understanding of the online undercover employee's role in an operation.

3. The Safeguard Program Overview provided valuable information and can be used as a resource in the future.

4. The presentation provided by Operation Backstage provided useful information and is a resource that can be used for future investigations.

Feedback on Facilities:

1. The class environment helped me to learn. [yes/no – with comment box]

2. Classroom technology worked as needed. [yes/no – with comment box]

3. Room accommodations met my expectations. [yes/no – with comment box]

4. Transportation was adequate and convenient. [yes/no – with comment box]

SECTION 2 of 2: DEMOGRAPHIC INFORMATION

1. Field Office/Division:

Drop Down Question Format with:

Albany	Houston	Oklahoma City
Albuquerque	Human Resources Division	Omaha
Anchorage	Indianapolis	Operational Technology Division
Atlanta	Information and Technology Branch	Philadelphia
Baltimore	Inspection Division	Phoenix
Birmingham	International Operations Division	Pittsburgh
Boston	Jackson	Portland
Buffalo	Jacksonville	Records Management Division
Charlotte	Kansas City	Richmond
Chicago	Knoxville	Sacramento
Cincinnati	Laboratory Division	Saint Louis
Cleveland	Las Vegas	Salt Lake City
Columbia	Little Rock	San Antonio
Counterintelligence Division	Los Angeles	San Diego
Counterterrorism Division	Louisville	San Francisco
Criminal Investigative Division	Memphis	San Juan
Critical Incident Response Group	Miami	Seattle
Cyber Division	Milwaukee	Security Division
Dallas	Minneapolis	Springfield
Denver	Mobile	Tampa
Detroit	New Haven	Training Division
Directorate of Intelligence	New Orleans	Washington Field
El Paso	New York City	Weapons of Mass Destruction Directorate
Finance and Facilities Division	Newark	
Honolulu	Norfolk	

Please type your location if not listed.

2. Job Title:

Drop Down Question Format with:

Senior Executive Service	General Attorney	Staff Operations Specialist
Assistant Legal Attaché	Information Technology Specialist	Special Agent
Assistant Special Agent in Charge	Information Technology Specialist - FE	Supervisory Intelligence Analyst
Assistant Section Chief	Intelligence Analyst	Supervisory Special Agent
Computer Scientist	Legal Attaché	Task Force Officer
CyD Fellow	Management and Program Analyst	Unit Chief
Detailee to the FBI	Operational Support Technician	Other

If *Other,* please provide your job title.

3. Operational Assignment:

Radio Button Question Format with:
Counterintelligence
Counterterrorism
Criminal Investigation
Cyber
Intelligence
Science and Technology
Other

If *Other*, please provide your operational assignment.

4. I attended this course because:
Radio Button Question Format with:
 a. Prerequisite for another class
 b. Operational need
 c. Part of OJT program
 d. Interesting subject matter
 e. Location
 f. Other
   If Other, please explain.

5. Have you taken any of the following courses? (Check all that apply.)
o CYB 2000 Computer Intrusion Basic
o CYB 2500 Cyber Bootcamp
o CYB 2501 Cyber Investigative Skills Course (CISC) – Level 1
o SANS SEC 301 Introduction to Information Security
o SANS SEC 401 Security Essentials – Bootcamp Style
o Digital Extraction Technician (DExT) Training
o Any other CART training
o A+ Certification
o Network+ Certification

If needed by survey distribution method:
6. Course Number

7. Course location

8. Date training began: (MM/DD/YYYY)
 9. Name of Instructor(s)