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| **Survey: IRS Feedback**  **TDC AUR** |  | |  | |  |
| **I/A#: 30689** |  | |  | |  |
| **Date: 9/11/2020** |  | |  | |  |
|  |  |  | |  | |
| **SURVEY TYPE: Desktop** |  |  | | | |
|  |  |  | |  | |
| **Survey Q#** | **Type#** | | **Topic Type** | |  |

1 Custom Overall experience

2 Custom Role

3 Custom Previous notice

4 Custom Mail review process

5 Custom Status of case

6 Custom Length of process

7 Custom Outcome

8 Custom Influence decision

9 Custom Sign up ease

10 Custom Communication ease

11 Custom Method of communication

12 Custom Other communication

13 Custom Submitting documents

14 Custom Why use other communication

15 Custom Suggestions