




The text you see here will appear at the top and bottom of your survey, examples below.
Default text is included and you may modify this text as needed.

Welcome and Thank You Text
<p>Welcome Text - Tablet / Phone</p> <div style="border: 1px solid black; height: 100px;"></div>
<p>Thank You Text - Tablet / Phone</p> <p>Thank you for taking our survey - and for helping us serve you better. We appreciate your input!</p>
<p>Example Mobile</p> <div style="border: 1px solid black; padding: 10px; text-align: center;"><p>Thank you for visiting our site. You've been selected to participate in a brief survey to let us know how we can improve your experience. Please take a minute to share your opinions.</p><p>Required questions are denoted by an *</p><hr/><p>Thank you for taking our survey - and for helping us serve you better.</p><p><input type="button" value="Cancel"/> <input type="button" value="Submit"/></p><p>ForeSee ForeSee Privacy Policy</p></div>

Model Name CRC Mobile Informational
 Model ID 8MpldwgQ9McE4EhgEIMI0Q4C
 Partitioned Yes - 2MQ
 Date
 Model Version 17.3.Y

~~Red & Strike-Through~~: Delete
Underlined & Italicized: Re-order
 Pink: Addition
 Blue: Reword



Label	Satisfaction Questions	Label	Element Questions	Label	Future Behaviors
1 Satisfaction - Overall	Satisfaction What is your overall satisfaction with this site? <i>(1=Very Dissatisfied, 10=Very Satisfied)</i>	4 Site Performance - Speed	Site Performance (1=Poor, 10=Excellent, Don't Know) Please rate the speed that pages and content loaded for you.	16 Brand Confidence	Brand Confidence (1=Not At All Confident, 10=Very Confident) Please rate your level of confidence in Citizenship Resource Center.
2 Satisfaction - Expectations	How well does this site meet your expectations ? <i>(1= Falls Short, 10=Exceeds)</i>	5 Site Performance - Completeness	Please rate the consistency of complete loading of pages and content.		Return (1=Very Unlikely, 10=Very Likely)
3 Satisfaction - Ideal	How does this site compare to an ideal mobile website ? <i>(1=Not Very Close, 10=Very Close)</i>	6 Site Performance - Responsiveness	Please rate the responsiveness of the pages to your actions.	17 Return	How likely are you to return to www.uscis.gov/citizenship using your mobile device?
			Look and Feel (1=Poor, 10=Excellent, Don't Know)		Recommend Company (1=Very Unlikely, 10=Very Likely)
		7 Look and Feel - Appeal	Please rate the visual appeal of the pages that you visited.	18 Recommend Company	How likely are you to recommend Citizenship Resource Center to someone else?
		8 Look and Feel - Spacing	Please rate the spacing between items on the pages that you visited.		
		9 Look and Feel - Readability	Please rate the legibility of the pages that you visited.		
			Navigation (1=Poor, 10=Excellent, Don't Know)		
		10 Navigation - Ease	Please rate the ease of finding what you were looking for.		
		11 Navigation - Layout	Please rate the page layout on displaying content and links where you could find them.		
		12 Navigation - Links	Please rate the links on taking you where you needed to go.		
			Site Information (1=Poor, 10=Excellent, Don't Know)		
		13 Site Information - Relevance	Please rate the relevance to your interests of the information that you found.		
		14 Site Information - Thoroughness	Please rate the thoroughness of the information that you found.		
		15 Site Information - Readability	Please rate the readability of the information that you found.		

Model Name	CRC Mobile Informational	Red & Strike-Through: Delete	
Model ID	8Mpidwg99McE4EhgEIM0Q4C	Underlined & Italicized: Re-order	
Partitioned	Yes - 2MQ	Pink: Addition	
Date		Blue: Rework	

