

## Alaska Federal Lands Transportation Survey (Recreational users)<sup>1</sup>

*This survey is about your transportation experiences on Federal public lands in Alaska. Examples of Federal public lands include National Parks, National Forests, National Recreation Areas, and National Wildlife Refuges. When we use the term “public lands,” we are also referring to the roads, trails, rivers, and lakes on those lands. Since this is a statewide survey asked of people visiting different regions of Alaska, some questions may not apply to you.*

*According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0596-0236. The time required to complete this information collection is estimated to average 13 minutes per response, including the time for reviewing instructions.*

*If you have questions or concerns about your rights as a research participant, you can contact the University of Alaska-Fairbanks Office of Research Integrity at 474-7800 (Fairbanks area) or [1-866-876-7800](tel:18668767800) (toll-free outside the Fairbanks area) or [urf-irb@alaska.edu](mailto:urb@alaska.edu).*

1. (RES2) Do you live in the United States?

- ☐ Yes → What is your home state? [DROPDOWN]  
[IF Alaska]: What is your home zip code? \_\_\_\_\_
- ☐ No → What country do you live in? \_\_\_\_\_

If your permanent residence is outside of Alaska, please answer Q.s 2 -4. Alaska Residents, please skip to Q. 5.

2. (RES10) Are you a seasonal resident of Alaska?

- ☐ Yes  
☐ No

3. (TRANUSE2) Which form(s) of transportation did you use to arrive in Alaska? (Check all that apply).

- ☐ Airplane (commercial or private)  
☐ Cruise Ship  
☐ Vehicle (car, RV, truck, motorcycle)  
☐ Alaska State ferry  
☐ Bus  
☐ Other (please specify: \_\_\_\_\_)

4. (VHIS1) Have you visited Alaska before?

<sup>1</sup> For each question, the identifier from the OMB-approved Compendium of Questions is shown in parentheses, for review purposes only. These identifiers will not be included in the final survey administered to respondents.

\_\_\_ Yes→ If Yes, approximately how many times have you visited in the last ten years? (Check one response)

- \_\_\_ 1 time
- \_\_\_ 2-3 times
- \_\_\_ 4-6 times
- \_\_\_ 7-10 times
- \_\_\_ More than 10 times

\_\_\_ No

**ALASKA RESIDENTS ONLY: please answer Questions 5-7. All OTHERS GO TO Q. 8**

5. (VHIS20) In general, in the last year, how often have you used the Federal public lands in Alaska managed by each of the following agencies, either traveling through them to get to your destination, or participating in activities, such as hunting or fishing? Include commuting through Federal public lands and working on Federal public lands. First we'll ask about your use during winter months, and then we'll ask about your use during summer months. (Check one response for each agency listed below.)

|                                                      | Don't Know | More than once per week | About once per week | About once per month | Less than Monthly | Never |
|------------------------------------------------------|------------|-------------------------|---------------------|----------------------|-------------------|-------|
| <b>WINTER MONTHS (approximately October - April)</b> |            |                         |                     |                      |                   |       |
| Bureau of Land Management                            |            |                         |                     |                      |                   |       |
| U.S. Fish and Wildlife Service                       |            |                         |                     |                      |                   |       |
| National Park Service                                |            |                         |                     |                      |                   |       |
| U.S. Forest Service                                  |            |                         |                     |                      |                   |       |
| <b>SUMMER MONTHS (approximately May-September)</b>   |            |                         |                     |                      |                   |       |
| Bureau of Land Management                            |            |                         |                     |                      |                   |       |
| U.S. Fish and Wildlife Service                       |            |                         |                     |                      |                   |       |
| National Park Service                                |            |                         |                     |                      |                   |       |
| U.S. Forest Service                                  |            |                         |                     |                      |                   |       |

6. TRANUSE22, TRANUSE23) In the last year, how often have you used each of the following forms of transportation when traveling to or through Alaska Federal public lands (including National Parks, National Forests, National Wildlife Refuges, National Conservation Areas, Wild and Scenic Rivers)? Please include winter travel, as well as travel during other seasons. (Under "Frequency of use," check one response for each item.)

