

**Request for Approval under the “Generic Clearance for the Collection of  
Routine Customer Feedback” (OMB Control Number: 1601-0014)**

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**TITLE OF INFORMATION COLLECTION:** Community Awareness Briefing (CAB)  
Assessment

**PURPOSE:**

Information collected from participants in the CAB Assessment Survey will be used primarily by DHS/TVTP to assess the effectiveness of the CAB and, if necessary, adjust the material through its review and update process [undertaken in collaboration with the National Counterterrorism Center (NCTC) and the Federal Bureau of Investigation (FBI)]. The data elements on the Survey include what participants: anticipated would be presented, thought was most useful, and thought was least useful. In addition, the pre/post Survey measures changes in understanding regarding five specific goals of the CAB itself: awareness of the 1) national threat and 2) local threat posed by violent extremism, 3) the pathway towards violent extremism, 4) the local resources available to address individuals who are radicalizing to violence, and 5) the methods of intervention with individuals who are radicalizing to violence. Finally, the Survey asks participants to rate the following six items: 1) whether the content of the CAB was relevant to the participant’s community, 2) whether the participant plans to apply the knowledge from the CAB to their community, 3) whether the CAB facilitator conveyed material in an engaging way, 4) whether there were sufficient opportunities to ask questions, 5) whether the CAB was well-organized, and 6) whether the learning objectives were addressed. Information collected by the Survey may also be used by DHS/TVTP to brief members of Congress (at an aggregate level) when discussing the effectiveness of the CAB as a tool to raise awareness of the threat and prompting local communities to develop a terrorism prevention architecture. There is no current collection of comparable data available for use.

**DESCRIPTION OF RESPONDENTS:**

All Surveys are performed in-person. The CAB itself is presented in local communities.

**TYPE OF COLLECTION:** (Check one)

- |  |  |
|--|--|
| <input type="checkbox"/> Customer Comment Card/Complaint Form          | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group                  |
| <input type="checkbox"/> Focus Group                                   | <input type="checkbox"/> Other: _____                            |

**CERTIFICATION:**

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.

5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Dr. Rebecca Frerichs, Research Advisor – Office for Targeted Violence and Terrorism Prevention

To assist review, please provide answers to the following question:

**Personally Identifiable Information:**

1. Is personally identifiable information (PII) collected? [ ] Yes [X ] No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [ ] Yes [ ] No
3. If Applicable, has a System or Records Notice been published? [ ] Yes [X ] No

**Gifts or Payments:**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [ X ] No

**BURDEN HOURS**

| Category of Respondent | No. of Respondents | Participation Time | Burden      |
|------------------------|--------------------|--------------------|-------------|
|                        | 21000              | .25hrs<br>(15mins) | 5250        |
|                        |                    |                    |             |
| <b>Totals</b>          | <b>2100</b>        | .25hrs<br>(15mins) | <b>5250</b> |

**FEDERAL COST:** The estimated annual cost to the Federal government is \$33,549.00

**If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:**

**The selection of your targeted respondents**

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?  
[ ] Yes[X] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

**Administration of the Instrument**

- 1. How will you collect the information? (Check all that apply)
  - Web-based or other forms of Social Media  
Survey Monkey
  - Telephone
  - In-person
  - Mail
  - Other, Explain
- 2. Will interviewers or facilitators be used?  Yes  No

**Please make sure that all instruments, instructions, and scripts are submitted with the request.**

**Instructions for completing Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback”**

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**TITLE OF INFORMATION COLLECTION:** Provide the name of the collection that is the subject of the request. (e.g. Comment card for soliciting feedback on xxxx)

**PURPOSE:** Provide a brief description of the purpose of this collection and how it will be used. If this is part of a larger study or effort, please include this in your explanation.

**DESCRIPTION OF RESPONDENTS:** Provide a brief description of the targeted group or groups for this collection of information. These groups must have experience with the program.

**TYPE OF COLLECTION:** Check one box. If you are requesting approval of other instruments under the generic, you must complete a form for each instrument.

**CERTIFICATION:** Please read the certification carefully. If you incorrectly certify, the collection will be returned as improperly submitted or it will be disapproved.

**Personally Identifiable Information:** Provide answers to the questions.

**Gifts or Payments:** If you answer yes to the question, please describe the incentive and provide a justification for the amount.

**BURDEN HOURS:**

**Category of Respondents:** Identify who you expect the respondents to be in terms of the following categories: (1) Individuals or Households;(2) Private Sector; (3) State, local, or tribal governments; or (4) Federal Government. Only one type of respondent can be selected.

**No. of Respondents:** Provide an estimate of the Number of respondents.

**Participation Time:** Provide an estimate of the amount of time required for a respondent to participate (e.g. fill out a survey or participate in a focus group)

**Burden:** Provide the Annual burden hours: Multiply the Number of responses and the participation time and divide by 60.

**FEDERAL COST:** Provide an estimate of the annual cost to the Federal government.

**If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:**

**The selection of your targeted respondents.** Please provide a description of how you plan to identify your potential group of respondents and how you will select them. If the answer is yes, to the first question, you may provide the sampling plan in an attachment.

**Administration of the Instrument:** Identify how the information will be collected. More than one box may be checked. Indicate whether there will be interviewers (e.g. for surveys) or facilitators (e.g., for focus groups) used.

**Please make sure that all instruments, instructions, and scripts are submitted with the request.**