QID	AP Question Tag	Skip From	Question Text	Answer Choices	Skip To	AP Answer Tag	Required Y/N	Type	Special Instructions	CQ Label
RCH8287Q001	visit_frequency		How often do you visit the Citizenship Resource Center website?	First time More than once a day Daily About once a week About once a month Every 6 months or less		first_time more_than_once_a_day daily about_once_a_week about_once_a_month every_6_months_or_less	Y	Drop down, select one		Frequency
new		A	Did you notice any changes to the Citizenship Resource Center?	Yes No Not sure	B,C,D,E			Radio button, one-up vertical	Skip Logic Group*	Changes
new		B	Do you find it easier to locate information about citizenship with this new site design?	Yes Somewhat About the same No Not sure				Radio button, one-up vertical	Skip Logic Group*	Easier to find info
new		C	Did you find the information you were looking for with a reasonable number of clicks?	Yes No Not sure			Y	Radio button, one-up vertical	Skip Logic Group*	Clicks
new		D	Did the content structure on the site help you find what you were looking for?	Yes Somewhat About the same No Not sure			Y	Radio button, one-up vertical	Skip Logic Group*	Content flow
new		E	Did you use any search filters today?	Yes No Not sure	EE		Y	Radio button, one-up vertical	Skip Logic Group*	Search filters
new		EE	Did you find the search filters helpful?	Yes No Not sure			Y	Radio button, one-up vertical	Skip Logic Group*	Search filters helpful
RCH8287Q002	acquisition_source_government		How did you hear about us? (Select all that apply)	Another USCIS page Internet search (i.e. Google, Bing, etc.) Online ad/media Offline ad (print, radio, television) Social media Email Brochure/publication Public event USCIS official Word-of-mouth Family/Friends Community organization Citizenship class Other, please specify:	A	other_government_site search_engine online_ad_media offline_ad_print_radio_tv social_media email brochure_publication public_event uscis_official word_of_mouth personal_recommendation community_organization citizenship_class other_please_specify	Y	Checkbox, one-up vertical	Skip Logic Group* Randomize	Source
RCH8287Q003		A	Other source				N	Text field, <100 char	Skip Logic Group*	Other source
RCH8287Q004	role_govt		What best describes your role when coming to the Citizenship Resource Center website?	Naturalization applicant/permanent resident Family or friend of a naturalization applicant/permanent resident Adult educator/teacher Student Volunteer Immigrant-serving organization staff State or local government employee Attorney USCIS employee Other, please specify:	A	naturalization_applicant_perma nent_resident family_or_friend_of_a_naturaliz ation_applicant_permanent_resi dent adult_educator_teacher student volunteer immigrant_serving_organization state_or_local_government_em ployee attorney uscis_employee other_please_specify	Y	Radio button, one-up vertical	Skip Logic Group*	Role
RCH8287Q005		A	Other role				N	Text field, <100 char	Skip Logic Group*	Other role
RCH8287Q006			What area of the Citizenship Resource Center website did you visit today?	Learners Educators Organizations Other Languages		learners educators organizations other_languages	Y	Drop down, select one		Area
new			What area of the Citizenship Resource Center did you visit today? (Select all that apply)	Learn About Citizenship Apply for Citizenship Find Study Test Materials and Resources Resources for Educational Programs Civic Assimilation Outreach Tools			Y	Checkbox, one-up vertical		Area_New
RCH8287Q007	primary_reason_govt		What is the reason for your visit today to the Citizenship Resource Center website?	Just browsing Learn about the Citizenship Resource Center Learn about naturalization Apply for citizenship Study for the test Check application/case status Look for forms Find free information events Learn about citizenship rights and responsibilities Find classroom tools (for professionals) Learn about current USCIS grant opportunities Find links to program administration, professional development, and training resources	B	just_browsing learn_about_the_citizenship_re learn_about_naturalization apply_for_citizenship study_for_the_test check_application_case_status look_for_forms find_free_information_events learn_about_citizenship_rights find_classroom_tools_for_prof learn_about_current_uscis_gra find_links_to_program_administ ration_professional_developme nt_and_training_resources	Y	Radio button, one-up vertical	Skip Logic Group* Randomize	Reason

