

NHD Update Tool Training: ArcGIS Online Survey123 Feedback Form

Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback"

NHD stewards are a known community to the NHD program, and many/most have signed MOU agreements with the USGS. The NHD Update tool training will be outreached via email to them. Up to 15 participants will be registered per training session. After the training is complete, we would like to email course participants a customer satisfaction survey to collect feedback on the effectiveness of the training.

Due to ArcGIS Online permissions, the survey will become public facing. However, you won't be able to view it unless you are given a link or you have a USGS ArcGIS Online account. Below are screenshots of the survey as it appears in Survey123.

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This is the beginning of the survey. It tells the participants what the survey is and provides the Paperwork Reduction Act Statement and the Estimated Burden Statement for them to read. The first question asks for course feedback in relation to course objectives. This is a required question.

NHD Update Tool Training - Feedback

Thank you for taking the NHD Update Tool training offered by the NHD Partner Support team. Please help us improve this training for future participants by answering the following questions.

Paperwork Reduction Act Statement: We are collecting this information subject to the Paperwork Reduction Act (44 U.S.C. 3501) to improve our NHD stewardship program. Your response is voluntary and we will not share the results publicly. We may not conduct or sponsor and you are not required to respond to a collection of information unless it displays a currently valid OMB Control Number. OMB has reviewed and approved this survey and assigned OMB Control Number 1090-0011, which expires 10/31/2021.

Estimated Burden Statement: We estimate the survey will take you 10 minutes to complete, including time to read instructions, gather information, and complete and submit the survey. You may submit comments on any aspect of this information collection to the Information Collection Clearance Officer, US Geological Survey, gsinfo_collections@usgs.gov.

Course Feedback

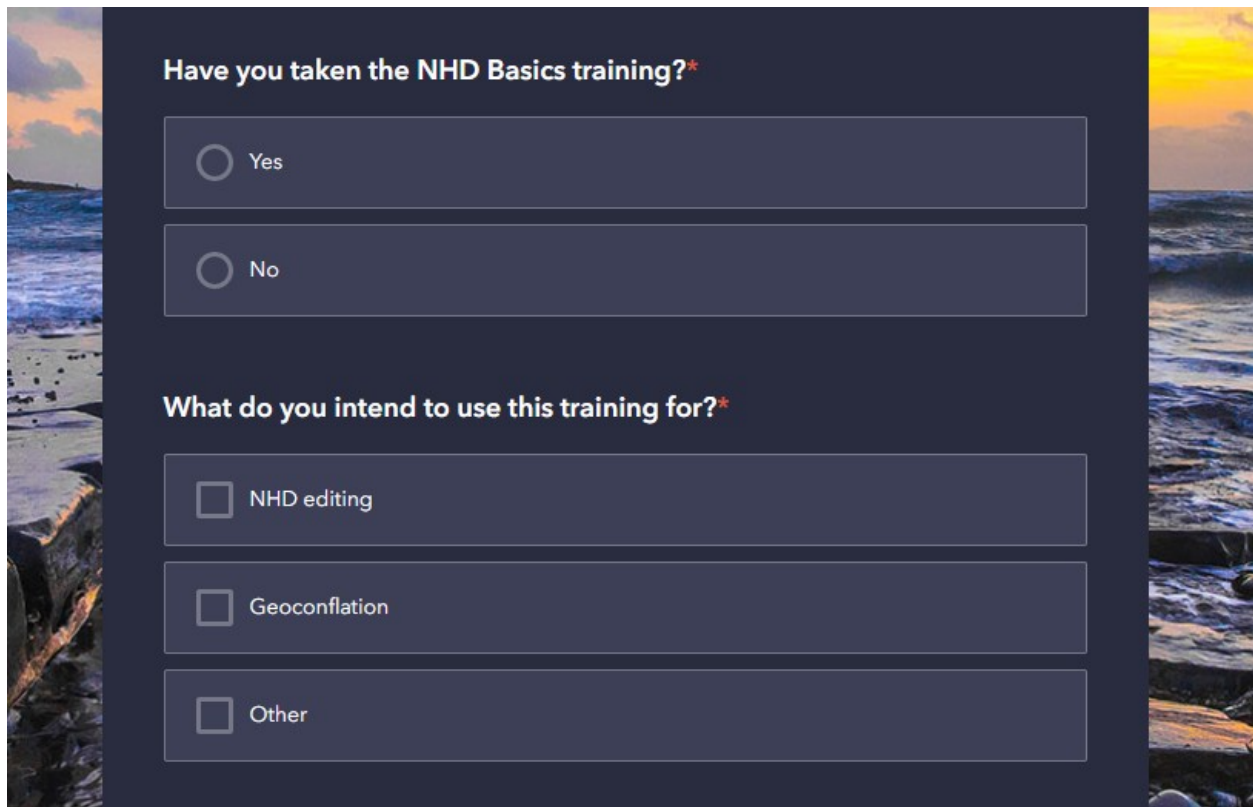
	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree	N/A
Course objectives stated clearly*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Materials presented match course syllabus*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Materials presented were relevant to course objectives*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Time was used efficiently*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This course was useful to my overall objectives*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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The second question asks if participants have taken the NHD Basics training, which is a prerequisite for the NHD Update tool training. This is a required question.

