Satisfaction with Care (SCO)

Satisfaction with Care (SCQ)					
Variable Name	MR Screen Name	Question type	Question text/description	Code list	
			SCQ SPECIFICATIONS		
			CRITERIA		
			INTTYPE=C001, C002, C003, C004, C005, C006		
			SPALIVE=1		
			SEASON=FALL		
			SPPROXY=SP or PROXY until BOX PA1		
			Other: N/A		
			<u>PLACEMENT</u>		
			Administer after NAQ.		
			SHOW CARD SC1	(01) VERY SATISFIED	
				(02) SATISFIED	
			We're interested in how you feel about the health care [you have/(SP) has] received [over the past year/since	(03) DISSATISFIED	
MCQUALTY	SC1	code 1	(TODAY'S DATE - 12 MONTHS, MONTH AND YEAR)] from doctors and hospitals. Please tell me how satisfied	(04) VERY DISSATISFIED	
IVICQUALIT	301	code 1	or dissatisfied you have been with the following:	(05) NOT APPLICABLE	
				(-8) Don't Know	
			The overall quality of the health care [you have /(SP) has] received [over the past year/since (TODAY'S DATE -	(-9) Refused	
			12 MONTHS)]. Have you been very satisfied, satisfied, dissatisfied, or very dissatisfied?	(-5) Keluseu	
			SHOW CARD SC1 [Please tell me how satisfied or dissatisfied you have been with]	(01) VERY SATISFIED	
				(02) SATISFIED	
		code 1		(03) DISSATISFIED	
MCAVAIL	SC2			(04) VERY DISSATISFIED	
			The availability of health care at night and on weekends.	(05) NOT APPLICABLE	
				(-8) Don't Know	
				(-9) Refused	
			CHOW CARD CC1	(01) VERY SATISFIED	
			SHOW CARD SC1	(02) SATISFIED	
	SC3	code 1	[Please tell me how satisfied or dissatisfied you have been with]	(03) DISSATISFIED	
MCEASE				(04) VERY DISSATISFIED	
			The ease and convenience of getting to a doctor or other health professional from where [you/(SP)] [live/lives].	(05) NOT APPLICABLE	
				(-8) Don't Know	
				(-9) Refused	
	SC4	code 1	SHOW CARD SC1	(01) VERY SATISFIED	
				(02) SATISFIED	
				(03) DISSATISFIED	
MCCOSTS			[Please tell me how satisfied or dissatisfied you have been with]	(04) VERY DISSATISFIED	
			The out-of-pocket costs [you/(SP)] paid for health care.	(05) NOT APPLICABLE	
				(-8) Don't Know	
				(-9) Refused	
MCINFO	SC5	code 1		(01) VERY SATISFIED	
			SHOW CARD SC1	(02) SATISFIED	
				(03) DISSATISFIED	
			[Please tell me how satisfied or dissatisfied you have been with]	(04) VERY DISSATISFIED	
				(05) NOT APPLICABLE	
			The information given to [you/you or (SP)] about what was wrong with [you/(SP)].	(-8) Don't Know	
				(-9) Refused	
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	1	T	T	(04) VEDV CATISFIED
			SHOW CARD SC1	(01) VERY SATISFIED
				(02) SATISFIED
MCCONCRN			[Please tell me how satisfied or dissatisfied you have been with]	(03) DISSATISFIED
	SC7	code 1		(04) VERY DISSATISFIED
			The concern of doctors or other health professionals for [your/(SP's)] overall health rather than just for an	(05) NOT APPLICABLE
			isolated symptom or disease.	(-8) Don't Know
			isolated symptom of disease.	(-9) Refused
			SHOW CARD SC1 [Please tell me how satisfied or dissatisfied you have been with]  Getting all [your/(SP's)] health care needs taken care of at the same location.	(01) VERY SATISFIED
				(02) SATISFIED
MCSAMLOC	SC8			(03) DISSATISFIED
		code 1		(04) VERY DISSATISFIED
				(05) NOT APPLICABLE
				(-8) Don't Know
				(-9) Refused
				(01) VERY SATISFIED
			SHOW CARD SC1 [Please tell me how satisfied or dissatisfied you have been with]	(02) SATISFIED
				(03) DISSATISFIED
MCSPECAR	SC8A	code 1		(04) VERY DISSATISFIED
IVICOI ECI III	300/1	couc 1		(05) NOT APPLICABLE
			The availability of care by specialists when [you/(SP)] (feel/feels) (you/he/she) (need/needs) it.	(-8) Don't Know
				(-9) Refused
				` '
			SHOW CARD SC1	(01) VERY SATISFIED
				(02) SATISFIED
			[Please tell me how satisfied or dissatisfied you have been with]	(03) DISSATISFIED
MCTELANS	SC8B	code 1		(04) VERY DISSATISFIED
			The ease of obtaining answers to questions over the telephone about [your/(SP's)] treatment or prescriptions.	(05) NOT APPLICABLE
				(-8) Don't Know
				(-9) Refused
		verbatim text	Please think about all of the health care services [you/(SP)] [receive/receives], including services provided by doctors or other health professionals, hospitals and pharmacies.	(01) RESPONDENT IS NOT DISSATISFIED WITH
	SC9			ANYTHING
MDISSFY				(91) RESPONDENT IS DISSATISFIED (RECORD
10101331 1		verbatiiii text	What things, if anything, about the health care services [you/(SP)] [receive/receives] are you dissatisfied with?	VERBATIM IN THE NEXT SCREEN)
				(-8) Don't Know
				(-9) Refused
	SC9	verbatim text	[Please think about all of the health care services [you/(SP)] (receive/receives), including services provided by	(01) [Continuous answer.]
			doctors or other health professionals, hospitals and pharmacies.	
MCDISVB				
			What things, if anything, about the health care services [you/(SP)] (receive/receives) are you dissatisfied with?]	
	SC10A	list	Please tell me whether each of the following statements is true or false.	(01) TRUE
			[You/(SP)] (worry/worries) about (your/his/her) health more than other people (your/his/her) age.	(02) FALSE
MCWORRY				(-8) Don't Know
			[Is this statement true or false?]	(-9) Refused
				( 3) Neruseu
	SC10A	list		(01) TRUE
MCAVOID			[Please tell me whether each of the following statements is true or false.]	(02) FALSE
				(-8) Don't Know
			[You/(SP)] will do just about anything to avoid going to the doctor.	
				(-9) Refused
MCSICK	SC10A	list	[Please tell me whether each of the following statements is true or false.]	(01) TRUE
			When [you/(SP)] [are/is] sick, [you/he/she] [try/tries] to keep it to [yourself/himself/herself].	(02) FALSE
				(-8) Don't Know
			Charles the state of the transfer and th	(-9) Refused