				Find a citizenship class Other, please specify:	A	find_a_citizenship_class other_please_specify			Anchor Answer Choice	Other reason
RCH8287Q008		A	If you were looking for specific information , please tell us what you were trying to find.				N	Text area, no char limit	Skip Logic Group*	
RCH8287Q009		B	Did you use the Questions and Answers about U.S. Citizenship link on the Learn about Naturalization page today?	Yes No Not sure	C,D	yes no not_sure	Y	Radio button—one-up	Skip Logic Group*	Use FAQ
RCH8287Q010		C	Was the FAQ link prominently placed/easy to find on the page?	Yes No		yes no	Y	Radio button—one-up	Skip Logic Group*	FAQ prominent
RCH8287Q011		D	Did the Questions and Answers about U.S. Citizenship link help you find what you were looking for?	Yes No	E	yes no	Y	Radio button—one-up	Skip Logic Group*	FAQ helpful
RCH8287Q012		E	What information was missing/not provided?				Y	Text area, no char limit	Skip Logic Group*	Missing info/FAQ
RCH8287Q013	accomplish		Were you able to find what you were looking for today?	Yes Partially No	A,B A,B	yes partially no	Y	Drop down, select one	Skip Logic Group*	Find info
RCH8287Q014	why_not_accomplish	A	What prevented you from finding the information?				N	Text area, no char limit	Skip Logic Group*	Info not found
RCH8287Q015		B	What do you plan to do next?	Come back to the site later Plan to visit the desktop site Keep searching the internet Call the 1-800 numbers/contact customer service Find legal assistance Find a citizenship preparation class Download Form N-400 Download test study materials Other		come_back_to_the_site_later plan_to_visit_the_desktop_site keep_searching_the_internet call_the_1_800_numbers_contact_customer_service find_legal_assistance find_a_citizenship_preparation_class download_form_n_400 download_test_study_materials other	Y	Checkbox, one-up vertical	Skip Logic Group* Randomize Anchor Answer Choice	Do next
RCH8287Q016			What is your preferred language?				N	Text field, <100 char		Language
RCH8287Q017	improve		If you could make one improvement to the Citizenship Resource Center website, what would it be?				N	Text area, no char limit		Improvement
RUS0286967	fs_us_homeland_security_crc_crc		On which device type do you prefer to access the Citizenship Resource Center website?	Desktop Mobile phone Tablet Other	B C C A	desktop mobile_phone tablet other	Y	Radio button, one-up vertical	Skip Logic Group* Anchor Answer Choice	Device Preference
RUS0286968	fs_us_homeland_security_crc_crc	A	Which other device do you prefer to use to access the CRC website?				N	Text area, no char limit	Skip Logic Group*	OE_Device Preference
RUS0286969	fs_us_homeland_security_crc_crc mobile_informational_oe_why_mobile	B	Why did you access the CRC website today using a mobile device?				N	Text area, no char limit	Skip Logic Group*	OE_Why Mobile
RUS0286970	fs_us_homeland_security_crc_crc mobile_informational_oe_why_mobile_preference	C	Why do you prefer using mobile devices to access the CRC website?				N	Text area, no char limit	Skip Logic Group*	OE_Why Mobile Preference
RUS0286971	fs_us_homeland_security_crc_crc mobile_informational_where		Where are you using the Citizenship Resource Center website?	At home At work At school During my commute Other	A	at_home at_work at_school during_my_commute other		Radio button, one-up vertical	Skip Logic Group* Anchor Answer Choice	Where
RUS0286972	fs_us_homeland_security_crc_crc mobile_informational_oe_where_else	A	Where are you using the Citizenship Resource Center website?				N	Text area, no char limit	Skip Logic Group*	OE_Where Else
RCH8287Q018			Do you use social media to learn about citizenship-related matters or to share information about citizenship-related matters?	Yes No	A	yes no	Y	Drop down, select one	Skip Logic Group*	Use social media
RCH8287Q019		A	If so, which platforms do you use?	Facebook Twitter Google+ Instagram Pinterest YouTube Flickr Tumblr Blog Other, please specify:		facebook twitter google+ instagram pinterest youtube flickr tumblr blog other_please_specify	Y	Checkbox, one-up vertical	Skip Logic Group*	Platforms
RCH8287Q020		B	Other platform used		B		N	Text field, <100 char	Skip Logic Group*	Other platform
RCH8287Q021			If you plan to return to the Citizenship Resource Center website, what resource would you return to find?				N	Text area, no char limit		Resource

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 Pink: Addition
 Blue: Reword



