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| **Survey: OJP Mobile** |  |  |   |
| **IA#:**  |  |  |   |
| **Date: 4/3/2020** |  |  |   |
|  |  |  |  |
| **SURVEY TYPE:** |  |   |
|  |  |  |  |
| **Survey Q#** | **Type#** | **Topic Type** |   |

1 Model Satisfaction

2 Model Recommend (NPS)

3 Model Site Performance

4 Model Look and Feel

5 Model Navigation

6 Model Site Information

7 Model Brand Confidence

8 Model Return

9 Model Recommend Company

10 Model Primary Resource

11 Custom Primary Reason

12 Custom Program Office

13 Custom OE\_Document

14 Custom Primary Reason - Other

15 Custom Accomplish

16 Custom Why Not Accomplish

17 Custom Accomplish Experience

18 Custom Not Easy Accomplish

19 Custom Acquisition Source

20 Custom Acquisition Source - Other

21 Custom Role

22 Custom OE\_Role

23 Custom Visit Frequency

24 Custom Search

25 Custom Locate Results

26 Custom No Results

27 Custom Frequent Visitor

28 Custom Compare Experience

29 Custom OE\_Frequent Visitor

30 Custom Improve