

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: ARC Website 2020
IA#: 22013
Date: 9/1/2020

SURVEY TYPE: ARC Website User Satisfaction

Survey Q#	Type#	Type Topic
Q1	Custom	Respondent Background
Q2	Custom	Respondent Background
Q3	Custom	Respondent Background
Q4	Custom	Respondent Background
Q5	Custom	Respondent Background
Q6	Custom	Respondent Background
Q7	Custom	Respondent Background
Q8	Custom	Respondent Background
Q9	Custom	Respondent Background
Q10	Custom	Respondent Background
Q11	Custom	Respondent Background
Q12	Custom	Respondent Background
Q13	Custom	Respondent Background
Q14	Custom	Respondent Background
Q15	Custom	Respondent Background
Q16	Custom	Respondent Background
Q17	Custom	Respondent Background
LF1	1	Look and Feel
LF2	1	Look and Feel
LF3	1	Look and Feel
LF4	1	Look and Feel
NAV1	2	Navigation
NAV2	2	Navigation
NAV3	2	Navigation
NAV4	2	Navigation
NAV5	2	Navigation
NAV6	2	Navigation
NAV7	2	Navigation
SRCH1	3	Search
SRCH2	3	Search
SRCH3	3	Search
SRCH4	3	Search
CON1	5	Content
CON2	5	Content
CON3	5	Content
CON4	5	Content
CON5	5	Content
CON6	5	Content
PERF1	6	Site Performance
PERF2	6	Site Performance
PERF3	6	Site Performance
PERF4	6	Site Performance
PERF5	6	Site Performance
CSI1	16	Satisfaction (ACSI Index)
CSI2	16	Satisfaction (ACSI Index)
CSI3	16	Satisfaction (ACSI Index)
OM1	10	Future Behaviors
OM2	10	Future Behaviors
OM3	10	Future Behaviors
OM4	10	Future Behaviors
OM5	10	Future Behaviors
EFF	10	Future Behaviors
Q18	Custom	Suggested Improvements