QID	AP Question Tag	Skip From	Question Text	Answer Choices	Skip To	AP Answer Tag	Required Y/N	Type	Special Instructions	CQ Label
RCH8287Q001	visit_frequency		How often do you visit the Citizenship Resource Center website?	First time More than once a day Daily About once a week About once a month Every 6 months or less		first_time more_than_once_a_day daily about_once_a_week about_once_a_month every_6_months_or_less	Y	Drop down, select one		Frequency
RCH8287Q002	acquisition_source_government		How did you hear about us? (Select all that apply)	USCIS website Internet search (i.e. Google, Bing, etc.) Online ad/media Offline ad (print, radio, television) Social media Email Brochure/publication Public event USCIS official Word-of-mouth Family/Friends Community organization Citizenship class Other, please specify:		other_government_site search_engine online_ad_media offline_ad_print_radio_televisio social_media email brochure_publication public_event uscis_official word_of_mouth personal_recommendation community_organization citizenship_class other_please_specify	Y	Checkbox, one-up vertical	Skip Logic Group* Randomize	Source
RCH8287Q003		A	Other source		A		N	Text field, <100 char	Skip Logic Group*	Other source
RCH8287Q004	role_govt		What best describes your role when coming to the Citizenship Resource Center website?	Naturalization applicant/permanent resident Family or friend of a naturalization applicant/permanent resident Adult educator/teacher Student Volunteer Immigrant-serving organization staff State or local government employee Attorney USCIS employee Other, please specify:		naturalization_applicant_perma nent_resident family_or_friend_of_a_naturaliz ation_applicant_permanent_resi dent adult_educator_teacher student volunteer immigrant_serving_organization state_or_local_government_em ployee attorney uscis_employee other_please_specify	Y	Radio button, one-up vertical	Skip Logic Group*	Role
RCH8287Q005		A	Other role				N	Text field, <100 char	Skip Logic Group*	Other role
RCH8287Q006			What area of the Citizenship Resource Center website did you visit today?	Learners Educators Organizations Other Languages		learners teachers organizations other_languages	Y	Drop down, select one		Area
RCH8287Q007	primary_reason_govt		What is the reason for your visit today to the Citizenship Resource Center website?	Just browsing Learn about the Citizenship Resource Center Learn about naturalization Apply for citizenship Study for the test Check application/case status Look for forms Find free information events Learn about citizenship rights and responsibilities Find classroom tools (for professionals) Learn about current USCIS grant opportunities Find links to program administration, professional development, and training resources Find a citizenship class Other, please specify:		just_browsing learn_about_the_citizenship_re learn_about_naturalization apply_for_citizenship study_for_the_test check_application_case_status look_for_forms find_free_information_events learn_about_citizenship_rights find_classroom_tools_for_profe learn_about_current_uscis_gra find_links_to_program_administ ration_professional_developme nt_and_training_resources find_a_citizenship_class other_please_specify	Y	Radio button, one-up vertical	Skip Logic Group* Randomize	Reason
RCH8287Q008		A	If you were looking for specific information, please tell us what you were trying to find.				N	Text area, no char limit	Skip Logic Group*	Other reason
RCH8287Q009		B	Did you use the Questions and Answers about U.S. Citizenship link on the Learn about Naturalization page today?	Yes No Not sure	C,D	yes no not_sure	Y	Radio button, one-up	Skip Logic Group*	Use FAQ
RCH8287Q010		C	Was the FAQ link prominently placed/easy to find on the page?	Yes No		yes no	Y	Radio button, one-up	Skip Logic Group*	FAQ prominent
RCH8287Q011		D	Did the Questions and Answers about U.S. Citizenship link help you find what you were looking for?	Yes No		yes no	Y	Radio button, one-up	Skip Logic Group*	FAQ helpful
RCH8287Q012		E	What information was missing/not provided?		E		Y	Text area, no char limit	Skip Logic Group*	Missing info FAQ
RCH8287Q013	accomplish		Were you able to find what you were looking for today?	Yes Partially No	A,B A,B	yes partially no	Y	Drop down, select one	Skip Logic Group*	Find info
RCH8287Q014	why_not_accomplish	A	What prevented you from finding the information?				N	Text area, no char limit	Skip Logic Group*	Info not found
RCH8287Q015		B	What do you plan to do next?	Come back to the site later		come_back_to_the_site_later	Y	Checkbox, one-up vertical	Skip Logic Group*	Do next

