

SSA Feedback Survey

- 1) What would you like to tell us about this page? (Multi-line text area)
- 2) What was the reason for your selection on this page? (Multi-line text area)
- 3) Is there other information we could have included to help you make your selection? (Multi-line text area)
- 4) Was it clear that you would need to select the Request Text Message button in order to get started? (Yes/No radio buttons)
- 5) Was it clear that that you would need to return to this browser window after taking photos? (Yes/No radio buttons)
- 6) Was it clear that you needed to retrieve a text message and select a link in the text message in order to begin the photo capture (Yes/No radio buttons)
- 7) Is there anything you would like to tell us about your photo capture experience? (Multi-line text area)
- 8) Are there other types of IDs you would like to see added to this page?
- 9) Please list additional options you would like to see on this page. (Multi-line text area)
- 10) Were the instructions for creating a username clear? (Yes/No radio button)
- 11) Were the instructions for creating a password clear? (Yes/No radio button)