**Usage of Travel.state.gov Resources to Plan International Travel**

**Overseas Citizen Services Questions**

1. Are you a U.S. citizen? (Y/N.  If No, EXIT the survey.)

2. How did you find out about the Travel.State.Gov website?
   a. Friend/family
   b. My workplace
   c. Travel agent / commercial tour operator
   d. Media
   e. Travel website
   f. Online travel booking tool
   g. Other, please specify:

3. Have you visited travel.state.gov before?
   a. This is my first time (skip Q4)
   b. I have visited before

4. How often do you visit travel.state.gov? [Select all that apply]
   a. Every time I travel overseas
   b. When I need information on a country's visa/entry requirements
   c. When I think a country might be unsafe
   d. When I am applying for a passport(s)
   e. When I need specific information on services for U.S. citizens abroad.

5. Did you visit a specific country's information page? (Y/N. If no, skip to Q11)

6. If you visited a country information page, which section(s) did you read? (Check all that apply)
   a. The entire page
   b. Travel Advisory
   c. Alerts
   d. Entry, Exit, and Visa Requirements
   e. Safety and Security information
   f. Local Laws and Special Circumstances
   g. Health information

h. Travel and Transportation
i. I just skimmed the country page

7. If you reviewed a country's Travel Advisory, was the Travel Advisory you read easy to understand?
    a. Yes
    b. No

8. Which part of the Travel Advisory did you find most useful?
    a. The travel advice itself (i.e. "exercise increased caution", "reconsider travel", etc.)
    b. The numeric level of the Advisory (i.e. Level 1, Level 2, Level 3, Level 4)
    c. The coloring on the page
    d. The map
    e. Details regarding areas of higher or lower levels of risk, if applicable

9. Do you intend on using the information from this page to inform your travel plans?
    a. Yes
    b. No

10. Is there enough information for the country you are interested in?
    a. No, I was looking for more information.
    b. Yes, there is enough information.
    c. There is too much information.

11. Have you ever registered your travel with the Smart Traveler Enrollment Program (STEP)?
    a. Yes
    b. No

12. How likely are you to register your next trip with the Smart Traveler Enrollment Program (STEP)?
    a. Very likely
    b. Somewhat likely
    c. Neither likely nor unlikely
    d. Somewhat unlikely
    e. Very unlikely

13. How likely are you to recommend others to register with the Smart Traveler Enrollment Program (STEP) before they travel?
    a. Very likely

  b. Somewhat likely
  c. Neither likely nor unlikely
  d. Somewhat unlikely
  e. Very unlikely

14. How likely are you to purchase travel insurance before you travel?
  a. Very likely
  b. Somewhat likely
  c. Neither likely nor unlikely
  d. Somewhat unlikely
  e. Very unlikely

15. Demographics – age range, gender, race/ethnicity, employment, level of education, where they reside