The third question asks participants what they intend to use the training for; whether they intend to edit the NHD or perform geoconflation, which is another service we offer. This is a required question.



The image shows a screenshot of a survey form with a dark blue background and a light blue border. The form is set against a background image of a rocky coastline with waves crashing against the shore under a sunset sky. The first question is "Have you taken the NHD Basics training?*" with two radio button options: "Yes" and "No". The second question is "What do you intend to use this training for?*" with three checkbox options: "NHD editing", "Geoconflation", and "Other".

Have you taken the NHD Basics training?*

Yes

No

What do you intend to use this training for?*

NHD editing

Geoconflation

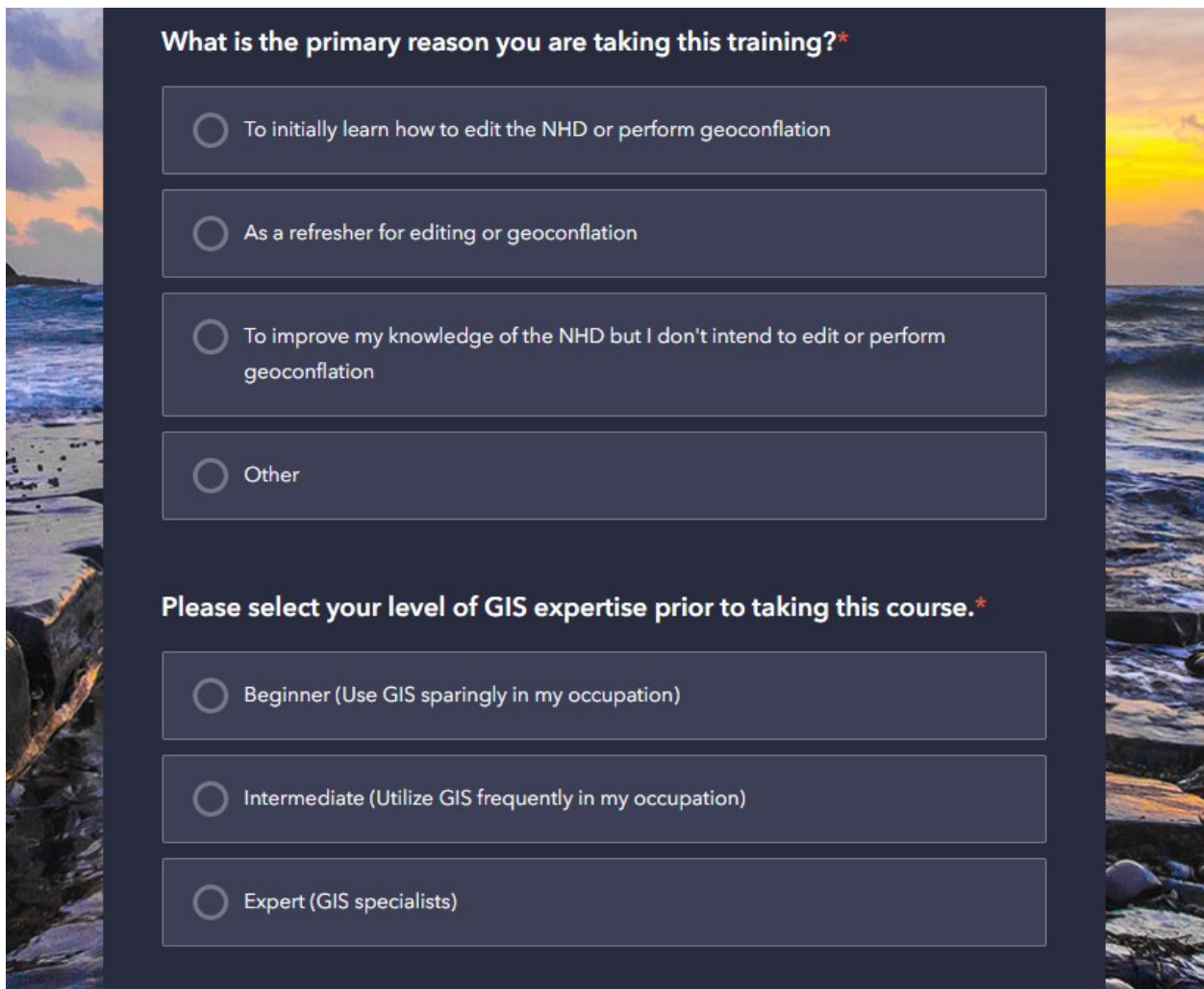
Other

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The fourth question asks the participants more detailed information about why they are taking the training – we would like to know how many people are taking the training but don't intend to use it to edit the NHD. This is a required question.

The fifth question asks about the participant's level of GIS experience prior to taking the course. This is a required question.



