

**Survey: Crime Solutions Desktop**

**IA#: 30919**

**Date: 8/18/2020**

**SURVEY TYPE: Customer SAT**

<b>Survey Q#</b>	<b>Type#</b>	<b>Topic Type</b>
1	Model	Look and Feel - Appeal
2	Model	Look and Feel - Balance
3	Model	Look and Feel - Readability
4	Model	Site Performance - Loading
5	Model	Site Performance - Consistency
6	Model	Site Performance - Completeness
7	Model	Navigation - Organized
8	Model	Navigation - Options
9	Model	Navigation - Layout
10	Model	Information Browsing - Sort
11	Model	Information Browsing - Narrow
12	Model	Information Browsing - Features
13	Model	Site Information - Thoroughness
14	Model	Site Information - Understandable
15	Model	Site Information - Answers
16	Model	Satisfaction - Overall
17	Model	Satisfaction - Expectations
18	Model	Satisfaction - Ideal
19	Model	Return
20	Model	Recommend Agency
21	Model	Trust - Best Interests
22	Model	Trust - Trustworthy
23	Model	Trust - Do Right
24	Custom	Visit Frequency
25	Custom	Redesign Rating
26	Custom	Redesign open-end
27	Custom	Role
28	Custom	Role open-end
29	Custom	Profession
30	Custom	Main Reason
31	Custom	Main Reason open-end
32	Custom	Doing on Site
33	Custom	What Prompted Visit
34	Custom	Website/Link
35	Custom	Website/Link open-end
36	Custom	Email Origin

37	Custom	Expected Destination
38	Custom	Accomplish
39	Custom	Accomplish open-end
40	Custom	Other Info
41	Custom	Other Info open-end
42	Custom	How Found Info
43	Custom	Search Results
44	Custom	Search Difficulties
45	Custom	Search Difficulties open-end
46	Custom	Time on Site
47	Custom	Word of Mouth Index
48	Custom	Gender
49	Custom	Age
50	Custom	Improvement Suggestions open-end