|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Survey: SEC.gov Mobile 2017** |  | |  | | |  |
| **IA#: 20297** |  | |  | | |  |
| **Date: 9-10-2020** | |  |  | | |  |
|  |  | | |  |  |
| **SURVEY TYPE:** | Mobile website | | |  | |
|  |  | | |  |  |
| **Survey Q#** | **Type#** | | **Topic Type** | | |  |

1 Model Look and Feel - Appeal

2 Model Look and Feel - Balance

3 Model Look and Feel - Readability

4 Model Site Performance - Loading

5 Model Site Performance - Consistency

6 Model Site Performance - Completeness

7 Model Navigation - Organized

8 Model Navigation - Options

9 Model Navigation - Layout

10 Model Information Browsing - Sort

11 Model Information Browsing - Narrow

12 Model Information Browsing - Features

13 Model Site Information - Thoroughness

14 Model Site Information - Understandable

15 Model Site Information - Answers

16 Model Satisfaction - Overall

17 Model Satisfaction - Expectations

18 Model Satisfaction - Ideal

19 Model Return

20 Model Recommend

21 Model Primary Resource

22 Model Trust - Level

23 Custom Primary Reason

24 Custom Primary Reason - Other

25 Custom Accomplish

26 Custom Why Not Accomplish

27 Custom Do Next

28 Custom Do Next Other

29 Custom Features Used

30 Custom Search Usage

31 Custom Search Experience

32 Custom New EDGAR Search

33 Custom New EDGAR Search useful

34 Custom OE New EDGAR search useful

35 Custom OE New EDGAR search un-useful

36 Custom Notice hints

37 Custom Hints helped

38 Custom Navigation experience

39 Custom Acquisition source

40 Custom Referred\_other

41 Custom Role

41 Custom Role other

42 Custom Visit frequency

43 Custom Improve