Second, for those that you have used when traveling to or through Alaska Federal public lands, please use the 1 to 5 scale to rate your satisfaction, on average, with your travel experience. (Under "Satisfaction rating," check one response for each form of transportation you have used.)

|                                                      | 1) Frequency of use |             |                   |            |             | 2) Satisfaction rating |                 |                                      |               |                    |
|------------------------------------------------------|---------------------|-------------|-------------------|------------|-------------|------------------------|-----------------|--------------------------------------|---------------|--------------------|
|                                                      | Never<br>1          | Rarely<br>2 | Occasionally<br>3 | Often<br>4 | Always<br>5 | Very dissatisfied<br>1 | 2 -Dissatisfied | 3 -Neither satisfied or dissatisfied | 4 - Satisfied | 5 - Very satisfied |
| Private vehicle (car, truck, motorcycle, RV)         | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| All-terrain vehicle or off-road vehicle              | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Kayak, canoe or raft                                 | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Motorboat                                            | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Alaska Marine Ferry System                           | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Commercial aircraft (includes air taxis, helicopter) | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Private airplane (includes ultralights)              | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Commercial shuttle/tour bus                          | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Public bus                                           | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Train                                                | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Snow machine                                         | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Cross country skis, snowshoes                        | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Bicycle                                              | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Foot/hiking                                          | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Other (please specify:_____)                         | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |
| Other (please specify:_____)                         | 1                   | 2           | 3                 | 4          | 5           | 1                      | 2               | 3                                    | 4             | 5                  |

7. (VHIS1) Have you visited [this area/site] before today (not including this visit)?

\_\_\_ Yes → Approximately how many times have you visited in the last year? (Check one response.)

- \_\_\_ 1 time  
 \_\_\_ 2-3 times  
 \_\_\_ 4-6 times  
 \_\_\_ 7-10 times  
 \_\_\_ More than 10 times

\_\_\_ No

## ASK ALL:

8. **TRANUSE2, TRANUSE20) Which form(s) of transportation did you use to arrive at [INSERT NAME OF PUBLIC LANDS/AREA]? (Please check all that apply.) Which form(s) of transportation have you used or do you plan to use within [INSERT NAME OF PUBLIC LANDS/AREA] to get from one destination to another? (Check all that apply.)**

| Type of Transportation                              | Used to arrive at site | Used/plan to use WITHIN site |
|-----------------------------------------------------|------------------------|------------------------------|
| Private vehicle (car, truck, motorcycle, RV)        |                        |                              |
| All Terrain Vehicle or Off Road Vehicle             |                        |                              |
| Public Bus (not including shuttles or trolleys)     |                        |                              |
| Commercial shuttle/tour bus                         |                        |                              |
| Denali Visitor Transportation System                |                        |                              |
| Alaska/White Pass Railroad                          |                        |                              |
| [NON-INTERIOR] Alaska Marine Ferry                  |                        |                              |
| [NON-INTERIOR] Cruise ship                          |                        |                              |
| Motorboat                                           |                        |                              |
| Kayak, canoe, or raft                               |                        |                              |
| Commercial aircraft (includes air taxi, helicopter) |                        |                              |
| Private airplane                                    |                        |                              |
| Bicycle                                             |                        |                              |
| Foot/Hiking                                         |                        |                              |
| Other (please specify)                              |                        |                              |
| No additional travel within site/area               |                        |                              |

9. **(EVAL3) How would you rate your travel experience arriving at [INSERT NAME OF AREA/PUBLIC LANDS]? (Check one response in column A.) How would you rate your travel experience within [THE SURROUNDING AREA OF (INSERT NAME) OR INSERT NAME OF PUBLIC LANDS]? (Check one response in Column B.)**

|           | A                | B           |
|-----------|------------------|-------------|
|           | Arriving at Site | Within site |
| Excellent |                  |             |
| Good      |                  |             |
| Fair      |                  |             |
| Poor      |                  |             |
| Very Poor |                  |             |

*Now we are going to ask you a few questions about your overall trip. When we use the word trip, we mean the time you spent away from home. For example, this may be a day trip to a single site or area (if you live in Alaska). Or it might be a trip that lasts a week or two, where you are visiting multiple sites during that time.*

10. (TDEST3) On this trip, which Federal Lands sites have you visited? Federal Lands include National Parks, National Forests, Wildlife Refuges, National Conservation Areas, and Wild and Scenic Rivers. (Please check all that apply in column A).

