End of Task Survey

1. How did you verify your identity? (Please select ALL that apply.)

* Taking a photo of my driver’s license or other state-issued ID (e.g. driver’s license)
* Entering information from my driver’s license or other state-issued ID (e.g. driver’s license number)
* Answering credit history questions (e.g. mortgage amount)
* Signing in to ID.me
* I don’t remember

1. Overall, how satisfied were you with the *my* Social Security account creation process?

* Very Dissatisfied
* Dissatisfied
* Neutral
* Satisfied
* Very Satisfied

1. How satisfied were you with the amount of time it took to create your *my* Social Security account?

* Very dissatisfied
* Dissatisfied
* Neutral
* Satisfied
* Very Satisfied

1. How difficult or easy was it to create a *my* Social Security account?

* Very difficult
* Difficult
* Neutral
* Easy
* Very easy

1. How helpful was the information provided by the screens?

* Not helpful at all
* Not very helpful
* Neutral
* Helpful
* Very helpful

1. How difficult or easy was it to know what you needed to do next?

* Very difficult
* Difficult
* Neutral
* Easy
* Very easy

1. Is there anything else you would like to tell us about this experience? (multi-line text area)