

## Neal Smith National Wildlife Refuge-Visitor Center Feedback Form

This survey will ask questions about your visit to Neal Smith National Wildlife Refuge. Please answer all questions with as much detail as possible. Your feedback helps us improve our facilities. Thank you!

How did you first learn or hear about Neal Smith National Wildlife Refuge?

I've visited before

Friend or family

Newspaper or brochure

Website or social media

Signs on Highway

Other (please explain)

What activities did you participate in while visiting (please check all that apply)?

Wildlife observation

Photography

Hiking

Hunting

Auto tour route/driving

Viewing exhibits

Class or program

Special event

Meeting

Other (please explain)

Please rate the quality of the indoor facilities (exhibits, classrooms, restrooms, etc.)?

**Paperwork Reduction Act Statement:** We estimate it will take you 5 minutes to complete the survey, including time to read instructions, gather information, complete, and submit the assessment. We will use the information to gauge audience satisfaction with refuge facilities (indoor and outdoor), and to improve/make changes per audience suggestions. Your response is voluntary. We may not conduct or sponsor and you are not required to respond to a collection of information unless it displays a currently valid OMB Control Number. You may submit comments on any aspect of this information collection to the Information Collection Clearance Officer, U.S. Fish and Wildlife Service, 5275 Leesburg Pike, MS: BPHC, Falls Church, VA 22041-3803, or you may submit comments via email at [Info\\_Coll@fws.gov](mailto:Info_Coll@fws.gov).

How could the indoor facilities be changed or improved?

Please rate the quality of the outdoor facilities (signs, trails, kiosks, roads, etc.)?

Very Poor

Poor

Average/ Fair

Good

Very Good

How could the outdoor facilities be changed or improved?

What did you enjoy **most** about your visit?

What did you enjoy **least** about your visit?

After visiting, how likely are you to do the following?

Visit Neal Smith National Wildlife Refuge again

Extremely unlikely

Somewhat unlikely

Neither likely nor  
unlikely

Somewhat likely

Extremely likely

Recommend Neal Smith National Wildlife Refuge to a friend

Extremely unlikely    Somewhat unlikely    Neither likely nor unlikely    Somewhat likely    Extremely likely

                                                                                      

List any other comments or questions below