**Where do you plan to go next?** (Check one response in Column B). **What other destinations are you planning to visit?** (Check all that apply in column C)

|                                                | A       | B                | C                  |
|------------------------------------------------|---------|------------------|--------------------|
|                                                | Visited | Next destination | Other destinations |
| None                                           |         |                  |                    |
| <b><u>SOUTHEAST REGION:</u></b>                |         |                  |                    |
| Glacier Bay National Park and Preserve         |         |                  |                    |
| Klondike Gold Rush National Historical Park    |         |                  |                    |
| Sitka National Historical Park                 |         |                  |                    |
| Tongass National Forest                        |         |                  |                    |
| <b><u>SOUTHCENTRAL REGION</u></b>              |         |                  |                    |
| Alaska Maritime National Wildlife Refuge       |         |                  |                    |
| Gulkana Wild and Scenic River                  |         |                  |                    |
| Kenai Fjords National Park                     |         |                  |                    |
| Kenai National Wildlife Refuge                 |         |                  |                    |
| Chugach National Forest                        |         |                  |                    |
| Campbell Tract (Anchorage)                     |         |                  |                    |
| Tangle Lakes and Delta Wild and Scenic River   |         |                  |                    |
| Wrangell-St. Elias National Park and Preserve  |         |                  |                    |
| <b><u>SOUTHWEST REGION</u></b>                 |         |                  |                    |
| Kodiak National Wildlife Refuge                |         |                  |                    |
| Katmai National Park and Preserve              |         |                  |                    |
| Lake Clark National Park and Preserve          |         |                  |                    |
| <b><u>INTERIOR</u></b>                         |         |                  |                    |
| Denali National Park and Preserve              |         |                  |                    |
| Fortymile Wild and Scenic River                |         |                  |                    |
| Steese National Conservation Area              |         |                  |                    |
| Tetlin National Wildlife Refuge                |         |                  |                    |
| White Mountains National Recreation Area       |         |                  |                    |
| Yukon-Charley Rivers National Preserve         |         |                  |                    |
| <b><u>NORTHERN REGION</u></b>                  |         |                  |                    |
| Bering Land Bridge National Preserve           |         |                  |                    |
| Cape Krusenstern National Monument             |         |                  |                    |
| Gates of the Arctic National Park and Preserve |         |                  |                    |
| Kobuk Valley National Park                     |         |                  |                    |
| Noatak National Preserve                       |         |                  |                    |
| Dalton Highway                                 |         |                  |                    |
| Arctic National Wildlife Refuge                |         |                  |                    |
| Other (please specify: _____)                  |         |                  |                    |
| Other (please specify: _____)                  |         |                  |                    |

11. (TACT1) In which of the following activities did you participate on Federal public lands during this trip? (Check all that apply in Column A.) Next, which activities do you plan to participate in during the rest of your trip? (Check all that apply in Column B.)

|                                                             | A                | B                                   |
|-------------------------------------------------------------|------------------|-------------------------------------|
| Non-Motorized Activities:                                   | Did on this trip | Plan to do during rest of this trip |
| Hiking or Walking                                           |                  |                                     |
| Viewing wildlife (including birdwatching)                   |                  |                                     |
| Backpacking/trekking                                        |                  |                                     |
| Climbing/mountaineering                                     |                  |                                     |
| Camping                                                     |                  |                                     |
| Hunting                                                     |                  |                                     |
| Salt water Fishing                                          |                  |                                     |
| Fresh water fishing                                         |                  |                                     |
| Horseback riding                                            |                  |                                     |
| Bicycling, including mountain biking                        |                  |                                     |
| Canoeing, kayaking, sailing, rafting                        |                  |                                     |
| Gold panning                                                |                  |                                     |
| Other nonmotorized activities (swimming, games, and sports) |                  |                                     |
| Motorized Activities:                                       |                  |                                     |
| Driving for pleasure on roads (paved, gravel, or dirt)      |                  |                                     |
| Riding on trails (non-snow)                                 |                  |                                     |
| Riding in designated off road vehicle areas (non-snow)      |                  |                                     |
| Water travel (boats, ski sleds, etc)                        |                  |                                     |
| Commercial aircraft tours                                   |                  |                                     |
| Other motorized activities (enduro events, games, etc.      |                  |                                     |
| No other activities planned                                 |                  |                                     |

*Now we'd like to ask you a few questions about your planning for this trip, whether you are on a day trip or a multi-day trip. If you are on a multi-day trip visiting different sites, please answer the questions with respect to your entire trip.*

12. (TPLAN3) How long before the trip did you start making your travel arrangements? (Check one response).

