

## CFI/FCG OMB CLEARANCE SURVEY MAP

**Survey:** FinCEN - Foreign Financial Intelligence Unit  
**IA#:** 20265 A5  
**Date:** 3/20/2019

**SURVEY TYPE:** Relationship (Tab 4)

Survey Q#	Type#	Type Topic
Demo1	Custom	Respondent Background
CS1	Custom	Respondent Background
CS2	1	Application process
CS3	1	Application process
CS4	1	Application process
CS5	1	Application process
Rep1	2	Customer Service
Rep2	2	Customer Service
Rep3	2	Customer Service
Rep4	2	Customer Service
Rep5	2	Customer Service
Res1	5	Product/Information/Service Provided
Res2	5	Product/Information/Service Provided
Res3	5	Product/Information/Service Provided
Res4	5	Product/Information/Service Provided
Res5	5	Product/Information/Service Provided
Use1	5	Product/Information/Service Provided
Use2	5	Product/Information/Service Provided
Use3	5	Product/Information/Service Provided
Use4	5	Product/Information/Service Provided
Use5	5	Product/Information/Service Provided
Use6	Custom	Product/Information/Service Provided
SD1	Custom	Product/Information/Service Provided
SD2	Custom	Product/Information/Service Provided
SD3	Custom	Product/Information/Service Provided
SD4	7	Satisfaction (ACSI Index)
SD5	Custom	Suggested Improvements
ESW1	7	Satisfaction (ACSI Index)
ESW2	Custom	Suggested Improvements
ACSI1	7	Satisfaction (ACSI Index)
ACSI2	7	Satisfaction (ACSI Index)
ACSI3	7	Satisfaction (ACSI Index)

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Survey Q#	Type#	Type Topic
BHL5	15	Customer Service and Support
BW1	9	Online Resource/Website
BW2	9	Online Resource/Website
BW3	9	Online Resource/Website
BW4	9	Online Resource/Website
PHC1	10	Documents
PHC2	10	Documents
PHC3	10	Documents
SV1	2	Grant Monitoring
SV2	3	Grant Monitoring
SV3	4	Grant Monitoring
SV4	5	Grant Monitoring
SV5	6	Grant Monitoring
SV6	7	Grant Monitoring
SV7	8	Grant Monitoring
SV8	9	Grant Monitoring
SV9	10	Grant Monitoring
SV10	2	Grant Monitoring
TA1	5	Training and Technical Assistance
TA2	5	Training and Technical Assistance
TA3	5	Training and Technical Assistance
A1	16	Satisfaction (ACSI Index)
A2	16	Satisfaction (ACSI Index)
A3	16	Satisfaction (ACSI Index)
OM1	17	Future Behaviors
OM2	17	Future Behaviors
OM3	17	Future Behaviors