		1	Iron and the state of the state	1,043 =0.15
			[Please tell me whether each of the following statements is true or false.]	(01) TRUE
MCDRSOON	SC10A	list	Houselly, (you //CDN) (go/goos) to the dector or other health professional as soon as (you //be/she) (start/start)	(02) FALSE
			Usually, [you/(SP)] (go/goes) to the doctor or other health professional as soon as (you/he/she) (start/starts)	(-8) Don't Know
	BOX PA1	+	to feel bad.	(-9) Refused
	DOV LAT		IF IN4-SPPROXY=1/SP then go to PAINTRO- PAINTRO. ELSE GO TO BOX SCEND	
			Now I have some questions about how you make health care decisions. Answers to questions like these will	
PAINTRO			help Medicare better understand how people use medical services.	(01) CONTINUE
	PAINTRO	no entry		(-7) Empty
			Please keep in mind that there are no right or wrong answers to these questions. Your opinions and	( // Linpty
			experiences are important to us.	
				(01) VERY LIKELY
			SHOW CARD SC2	(02) LIKELY
D. A. G. V. G. G. G. G.		, .	Please use this card to respond to the following statements.	(03) UNLIKELY
PACHGDRS		code 1		(04) VERY UNLIKELY
			How likely are you to change doctors or other health professionals if you are dissatisfied with the way you	(-8) Don't Know
	PA5		and your doctor or other health professional communicate?	(-9) Refused
				(01) VERY LIKELY
				(02) LIKELY
PADISAGR		code 1	SHOW CARD SC2	(03) UNLIKELY
, ABIONGK		leade 1	How likely are you to tell your doctor or other health professional when you disagree with him or her?	(04) VERY UNLIKELY
	246			(-8) Don't Know
	PA6		CHOW CARD CC2	(-9) Refused
			SHOW CARD SC3	(01) ALWAYS
		code 1	These next questions are about practices sometimes associated with receiving medical care. Please tell me if you always, usually, sometimes, or never do the following:	(02) USUALLY
PARXINFO				(03) SOMETIMES
				(04) NEVER
			Do you always, usually, sometimes, or never read information about a new prescription, such as side effects	(-8) Don't Know
	PA10		and precautions?	(-9) Refused
			SHOW CARD SC3	(01) ALWAYS
			Do you always, usually, sometimes, or never	(02) USUALLY
PADRQUEX		code 1	20 you dividyo, addully, dolliedines, of never	(03) SOMETIMES
			Bring with you to your doctor or other health professional visits a list of questions or concerns you want to cover?	(04) NEVER
	DA11			(-8) Don't Know
	PA11			(-9) Refused
			SHOW CARD SC3	(01) ALWAYS (02) USUALLY
		code 1	[Do you always, usually, sometimes, or never]	(03) SOMETIMES
PAANSWR				(04) NEVER
			Leave your doctor or other health professional's office feeling that all of your concerns or questions have been fully answered?	(-8) Don't Know
	PA12			(-9) Refused
PALISTRX				(01) ALWAYS
		code 1	SHOW CARD SC3	(02) USUALLY
			SHOW CARD SC3	(03) SOMETIMES
				(04) NEVER
				(05) NOT APPLICABLE
			Take a list of all of your presended medicines to your doctor of other health professional visits:	(-8) Don't Know
	PA13			(-9) Refused

PATRSLT		code 1	SHOW CARD SC3 [Do you always, usually, sometimes, or never]	(01) ALWAYS (02) USUALLY (03) SOMETIMES (04) NEVER
	PA14		Make sure you understand the results of any medical test or procedure such as an x-ray, blood test, or EKG for heart conditions?	(-8) Don't Know (-9) Refused
PAOPTION			SHOW CARD SC3 [Do you always, usually, sometimes, or never]	(01) ALWAYS (02) USUALLY (03) SOMETIMES
	PA15	code 1	Talk with your doctor or other health professional about your options if you need tests, follow-up care, or a referral for care by a medical specialist?	(04) NEVER (-8) Don't Know (-9) Refused
PADVICE		code 1	SHOW CARD SC3 [Do you always, usually, sometimes, or never]	(01) ALWAYS (02) USUALLY (03) SOMETIMES (04) NEVER
	PA21		Contact your doctor or other health professional's office to get medical advice when you need it.	(-8) Don't Know (-9) Refused
	BOX SCEND	routing	IF INTTYPE in(C001, C002, C004, C005, C006), GO TO END. IF INTTYPE in(C003), GO TO DIQ.	