☐ Less than one week  
☐ 1 week – 3 weeks  
☐ 1 to 3 months  
☐ 4 to 11 months  
☐ 1 year to 2 years  
☐ More than 2 years

\_\_\_ Don't Know/can't recall

13. (TINFO1) Prior to your trip, how did you and your personal group obtain information to plan the transportation and travel-related details of your trip? (Check one response for each item.)

|                                                                                                        | Used? |    |
|--------------------------------------------------------------------------------------------------------|-------|----|
|                                                                                                        | Yes   | No |
| Federal or State websites                                                                              |       |    |
| Other websites                                                                                         |       |    |
| Social media (e.g., Facebook, Twitter, etc.)                                                           |       |    |
| Podcasts                                                                                               |       |    |
| Maps (e.g., Motor Vehicle Use Maps for National Forests)                                               |       |    |
| Brochures or pamphlets                                                                                 |       |    |
| Travel guides/books                                                                                    |       |    |
| Newspaper/magazine article                                                                             |       |    |
| Alaska Milepost                                                                                        |       |    |
| Radio/TV broadcasts                                                                                    |       |    |
| Word of mouth (e.g., friends or relatives)                                                             |       |    |
| Previous visits                                                                                        |       |    |
| Visitor bureaus, Visitor centers or Information centers (e.g., Alaska Public Lands Information Center) |       |    |
| Other (Please specify)                                                                                 |       |    |

14. Was there information that you and your personal group needed that was not available?

\_\_\_ Yes - please describe: \_\_\_\_\_

\_\_\_ No

\_\_\_ Not Sure

*Finally, we have a few questions about you and your travel group.*

15. (GROUP10) On this trip are you traveling independently or as part of a pre-purchased guided tour group? (Check one response)

\_\_\_ Independently

\_\_\_ Part of pre-purchased package or tour group

\_\_\_ Both

16. **(GROUP1)** On this trip, what kind of personal group (not guided tour/school group) are you with?  
(Check one response.)

- ☐ Alone  
☐ Family  
☐ Friends  
☐ Family and friends  
☐ Business associates  
☐ Other (please specify: \_\_\_\_\_)

17. **(GROUP3)** On this trip, are you and your personal group traveling with any of the following types of organized groups?

- |                                                                      | Yes                      | No                       |
|----------------------------------------------------------------------|--------------------------|--------------------------|
| a. School/educational group                                          | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Other organized group (such as business group, scout group, etc.) | <input type="checkbox"/> | <input type="checkbox"/> |

18. **(GROUP11)** Does anyone in your personal group have a physical condition or personal limitation that makes it difficult to access or participate in activities or services?

☐ Yes → Which activities or services has the person(s) had difficulty accessing or participating in?

Please be as specific as possible, and include the location, if possible.

\_\_\_\_\_  
☐ No

19. **(AGE6)** Including yourself, how many people in your personal travel group are (Write in number of people in each age group):

- ☐ 5 years and under  
☐ 6-12 years  
☐ 13-18 years  
☐ 19-29 years  
☐ 30-44 years  
☐ 45-64 years  
☐ 65 or older

20. **(GEN2)** Are you: (Check one response.)

- ☐ Male  
☐ Female

21. **(ETHNIC1) Are you Hispanic or Latino?** (Check one response.)

☐ Yes

☐ No

22. **(RACE2) What is your race?** (Check all that apply.)

☐ American Indian or Alaska Native

☐ Asian

☐ Black or African American

☐ White

☐ Native Hawaiian or other Pacific Islander

☐ Other

23. **(EDU) Please indicate the highest level of education you have completed.** (Check one response.)

☐ Less than high school

☐ High school graduate/GED

☐ Vocational or Technical School certificate

☐ Some college

☐ Associates degree

☐ Bachelor's degree

☐ Graduate degree or professional degree (MA, MS, PhD, MD, JD, MBA, etc.)

24. **(INC1) Which category best represents your annual household income (before taxes) last year?**  
(Check one response.)

