

## (200) SERVICE OUTAGE REPORTING (VOICE)



Instructional Video

(210) For the prior calendar year, were there any reportable voice service outages?

Yes



Upload Service Outage Data

Click to Upload

(Use 200\_Service\_Outages\_Upload\_Template.xlsm provided on USAC website)

[Click to download Excel Template](#)

Add New Row

Delete Selected Row(s)

enter the row number

|  |  | (220a)<br>NORS<br>Reference<br>Number | (220b1)<br>Outage Start<br>Date<br>(MM/DD/YYYY) | (220b2)<br>Outage<br>Start<br>Time | (220b3)<br>Outage End<br>Date<br>(MM/DD/YYYY) | (220b4)<br>Outage<br>End<br>Time | (220c1)<br>Number of<br>Customers<br>Affected | (220c2)<br>Total<br>Number of<br>Customers | (220d)<br>911<br>facilities<br>(Yes/No) | (220e)<br>Wireline<br>(including<br>cable)<br>VoIP | (220e)<br>Wireline<br>(including<br>cable)<br>Voice<br>(non-<br>VoIP) | (220f)<br>Ce |
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