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| **Survey: SEC Main** |  | |  | | |  |
| **IA#: 20297** |  | |  | | |  |
| **Date: 9-10-2020** | |  |  | | |  |
|  |  | | |  |  |
| **SURVEY TYPE:** | Desktop website | | |  | |
|  |  | | |  |  |
| **Survey Q#** | **Type#** | | **Topic Type** | | |  |

1 Model Content - Accuracy

2 Model Content - Content

3 Model Content - Freshness

4 Model Functionality - Usefulness

5 Model Functionality – Convenient

6 Model Functionality – Variety

7 Model Look and Feel - Appeal

8 Model Look and Feel - Balance

9 Model Look and Feel - Readability

10 Model Navigation - Organized

11 Model Navigation - Options

12 Model Navigation - Clicks

13 Model Online Transparency - Disclose

14 Model Online Transparency - Quick

15 Model Online Transparency - Access

16 Model Site Performance – Loading

17 Model Site Performance – Consistency

18 Model Site Performance - Errors

19 Model Satisfaction – Overall

20 Model Satisfaction – Expectations

21 Model Satisfaction – Ideal

22 Model Primary Resource

23 Model Recommend

24 Model Return

25 Model Trust – Best Interests

26 Model Trust - Trustworthy

27 Model Trust – Do Right

28 Custom Visit Frequency

29 Custom Role

30 Custom Other Role

31 Custom Primary Reason

32 Custom Other reason

33 Custom Method of looking

34 Custom Other method

35 Custom Navigation

36 Custom Search usage

37 Custom Search experience

38 Custom OE\_Search experience

39 Custom OE\_Search terms

40 Custom OE\_Search error

41 Custom Search options

41 Custom New EDGAR search

42 Custom New EDGAR search useful

43 Custom New EDGAR search un-unuseful

44 Custom Notice hints

45 Custom Hints helped

46 Custom Able to accomplish

47 Custom Unable to accomplish

48 Custom Do Next

49 Custom OE\_Do Next

50 Custom Find SEC.gov

51 Custom OE\_Find SEC

52 Custom Improvements