☐ Less than \$24,999

☐ \$25,000-\$34,999

☐ \$35,000-\$49,999

☐ \$50,000-\$74,999

☐ \$75,000-\$99,999

☐ \$100,000-\$149,999

☐ \$150,000-\$199,999

☐ \$200,000 or more

☐ Do not wish to answer

*Thank you so much for participating in the survey! We are hoping that you will be willing to complete a follow-up survey after your trip, so we can better understand your entire travel experience.*

INTERVIEWER ADMINISTERED: **Would you be willing to complete the follow-up survey?**

☐ No

☐ Yes → **Can we send you a link to complete the survey online, or do prefer a paper version of the survey?**

☐ online: please provide your email address \_\_\_\_\_

☐ mail: please provide your name and mailing address \_\_\_\_\_

***NOTE: Email or mailing address information will be kept confidential and will only be used for the purpose of sending you the follow-up survey. Your contact information will be stored in a separate file and will never be linked to any of your survey responses. In addition, your contact information will be destroyed upon completion of the study.***

**[ASK NON-RESIDENTS ONLY] Can you let us know on which date you will be leaving Alaska, so that we know when to send you the follow-up survey?**

Fill in Date on ipad: \_\_\_\_\_

## Online/mail-back survey [administered to recreational users only]

Thank you for participating in our follow-up survey. If you recall, you completed the first part of the survey in-person at [INSERT SURVEY INTERCEPT LOCATION]. This follow-up survey is about [ALASKA RESIDENTS/NON-RESIDENTS: that same trip/your trip to Alaska], and it should only take about 18 minutes of your time to complete.

*First, we'd like to ask you a few general questions about your trip and about information sources you used during your trip.*

1. (TDUR4) How many total nights did you spend away from home on this trip? (Please check one response)  
Dropdown: 0 -14, 15+

IF 1 or more nights checked in Q. 1, ASK:

2. (TDUR6) In what type(s) of accommodations did you and your personal group spend the night(s)? (Check all that apply.)

- ☐ Rental lodge or cabin
- ☐ Hotel, motel, rented condo/home or bed & breakfast
- ☐ Cruise ship
- ☐ Alaska Marine Ferry or other boat
- ☐ RV/trailer camping
- ☐ Tent camping
- ☐ Backcountry camping
- ☐ Personal seasonal residence
- ☐ Residence of friends/relatives
- ☐ Other accommodations (please specify)

3. (TINFO3) Which information sources did you and your personal group use during your trip for transportation or travel-related information? (Check all that apply in the “Used” column.) For each source used, how helpful was the information you received? (For each information source used, check one response in the “how helpful” column.)

|                                                                                                        | 1) Used During Trip? | 2) How helpful?    |                  |                    |              |
|--------------------------------------------------------------------------------------------------------|----------------------|--------------------|------------------|--------------------|--------------|
|                                                                                                        |                      | Not at all helpful | Slightly helpful | Moderately helpful | Very helpful |
| Federal or State websites                                                                              |                      |                    |                  |                    |              |
| Other websites                                                                                         |                      |                    |                  |                    |              |
| Social media (e.g., Facebook, Twitter, etc.)                                                           |                      |                    |                  |                    |              |
| Podcasts                                                                                               |                      |                    |                  |                    |              |
| Maps (e.g., Motor Vehicle Use Maps for National Forests)                                               |                      |                    |                  |                    |              |
| Brochures or pamphlets                                                                                 |                      |                    |                  |                    |              |
| Travel guides/books                                                                                    |                      |                    |                  |                    |              |
| Newspaper/magazine article                                                                             |                      |                    |                  |                    |              |
| Alaska Milepost                                                                                        |                      |                    |                  |                    |              |
| Radio/TV broadcasts                                                                                    |                      |                    |                  |                    |              |
| Word of mouth (friends or relatives)                                                                   |                      |                    |                  |                    |              |
| Word of mouth (local businesses or residents)                                                          |                      |                    |                  |                    |              |
| Package tour companies/providers (Alaska Railroads, airline, cruise, independent etc.)                 |                      |                    |                  |                    |              |
| Visitor bureaus, Visitor centers or Information centers (e.g., Alaska Public Lands Information Center) |                      |                    |                  |                    |              |
| Previous visits                                                                                        |                      |                    |                  |                    |              |
| Other (Please specify)                                                                                 |                      |                    |                  |                    |              |
| Did not use any sources                                                                                |                      |                    |                  |                    |              |

4. (TINFO2) From the sources marked above, did you and your personal group receive the type of information that you needed?

