|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Survey:** | DoDEA | |  | | |  |
| **IA#: 30651** |  | |  | | |  |
| **Date: 8/6/20** | |  |  | | |  |
|  |  | | |  |  |
| **SURVEY TYPE: website (desktop)** |  | | |  | |
|  |  | | |  |  |
| **Survey Q#** | **Type#** | | **Topic Type** | | |  |

1 Model Navigation - Organized

2 Model Navigation - Options

3 Model Navigation - Layout

4 Model Site Performance – Loading

5 Model Site Performance – Consistency

6 Model Site Performance - Errors

7 Model Site Information - Thoroughness

8 Model Site Information - Understandable

9 Model Site Information - Answers

10 Model Look and Feel – Appeal

11 Model Look and Feel – Balance

12 Model Look and Feel – Readability

13 Model Information Browsing – Sort Information

14 Model Information Browsing – Narrow Information

15 Model Information Browsing - Features

16 Model Satisfaction – Overall

17 Model Satisfaction – Expectations

18 Model Satisfaction – Ideal

19 Model Return

20 Model Recommend

21 Model Primary Resource

22 Custom COVID Info

23 Custom COVID Improvement

24 Custom Frequency of visits

25 Custom Relationship

26 Custom Other relationship

27 Custom Americas schools

28 Custom Region

29 Custom Europe schools

30 Custom Pacific schools

31 Custom Primary reason

32 Custom Other primary reason

33 Custom Contact info type

34 Custom Primary vehicle

35 Custom Accomplish goal

36 Custom Did not accomplish goal

37 Custom Info not found

38 Custom Plan next

39 Custom How look for info

40 Custom Other way looking for info

41 Custom Navigation experience

42 Custom Search experience

43 Custom Content

44 Custom A11 Satisfaction

45 Custom A11 Confidence

46 Custom A11 Quality

47 Custom A11 Ease

48 Custom A11 Efficiency

49 Custom A11 Equity Digital

50 Custom A11 Helpful Digital

51 Custom Improvement

52 Custom Contact