What is the primary reason you are taking this training?*

- To initially learn how to edit the NHD or perform geoconflation
- As a refresher for editing or geoconflation
- To improve my knowledge of the NHD but I don't intend to edit or perform geoconflation
- Other

Please select your level of GIS expertise prior to taking this course.*

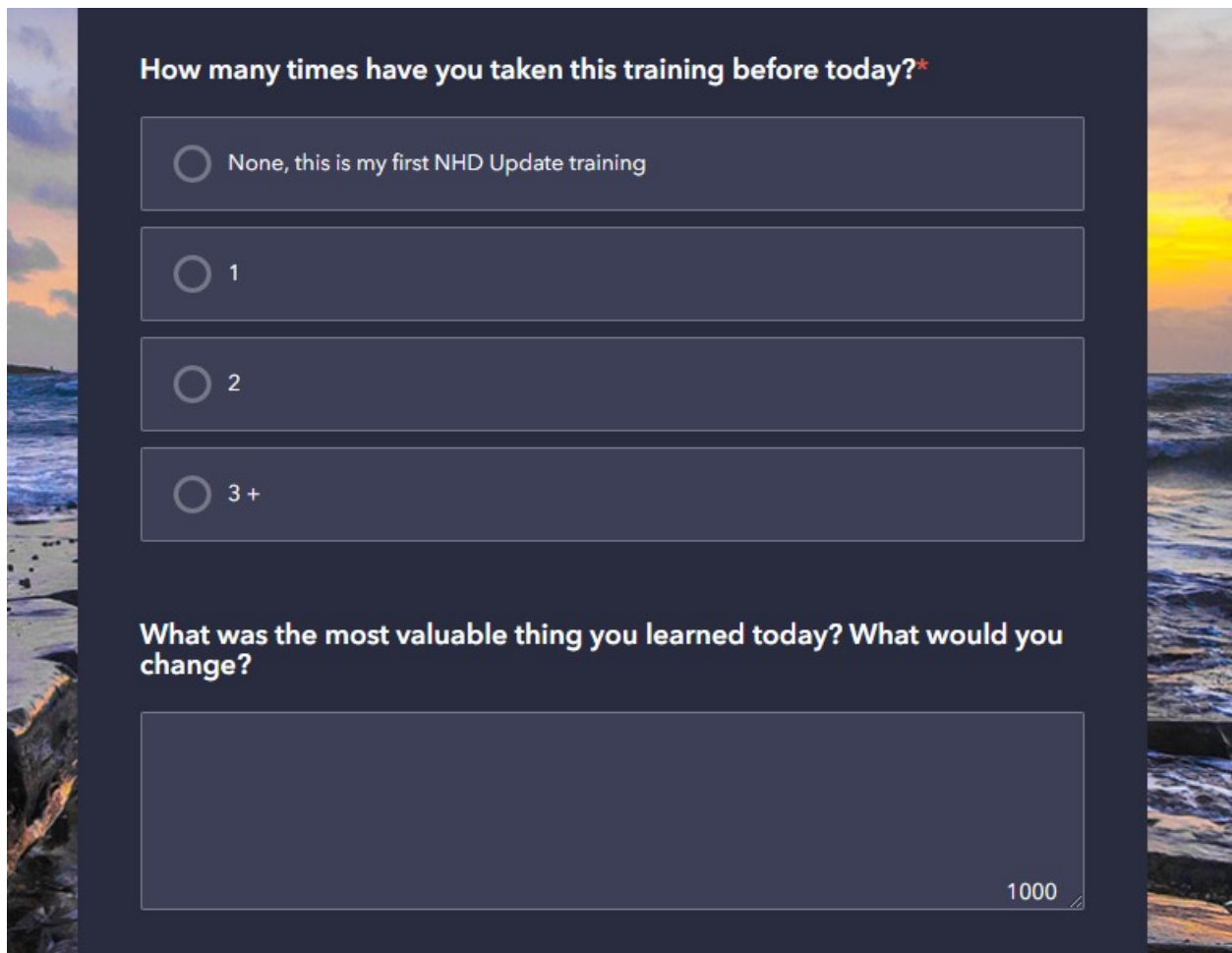
- Beginner (Use GIS sparingly in my occupation)
- Intermediate (Utilize GIS frequently in my occupation)
- Expert (GIS specialists)

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The sixth question asks participants how many times they have taken the course previously. This will help us determine if we need to offer a refresher course in an addition to a full training. This is a required question.

The seventh question is an open ended and allows participants to type in the most valuable aspect of the training and any changes they might suggest. This is not a required question.



The image shows a screenshot of a survey form with a dark blue background and a light blue border. The first question is a multiple-choice question with four options, each in a separate rounded rectangle. The second question is an open-ended text input field with a character count of 1000.

How many times have you taken this training before today?*

- None, this is my first NHD Update training
- 1
- 2
- 3+

What was the most valuable thing you learned today? What would you change?

1000

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The last question (question 8) asks the user to ‘drop a point’ on their current location. This can be any location of their choosing. It is not a required question.