\_\_\_ Yes

\_\_\_ No → IF No, What was the information that you and your personal group needed that was not available? Please be specific. \_\_\_\_\_

\_\_\_ Not sure

5. (TINFO24) During your trip, did you and your personal group use any of the following electronic devices to obtain transportation or travel-related information? (Please check one response for each item.)

|                                                            | Used | Did not use | Not sure |
|------------------------------------------------------------|------|-------------|----------|
| Laptop                                                     |      |             |          |
| Tablet computer (e.g., iPad)                               |      |             |          |
| Smartphone (e.g., iPhone, Android)                         |      |             |          |
| Cell phone/Text (without internet)                         |      |             |          |
| Global Positioning System (GPS)                            |      |             |          |
| Marine/Aircraft radio (2-way radio)                        |      |             |          |
| Other portable electronic device<br>please specify:_____   |      |             |          |
| Other portable electronic device<br>(please specify:_____) |      |             |          |

6. (TINFO24a) Please indicate if you had any of the following problems when trying to obtain information on your electronic device. (Check all that apply.)

- ☐ Service not available (e.g. no internet connection)  
☐ Could not find the information I was seeking  
☐ Information was incomplete, not detailed enough  
☐ Other problem (please specify:\_\_\_\_\_)  
☐ No, did not experience any problems

7. (TINFO26) On this trip, were the signs directing you and your personal group to your destination(s) adequate? (Please check one response for each item.)

|                                                                                                            | Yes | No | Not applicable |
|------------------------------------------------------------------------------------------------------------|-----|----|----------------|
| a. Signs on state highways                                                                                 |     |    |                |
| b. Signs in communities                                                                                    |     |    |                |
| c. Signs along trails                                                                                      |     |    |                |
| d. Signs at airports                                                                                       |     |    |                |
| e. Signs at ferry terminals or docks                                                                       |     |    |                |
| f. Signs at railroad stations/depots                                                                       |     |    |                |
| g. Signs inside Federal Lands<br>(National Parks, National<br>Forests, National Wildlife<br>Refuges, etc.) |     |    |                |

- 7a. (TINFO27) [If no for one or more items]: Please explain any issues or problems you had with the signs. Please be as specific as possible.

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*The next set of questions is about the sites you visited and activities you engaged in.*

8. (TDEST11) Were you and your personal group able to visit all of the Federal public land sites that you planned to visit on this trip?

☐ Yes – GO TO Q. 11

☐ No

9. (TDEST11) [IF NO]: Which sites were you not able to visit? \_\_\_\_\_

10. (TDEST11) What reasons prevented you from visiting those sites? (Check all that apply)

☐ Not enough time

☐ Didn't realize how long it would take to travel to destination(s)

☐ Transportation to/from the destination was too costly

☐ Transportation to/from the destination was not available

☐ Transportation to/from destination was not frequent enough/convenient

☐ Transportation-related mechanical problems

☐ Area was closed/Road closure

☐ Bad weather

☐ Other (please specify: \_\_\_\_\_)

11. (TACT9) Were you able to participate in all the activities that you and your personal group had planned on Federal public lands?

☐ Yes

☐ No – GO TO Q.14

12. IF YES: (TACT10) Which activity(s) were you and your personal group not able to participate in?

\_\_\_\_\_

13. (TACT11) Which of the following reasons explain why you did not engage in the activity?

(Check all that apply.)

☐ Rules or regulations did not allow for activity

☐ Area was temporarily closed to the public

☐ Not enough time

☐ Safety concerns

☐ Not enough information about the activity

☐ Too crowded

☐ Could not get a reservation

☐ Difficult road or trail access

☐ No road or trail access

☐ Unsatisfactory conditions of facilities

☐ Resource damage due to overuse

☐ Bad weather

☐ Wildfire/other natural hazard

☐ Other (please specify: \_\_\_\_\_)

*Next, we'd like to ask you about your travel experience, including questions evaluating different aspects of your trip.*

**14. (TRANUSE7)** This question asks about your use of transportation during your trip and has two parts.

**First, please indicate which of the following forms of transportation you and your personal group used during your trip.** (Check all that apply in the "Used" column.)