				Plan to visit the desktop site Keep searching the Internet Call the 1-800 numbers/contact customer service Find legal assistance Find a citizenship preparation class Download Form N-400 Download test study materials Other		plan_to_visit_the_desktop_site keep_searching_the_internet call_the_1_800_numbers_conta ct_customer_service find_legal_assistance find_a_citizenship_preparation_ class download_form_n_400 download_test_study_materials other				Randomize Anchor Answer Choice	
RCH8287Q016			What is your preferred language ?				N	Text field, <100 char			Language
RCH8287Q017	improve		If you could make one improvement to the Citizenship Resource Center website, what would it be?				N	Text area, no char limit			Improvement
RUS0286967	fs_us_homeland_ security_crc_crc		On which device type do you prefer to access the Citizenship Resource Center website?	Desktop Mobile phone Tablet Other	B C C A	desktop mobile_phone tablet other	Y	Radio button, one-up vertical	Skip Logic Group*	Device Preference Anchor Answer Choice	
RUS0286968	fs_us_homeland_ security_crc_crc	A	Which other device do you prefer to use to access the CRC website?				N	Text area, no char limit	Skip Logic Group*	OE_Device Preference	
RUS0286969	fs_us_homeland_ security_crc_crc mobile_informatio nal_oe_why_mobi le	B	Why did you access the CRC website today using a mobile device?				N	Text area, no char limit	Skip Logic Group*	OE_Why Mobile	
RUS0286970	fs_us_homeland_ security_crc_crc mobile_informatio nal_oe_why_mobi le_preference	C	Why do you prefer using mobile devices to access the CRC website?				N	Text area, no char limit	Skip Logic Group*	OE_Why Mobile Preference	
RUS0286971	fs_us_homeland_ security_crc_crc mobile_informatio nal_where		Where are you using the Citizenship Resource Center website?	At home At work At school During my commute Other	A	at_home at_work at_school during_my_commute other		Radio button, one-up vertical	Skip Logic Group*	Where Anchor Answer Choice	
RUS0286972	fs_us_homeland_ security_crc_crc mobile_informatio nal_oe_where_el se	A	Where are you using the Citizenship Resource Center website?				N	Text area, no char limit	Skip Logic Group*	OE_Where Else	
RCH8287Q018			Do you use social media to learn about citizenship-related matters or to share information about citizenship-related matters?	Yes No	A	yes no	Y	Drop down, select one	Skip Logic Group*	Use social media	
RCH8287Q019		A	If so, which platforms do you use?	Facebook Twitter Google+ Instagram Pinterest YouTube Flickr Tumblr Blog Other, please specify.	B	facebook twitter google+ instagram pinterest youtube flickr tumblr blog other_please_specify	Y	Checkbox, one-up vertical	Skip Logic Group*	Platforms	
RCH8287Q020		B	Other platform used				N	Text field, <100 char	Skip Logic Group*	Other platform	
RCH8287Q021			If you plan to return to the Citizenship Resource Center website, what resource would you return to find?				N	Text area, no char limit		Resource	

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QID	AP Question Tag	Skip From	Question Text	Answer Choices	Skip To	AP Answer Tag	Required Y/N	Type	Special Instructions	CQ Label
RCH8287Q001	visit_frequency		How often do you visit the Citizenship Resource Center website?	First time More than once a day Daily About once a week About once a month Every 6 months or less		first_time more_than_once_a_day daily about_once_a_week about_once_a_month every_6_months_or_less	Y	Drop down, select one		Frequency
RCH8287Q002	acquisition_source_government		How did you hear about us? (Select all that apply)	USCIS website Internet search (i.e. Google, Bing, etc.) Online ad/media Offline ad (print, radio, television) Social media Email Brochure/publication Public event USCIS official Word-of-mouth Family/Friends Community organization Citizenship class Other, please specify:		other_government_site search_engine online_ad_media offline_ad_print_radio_televisio social_media email brochure_publication public_event uscis_official word_of_mouth personal_recommendation community_organization citizenship_class other_please_specify	Y	Checkbox, one-up vertical	Skip Logic Group* Randomize	Source
RCH8287Q003		A	Other source		A		N	Text field, <100 char	Skip Logic Group*	Other source
RCH8287Q004	role_govt		What best describes your role when coming to the Citizenship Resource Center website?	Naturalization applicant/permanent resident Family or friend of a naturalization applicant/permanent resident Adult educator/teacher Student Volunteer Immigrant-serving organization staff State or local government employee Attorney USCIS employee Other, please specify:		naturalization_applicant_perma nent_resident family_or_friend_of_a_naturaliz ation_applicant_permanent_resi dent adult_educator_teacher student volunteer immigrant_serving_organization state_or_local_government_em ployee attorney uscis_employee other_please_specify	Y	Radio button, one-up vertical	Skip Logic Group*	Role
RCH8287Q005		A	Other role				N	Text field, <100 char	Skip Logic Group*	Other role
RCH8287Q006			What area of the Citizenship Resource Center website did you visit today?	Learners Educators Organizations Other Languages		learners teachers organizations other_languages	Y	Drop down, select one		Area
RCH8287Q007	primary_reason_govt		What is the reason for your visit today to the Citizenship Resource Center website?	Just browsing Learn about the Citizenship Resource Center Learn about naturalization Apply for citizenship Study for the test Check application/case status Look for forms Find free information events Learn about citizenship rights and responsibilities Find classroom tools (for professionals) Learn about current USCIS grant opportunities Find links to program administration, professional development, and training resources Find a citizenship class Other, please specify:		just_browsing learn_about_the_citizenship_re learn_about_naturalization apply_for_citizenship study_for_the_test check_application_case_status look_for_forms find_free_information_events learn_about_citizenship_rights find_classroom_tools_for_profe learn_about_current_uscis_gra find_links_to_program_administ ration_professional_developme nt_and_training_resources find_a_citizenship_class other_please_specify	Y	Radio button, one-up vertical	Skip Logic Group* Randomize	Reason
RCH8287Q008		A	If you were looking for specific information, please tell us what you were trying to find.				N	Text area, no char limit	Skip Logic Group*	Other reason
RCH8287Q009		B	Did you use the Questions and Answers about U.S. Citizenship link on the Learn about Naturalization page today?	Yes No Not sure	C,D	yes no not_sure	Y	Radio button, one-up	Skip Logic Group*	Use FAQ
RCH8287Q010		C	Was the FAQ link prominently placed/easy to find on the page?	Yes No		yes no	Y	Radio button, one-up	Skip Logic Group*	FAQ prominent
RCH8287Q011		D	Did the Questions and Answers about U.S. Citizenship link help you find what you were looking for?	Yes No	E	yes no	Y	Radio button, one-up	Skip Logic Group*	FAQ helpful
RCH8287Q012		E	What information was missing/not provided?				Y	Text area, no char limit	Skip Logic Group*	Missing info FAQ
RCH8287Q013	accomplish		Were you able to find what you were looking for today?	Yes Partially No	A,B A,B	yes partially no	Y	Drop down, select one	Skip Logic Group*	Find info
RCH8287Q014	why_not_accomplish	A	What prevented you from finding the information?				N	Text area, no char limit	Skip Logic Group*	Info not found
RCH8287Q015		B	What do you plan to do next?	Come back to the site later		come_back_to_the_site_later	Y	Checkbox, one-up vertical	Skip Logic Group*	Do next

