

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: DOJ COPS 2020
IA#: 20903 A0
Date: 1/13/2020

SURVEY TYPE: Relationship (Tab 4)

Survey Q#	Type#	Type Topic
Q1	Custom	Respondent Background
Q2	Custom	Respondent Background
Q3	Custom	Respondent Background
Q4	Custom	Respondent Background
Q5	Custom	Respondent Background
Q6	Custom	Respondent Background
Q7	Custom	Respondent Background
Q8	2	Customer Service
Q9	Custom	Customer Service
Q10	Custom	Application Process
Q11	1	Application Process
Q12	Custom	Application Process
Q13	5	Product/Information/Service Provided
Q14	Custom	Product/Information/Service Provided
Q15	5	Product/Information/Service Provided
Q16	Custom	Product/Information/Service Provided
Q17	Custom	Communications
Q18	4	Communications
Q19	Custom	Communications
Q20	4	Communications
Q21	Custom	Communications
Q22	Custom	Communications
Q23	4	Communications
Q24	Custom	Communications
Q25	Custom	Product/Information/Service Provided
Q26	Custom	Product/Information/Service Provided
Q27	Custom	Product/Information/Service Provided
Q28	5	Product/Information/Service Provided
Q29	Custom	Product/Information/Service Provided
Q30	5	Product/Information/Service Provided
Q31	Custom	Respondent Background
Q32	Custom	Respondent Background
Q33	Custom	Product/Information/Service Provided
Q34	Custom	Product/Information/Service Provided
Q35	Custom	Product/Information/Service Provided
Q36	Custom	Product/Information/Service Provided
Q37	Custom	Website
Q38	3	Website
Q39	Custom	Website
Q40	5	Product/Information/Service Provided
Q41	5	Product/Information/Service Provided
Q42	5	Product/Information/Service Provided
Q43	7	Satisfaction (ACSI Index)
Q44	7	Satisfaction (ACSI Index)
Q45	7	Satisfaction (ACSI Index)
Q46	8	Future Behaviors
Q47	8	Future Behaviors
Q48	Custom	Product/Information/Service Provided
Q49	Custom	Product/Information/Service Provided
Q50	Custom	Product/Information/Service Provided
Q51	Custom	Product/Information/Service Provided