**Next, for each form of transportation that you and your personal group used, please use the 1 to 5 scale to rate your satisfaction, on average, with your travel experience.**

|                                                       | 1) Used? | 2) Satisfaction Rating |              |                                   |           |                |
|-------------------------------------------------------|----------|------------------------|--------------|-----------------------------------|-----------|----------------|
|                                                       |          | Very Dissatisfied      | Dissatisfied | Neither Satisfied or Dissatisfied | Satisfied | Very Satisfied |
| Private vehicle (car, truck, motorcycle, RV)          |          | 1                      | 2            | 3                                 | 4         | 5              |
| Rental vehicle (car, truck, motorcycle RV)            |          |                        |              |                                   |           |                |
| All-terrain vehicle or off-road vehicle               |          | 1                      | 2            | 3                                 | 4         | 5              |
| Commercial Tour bus                                   |          | 1                      | 2            | 3                                 | 4         | 5              |
| Other public bus                                      |          | 1                      | 2            | 3                                 | 4         | 5              |
| Train                                                 |          | 1                      | 2            | 3                                 | 4         | 5              |
| Denali Visitor Transportation System (Shuttle bus)    |          |                        |              |                                   |           |                |
| Train                                                 |          | 1                      | 2            | 3                                 | 4         | 5              |
| Cruise Ship                                           |          | 1                      | 2            | 3                                 | 4         | 5              |
| Motorboat                                             |          | 1                      | 2            | 3                                 | 4         | 5              |
| Alaska Marine Ferry System                            |          | 1                      | 2            | 3                                 | 4         | 5              |
| Kayak, canoe or raft                                  |          | 1                      | 2            | 3                                 | 4         | 5              |
| Commercial aircraft (includes air taxis, helicopters) |          | 1                      | 2            | 3                                 | 4         | 5              |
| Private airplane (includes ultralights)               |          | 1                      | 2            | 3                                 | 4         | 5              |
| Bicycle                                               |          | 1                      | 2            | 3                                 | 4         | 5              |
| Foot/hiking                                           |          | 1                      | 2            | 3                                 | 4         | 5              |
| Other (please specify:_____)                          |          | 1                      | 2            | 3                                 | 4         | 5              |
| Other (please specify:_____)                          |          | 1                      | 2            | 3                                 | 4         | 5              |

**14a. (TRANUSE7)** [For any forms of transportation rated "1" or "2"]: **Why were you dissatisfied with your travel experience?**

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15. (EVAL2) Thinking about your trip as a whole, please use the 5-point scale to rate how well your travel experience lived up to your expectations. (Please check one response)

| Significantly below my expectations | Below my expectations | Met my expectations | Above my expectations | Significantly above my expectations |
|-------------------------------------|-----------------------|---------------------|-----------------------|-------------------------------------|
| 1                                   | 2                     | 3                   | 4                     | 5                                   |

[IF RATED 1 – 2]: Why did your travel experience fall below your expectations?

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16. (EVAL8) During your trip, did you experience any delays or other problems making connections from one form of transportation to another? For example, a weather delay making a connection from a bus to a train?

\_\_\_ Yes → IF YES, Please indicate the nature of the problem. Please be as specific as possible.

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\_\_\_ No

\_\_\_ Not applicable (didn't make any transportation connections during my trip)

17. (EVAL13) During your trip, how satisfied were you and your personal group with each of the following services or facilities on Federal public lands (e.g., National Parks, National Forests, Wildlife Refuges, National Conservation Areas, Wild and Scenic Rivers)? (For each item, check one response. If you had no experience with a particular service or facility, please check "Not applicable.")

|                                                               | Very Dissatisfied | Dissatisfied | Neither Satisfied or Dissatisfied | Satisfied | Very Satisfied | Not Applicable |
|---------------------------------------------------------------|-------------------|--------------|-----------------------------------|-----------|----------------|----------------|
| Condition of Roads                                            | 1                 | 2            | 3                                 | 4         | 5              | 6              |
| Condition of trails                                           | 1                 | 2            | 3                                 | 4         | 5              | 6              |
| Number of trail markers                                       | 1                 | 2            | 3                                 | 4         | 5              | 6              |
| Parking availability                                          | 1                 | 2            | 3                                 | 4         | 5              | 6              |
| Availability of transportation to the sites I wanted to visit | 1                 | 2            | 3                                 | 4         | 5              | 6              |
| Availability of restrooms                                     | 1                 | 2            | 3                                 | 4         | 5              | 6              |

18. (EVAL21) During your trip, to what extent do you feel the following issues were a problem when you were visiting Federal public lands (e.g., National Parks, National Forests, National Recreation Areas, National Wildlife Refuges)? For each item, please check one response.

