

**Survey:**  
**SEC Main**  
**IA#: 20297**  
**Date: 9-10-2020**

**SURVEY** Desktop website  
**TYPE:**

| Survey Q# | Type# | Topic Type                     |
|-----------|-------|--------------------------------|
| 1         | Model | Content - Accuracy             |
| 2         | Model | Content - Content              |
| 3         | Model | Content - Freshness            |
| 4         | Model | Functionality - Usefulness     |
| 5         | Model | Functionality - Convenient     |
| 6         | Model | Functionality - Variety        |
| 7         | Model | Look and Feel - Appeal         |
| 8         | Model | Look and Feel - Balance        |
| 9         | Model | Look and Feel - Readability    |
| 10        | Model | Navigation - Organized         |
| 11        | Model | Navigation - Options           |
| 12        | Model | Navigation - Clicks            |
| 13        | Model | Online Transparency - Disclose |
| 14        | Model | Online Transparency - Quick    |
| 15        | Model | Online Transparency - Access   |
| 16        | Model | Site Performance - Loading     |
| 17        | Model | Site Performance - Consistency |
| 18        | Model | Site Performance - Errors      |
| 19        | Model | Satisfaction - Overall         |
| 20        | Model | Satisfaction - Expectations    |
| 21        | Model | Satisfaction - Ideal           |
| 22        | Model | Primary Resource               |

|    |        |                              |
|----|--------|------------------------------|
| 23 | Model  | Recommend                    |
| 24 | Model  | Return                       |
| 25 | Model  | Trust - Best Interests       |
| 26 | Model  | Trust - Trustworthy          |
| 27 | Model  | Trust - Do Right             |
| 28 | Custom | Visit Frequency              |
| 29 | Custom | Role                         |
| 30 | Custom | Other Role                   |
| 31 | Custom | Primary Reason               |
| 32 | Custom | Other reason                 |
| 33 | Custom | Method of looking            |
| 34 | Custom | Other method                 |
| 35 | Custom | Navigation                   |
| 36 | Custom | Search usage                 |
| 37 | Custom | Search experience            |
| 38 | Custom | OE_Search experience         |
| 39 | Custom | OE_Search terms              |
| 40 | Custom | OE_Search error              |
| 41 | Custom | Search options               |
| 41 | Custom | New EDGAR search             |
| 42 | Custom | New EDGAR search useful      |
| 43 | Custom | New EDGAR search un-unuseful |
| 44 | Custom | Notice hints                 |
| 45 | Custom | Hints helped                 |
| 46 | Custom | Able to accomplish           |
| 47 | Custom | Unable to accomplish         |
| 48 | Custom | Do Next                      |
| 49 | Custom | OE_Do Next                   |
| 50 | Custom | Find SEC.gov                 |

|    |        |              |
|----|--------|--------------|
| 51 | Custom | OE_Find SEC  |
| 52 | Custom | Improvements |