			Plan to visit the desktop site Keep searching the Internet Call the 1-800 numbers/contact customer service Find legal assistance Find a citizenship preparation class Download Form N-400 Download test study materials Other		keep searching the internet call_the_1_800_numbers_conta ct_customer_service find_legal_assistance find_a_citizenship_preparation_ class download_form_n_400 download_test_study_materials other			Randomize Anchor Answer Choice	
RCH8287Q016			What is your preferred language?			N	Text field, <100 char		Language
RCH8287Q017	improve		If you could make one improvement to the Citizenship Resource Center website, what would it be?			N	Text area, no char limit		Improvement
			On which device type do you prefer to access the Citizenship Resource Center website?	Desktop Mobile phone Tablet Other	B C C A	Y	Radio button, one-up vertical	Skip Logic Group*	Device Preference
		A	Which other device do you prefer to use to access the CRC website?			N	Text area, no char limit	Skip Logic Group*	OE_Device Preference
		B	Why did you access the CRC website today using a mobile device?			N	Text area, no char limit	Skip Logic Group*	OE_Why Mobile
		C	Why do you prefer using mobile devices to access the CRC website?			N	Text area, no char limit	Skip Logic Group*	OE_Why Mobile Preference
			Where are you using the Citizenship Resource Center website?	At home At work At school During my commute Other	A		Radio button, one-up vertical	Skip Logic Group*	Where
		A	Where are you using the Citizenship Resource Center website?			N	Text area, no char limit	Skip Logic Group*	OE_Where Else
RCH8287Q018			Do you use social media to learn about citizenship-related matters or to share information about citizenship-related matters?	Yes No	A	Y	Drop down, select one	Skip Logic Group*	Use social media
RCH8287Q019		A	If so, which platforms do you use?	Facebook Twitter Google+ Instagram Pinterest YouTube Flickr Tumblr Blog Other, please specify:	B	Y	Checkbox, one-up vertical	Skip Logic Group*	Platforms
RCH8287Q020		B	Other platform used			N	Text field, <100 char	Skip Logic Group*	Other platform
RCH8287Q021			If you plan to return to the Citizenship Resource Center website, what resource would you return to find?			N	Text area, no char limit		Resource

Attribute	Value
Channel	Mobile
Touchpoint Name	Informational
Hierarchy	No
Model Type	PredCSAT Mobile Info
Journey Phase	Awareness
Touchpoint Type	Standard
Partner Involved	No
Replay	No
Version Number of Model Template	17.3.Y

Survey Type	PREDCSAT
Look and Feel	Single Page
Theme Color	#009fea