|                                                                             | Not a problem | Small problem | Moderate problem | Big problem | No opinion |
|-----------------------------------------------------------------------------|---------------|---------------|------------------|-------------|------------|
| a. People walking on, across, or along the road                             | 1             | 2             | 3                | 4           | 5          |
| b. Interactions between motorized and non-motorized forms of transportation | 1             | 2             | 3                | 4           | 5          |
| c. Too many people at scenic overlooks                                      | 1             | 2             | 3                | 4           | 5          |
| d. Motor vehicle sounds that interfered with natural sounds and quiet       | 1             | 2             | 3                | 4           | 5          |
| e. Aircraft sound that interfered with natural sounds and quiet             | 1             | 2             | 3                | 4           | 5          |
| f. Cars parked illegally (e.g., on road shoulders)                          | 1             | 2             | 3                | 4           | 5          |
| g. Too many regulations                                                     | 1             | 2             | 3                | 4           | 5          |
| h. Too few regulations                                                      | 1             | 2             | 3                | 4           | 5          |
| i. Traffic congestion                                                       |               |               |                  |             |            |
| j. Other (Please specify:_____)                                             | 1             | 2             | 3                | 4           | 5          |

19. (OPIN7) Thinking about your trip, would you have liked to have seen more of, the same, or less of each of the following on the Federal public lands that you saw or visited (e.g., National Parks, National Forests, National Wildlife Refuges, National Conservation Areas, and Wild and Scenic Rivers)? For each item, please check one response.

|                                                                  | Less | Same | More | No Opinion |
|------------------------------------------------------------------|------|------|------|------------|
| Trails for hiking, biking, or horseback riding                   |      |      |      |            |
| Trails for all-terrain vehicles                                  |      |      |      |            |
| Roads for passenger vehicles                                     |      |      |      |            |
| Primitive roads (e.g., high clearance roads)                     |      |      |      |            |
| Campgrounds                                                      |      |      |      |            |
| Signs that include directions or wayfinding information          |      |      |      |            |
| Safety cabins                                                    |      |      |      |            |
| Remote airstrips                                                 |      |      |      |            |
| Boat launches, moorings and docks                                |      |      |      |            |
| Accessible-friendly (e.g., for wheelchairs) sites and facilities |      |      |      |            |
| Other (please specify:_____)                                     |      |      |      |            |
| Other (please specify:_____)                                     |      |      |      |            |

*In this last section, we have a few questions on safety.*

20. **(SAFE2)** Prior to your trip, did you or anyone in your travel group search for information about safety measures?

☐ Yes → IF YES, What were the safety concerns that you searched? Please list up to three of your top concerns. \_\_\_\_\_

☐ No

21. **(SAFE7)** While on Federal public lands in Alaska, did you or members of your personal group experience any safety concerns (e.g., concern about potential injury) as a result of the following: (For each item, please check one response).

| Experienced:                                         | Safety Concern: |    |
|------------------------------------------------------|-----------------|----|
|                                                      | Yes             | No |
| a. Wildlife encounter                                |                 |    |
| b. Bad weather                                       |                 |    |
| c. Got lost                                          |                 |    |
| d. Poor road conditions                              |                 |    |
| e. Poor trail conditions                             |                 |    |
| f. Vehicles parked along the side of the road        |                 |    |
| g. Interactions between vehicles and bicycles        |                 |    |
| h. Interactions between vehicles and pedestrians     |                 |    |
| i. Ran out of gas or other supplies in a remote area |                 |    |
| j. Lack of cell phone coverage                       |                 |    |
| k. Needing emergency services                        |                 |    |
| l. Other (please specify: _____)                     |                 |    |

IF YES TO ANY ITEMS: Please describe: \_\_\_\_\_

22. **(SAFE9)** Considering all trips you have made on Federal public lands in Alaska, have you ever been involved in a transportation-related accident or safety incident? (Please check one response.)

☐ Yes, once

☐ Yes, more than once

☐ No - GO TO Q. 29

☐ Can't recall - GO TO Q.29

23. **(SAFE9a)** Was (were any of) the transportation related accident(s) or safety incident(s) reported?

☐ Yes → IF YES, to whom?: \_\_\_\_\_

☐ No

☐ Don't know

24. **(SAFE9b)** Please describe the transportation-related accident or safety incident(s). If more than one, please describe the most serious:

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25. **(EVAL4)** Please use the space below to share any additional feedback on your travel experiences during your trip. In particular, we are interested in learning about any transportation-related issues or problems you faced. Please be as specific as possible.

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26. **(EVAL6)** Do you have any suggestions for how travel/transportation to or through Federal public lands can be improved?

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**You have completed the survey. Thank you so much! Your participation is deeply appreciated.**