|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Survey: CDC Enterprise** |  | |  | | |  |
| **IA#:** 30814 |  | |  | | |  |
| **Date: 04/06/2020** | |  |  | | |  |
|  |  | | |  |  |
| **SURVEY TYPE:** | Website, Desktop | | |  | |
|  |  | | |  |  |
| **Survey Q#** | **Type#** | | **Topic Type** | | |  |

1 Model Look and Feel – Appeal

2 Model Look and Feel – Balance

3 Model Look and Feel – Readability

4 Model Site Performance – Loading

5 Model Site Performance – Consistency

6 Model Site Performance - Completeness

7 Model Navigation - Organized

8 Model Navigation - Options

9 Model Navigation - Layout

10 Model Information Browsing – Sort Information

11 Model Information Browsing – Narrow Information

12 Model Information Browsing - Features

13 Model Site Information - Thoroughness

14 Model Site Information - Understandable

15 Model Site Information - Answers

16 Model Satisfaction – Overall

17 Model Satisfaction – Expectations

18 Model Satisfaction – Ideal

19 Model Recommend

20 Model Return

21 Custom Ability to Find

22 Custom OE\_Ability to Find

23 Custom COVID Info

24 Custom COVID Info Found

25 Custom COVID Info Use

26 Custom COVID Personal Use

27 Custom COVID OE\_Other Personal Use

28 Custom COVID Professional Use

29 Custom COVID OE Other Professional Use

30 Custom COVID Best

31 Custom COVID Improve

32 Custom COVID Referral

33 Custom OE\_Other COVID Referral

34 Custom Clear Communication

35 Custom Allow to take action

36 Custom Navigation Experience

37 Custom OE\_Navigation Experience

38 Custom Type of Information

39 Custom OE\_Type of Info

40 Custom Info From Web

41 Custom Information Usage

42 Custom Agreement

43 Custom OE Info Usage

44 Custom Unlikely to Change

45 Custom Visit Frequency

46 Custom Role

47 Custom OE\_Role

48 Custom Healthcare Providers

49 Custom OE\_Healthcare Providers

50 Custom Provider Location

51 Custom OE Provider Location

52 Custom Share Info

53 Custom Providers Use Mobile

54 Custom Public Health

55 Custom OE Public Health

56 Custom Public Health Location

57 Custom OE Public Health Location

58 Custom Location

59 Custom Age

60 Custom Ethnicity

61 Custom Race

62 Custom Education

63 Custom Gender

64 Custom OE\_One Improvement