

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: ED NCES 2019
IA#: 20209 A4
Date: 11/22/2019

SURVEY TYPE: Relationship (Tab 4)

Survey Q#	Type#	Type Topic
Q1	Custom	Respondent Background/Experience
Q2	Custom	Respondent Background/Experience
Q3	Custom	Respondent Background/Experience
Q4	5	Product/Information/Service Provided
Q5	5	Product/Information/Service Provided
Q6	5	Product/Information/Service Provided
Q7	5	Product/Information/Service Provided
Q8	5	Product/Information/Service Provided
Q9	5	Product/Information/Service Provided
Q10	5	Product/Information/Service Provided
Q11	5	Product/Information/Service Provided
Q12	5	Product/Information/Service Provided
Q13	5	Product/Information/Service Provided
Q14	5	Product/Information/Service Provided
Q15	5	Product/Information/Service Provided
Q16	5	Product/Information/Service Provided
Q17	5	Product/Information/Service Provided
Q18	5	Product/Information/Service Provided
Q19	Custom	Customer Service
Q20	Custom	Customer Service
Q21	2	Customer Service
Q22	2	Customer Service
Q23	2	Customer Service
Q24	2	Customer Service
Q25	Custom	Customer Service
Q26	Custom	Website
Q27	3	Website
Q28	3	Website
Q29	3	Website
Q30	3	Website
Q31	Custom	Product/Information/Service Provided
Q32	5	Product/Information/Service Provided
Q33	5	Product/Information/Service Provided
Q34	5	Product/Information/Service Provided
Q35	5	Product/Information/Service Provided
Q36	7	Satisfaction (ACSI Index)
Q37	7	Satisfaction (ACSI Index)
Q38	7	Satisfaction (ACSI Index)
Q39	Custom	Complaint Handling
Q40	6	Complaint Handling
Q41	8	Future Behaviors
Q42	8	Future Behaviors
Q43	Custom	Respondent Background/Experience