

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: National Weather Service (NWS) Online Survey
IA#: 20269 A4
Date: 9/27/2018

SURVEY TYPE: Relationship (Tab 4)

Survey Q#	Type#	Type Topic
Q1	Custom	Demographic/Respondent Background
Q2	Custom	Screeners
Q3	Custom	Demographic/Respondent Background
Q4.1	2	Customer Service
Q4.2	2	Customer Service
Q4.3	4	Communications
Q4.4	4	Communications
Q5	Custom	Suggested Improvements/Communications
Q6	4	Communications
Q7	4	Communications
Q8	Custom	Website
Q9	Custom	Website
Q10	Custom	Suggested Improvements/Website
Q11.1	2	Customer Service
Q11.2	2	Customer Service
Q11.3	4	Communications
Q11.4	4	Communications
Q12	Custom	Suggested Improvements/Communications
Q13	4	Communications
Q14	4	Communications
Q15	Custom	Product/Information/Service Provided
Q16	7	Satisfaction (ACSI Index)
Q17	Custom	Suggested Improvements
Q18	7	Satisfaction (ACSI Index)
Q19	7	Satisfaction (ACSI Index)
Q20	8	Future Behaviors
Q21	Custom	Suggested Improvements
Q22	Custom	Demographic/Respondent Background
Q23	Custom	Demographic/Respondent Background
Q24	Custom	Demographic/Respondent Background
Q25	Custom	Demographic/Respondent Background
Q26	Custom	Demographic/Respondent Background