

## CFI/FCG OMB CLEARANCE SURVEY MAP

**Survey:** HIV/AIDS Bureau (HRSA – HAB) 2019 Recipient Satisfaction Survey  
**IA#:** 20904 A0  
**Date:** 7/19/2019

**SURVEY TYPE:** Grant\_Loan Programs (Tab 2)

Survey Q#	Type#	Type Topic
Q1	Custom	Respondent Background
Q2	Custom	Respondent Background
Q3	Custom	Respondent Background/Experience
Q4	12	Application Process
Q5	12	Application Process
Q14	3	Reporting Requirements
Q16	3	Reporting Requirements
Q18	Custom	Suggested Improvements
Q19a	Custom	Respondent Background/Experience
Q20a	14	Project Officer Interaction
Q19b	Custom	Respondent Background/Experience
Q20b	14	Project Officer Interaction
Q19c	Custom	Respondent Background/Experience
Q20c	14	Project Officer Interaction
Q19d	Custom	Respondent Background/Experience
Q20d	14	Project Officer Interaction
Q19e	Custom	Respondent Background/Experience
Q20e	14	Project Officer Interaction
Q20f	14	Project Officer Interaction
Q20g	14	Project Officer Interaction
Q21	Custom	Suggested Improvements
Q45a	6	Communication
Q45b	6	Communication
Q45c	6	Communication
Q45d	6	Communication
Q45e	6	Communication
Q22	Custom	Respondent Background/Experience
Q23	15	Customer Service and Support
Q26	15	Customer Service and Support
Q27	Custom	Suggested Improvements
Q33	Custom	Respondent Background/Experience
Q34	5	Training and Technical Assistance
Q35	5	Training and Technical Assistance
Q36	5	Training and Technical Assistance
Q37	5	Training and Technical Assistance
Q40	5	Training and Technical Assistance
Q41	5	Training and Technical Assistance
Q42	5	Training and Technical Assistance
Q43	5	Training and Technical Assistance
Q44	5	Training and Technical Assistance
Q45	5	Training and Technical Assistance
Q46	5	Training and Technical Assistance
Q47	5	Training and Technical Assistance
Q48	5	Training and Technical Assistance
Q49	5	Training and Technical Assistance
Q24	Custom	Respondent Background/Experience
Q46	16	Satisfaction (ACSI Index)
Q47	16	Satisfaction (ACSI Index)
Q48	16	Satisfaction (ACSI Index)
Q49	16	Satisfaction (ACSI Index)
Q50	16	Satisfaction (ACSI Index)
Q51	Custom	Suggested Improvements

**CFI/FCG OMB CLEARANCE SURVEY MAP**

**Survey:** HIV/AIDS Bureau (HRSA – HAB) 2019 Recipient Satisfaction Survey  
**IA#:** 20904 A0  
**Date:** 7/19/2019

**SURVEY TYPE:** Grant\_Loan Programs (Tab 2)

Survey Q#	Type#	Type Topic
-----------	-------	------------

BHL5	15	Customer Service and Support
BW1	9	Online Resource/Website
BW2	9	Online Resource/Website
BW3	9	Online Resource/Website
BW4	9	Online Resource/Website
PHC1	10	Documents
PHC2	10	Documents
PHC3	10	Documents
SV1	2	Grant Monitoring
SV2	3	Grant Monitoring
SV3	4	Grant Monitoring
SV4	5	Grant Monitoring
SV5	6	Grant Monitoring
SV6	7	Grant Monitoring
SV7	8	Grant Monitoring
SV8	9	Grant Monitoring
SV9	10	Grant Monitoring
SV10	2	Grant Monitoring
TA1	5	Training and Technical Assistance
TA2	5	Training and Technical Assistance
TA3	5	Training and Technical Assistance
A1	16	Satisfaction (ACSI Index)
A2	16	Satisfaction (ACSI Index)
A3	16	Satisfaction (ACSI Index)
OM1	17	Future Behaviors
OM2	17	Future Behaviors
OM3	17	Future Behaviors