

## CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: SBA Lenders Survey

IA#: 20328 A1

Date: 8/19/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Topic Type
Intro	Custom	Introduction
Q1	Custom	Respondent Background/Experience
Q1a	Custom	Respondent Background/Experience
Q2	Custom	Respondent Background/Experience
Q3	Custom	Respondent Background/Experience
Q4	Custom	Respondent Background/Experience
Q5a	5	Product/Information/Service Provided
Q5b	5	Product/Information/Service Provided
Q5c	5	Product/Information/Service Provided
Q6a	5	Product/Information/Service Provided
Q6b	Custom	Open-end
Q7	Custom	Respondent Background/Experience
Q8a	8	Future Behavior
Q8b	8	Future Behavior
Q8c	8	Future Behavior
Q8d	8	Future Behavior
Q8e	8	Future Behavior
Q9	Custom	Future Behavior
Q10	Custom	Respondent Background/Experience
Q10a	Custom	Respondent Background/Experience
Q11	Custom	Respondent Background/Experience
Q12	Custom	Respondent Background/Experience
Q13	Custom	Respondent Background/Experience
Q13a	Custom	Respondent Background/Experience
Q13b	Custom	Respondent Background/Experience
Q13c	Custom	Respondent Background/Experience
Q14a	1	Application Process
Q14b	1	Application Process
Q14c	1	Application Process
Q15	7	Satisfaction (ACSI Index)
Q16	7	Satisfaction (ACSI Index)
Q17	7	Satisfaction (ACSI Index)
Q18a	5	Product/Information/Service Provided
Q18b	5	Product/Information/Service Provided
Q18c	5	Product/Information/Service Provided
Q18d	5	Product/Information/Service Provided
Q18e	5	Product/Information/Service Provided
Q19	Custom	Open-end

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Q20	8	Future Behavior
Q21	8	Future Behavior
Q22	Custom	Open-end
Q23	Custom	Open-end

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