

Request for Approval Under Generic Survey of Routine Customer Feedback (OMB Control Number: 1405-0193)

TITLE OF INFORMATION COLLECTION:

The Defense Export Control and Compliance Self Service Form

PURPOSE:

The Directorate of Defense Trade Controls (DDTC) of the Department of State has both statutory and delegated authority to regulate the export and temporary import of defense-related goods and defense services under the Arms Export Control Act (AECA) (22 U.S.C. 2751 *et seq.*) and its implementing regulations, the International Traffic in Arms Regulations (ITAR) (22 CFR 120-130).

Because of the unique needs of DDTC to collect very specific data from exporters in the defense industry, and the need to share that data with Federal interagency partners, a multitude of information technology systems have historically been used, each performing a discrete function. As new programmatic requirements have been promulgated, whether in response to new legislation, changing geopolitical events, or interagency requirements, the IT systems which DDTC uses have become outmoded and obsolete. Moreover, as the information security posture of the United States Government has transformed and improved, DDTC's legacy systems have been unable to keep pace with the changes that are required of Executive agencies. In response to these changing circumstances, DDTC is releasing a modernization single portal case management system, The Defense Export Control and Compliance System (DECCS) which will allow both industry users and DDTC staff to smoothly and securely navigate the registration, licensing, and compliance functions of the Directorate.

As part of a function of DECCS, DDTC requests to initiate a Self-Service Help Desk form to allow industry users of DECCS to submit requests for IT Help. The form will be accessible through DDTC's website and the DECCS portal pmdtcc.state.gov.