

MTF Feedback

FCG IA number:

Question Text

Q1. Please rate your experience of this page.

Q2. Where is the Military Hospital or Military Clinic for which you are providing website feedback located?

Q3. (if Overseas is selected) Which country is the Military Hospital or Military Clinic for which you are providing website feedback located in?

Q4. (If Continental US is selected) Which state is the Military Hospital or Military Clinic for which you are providing website feedback located in?

Q5. (Depending on the state/country selected) Which Military Hospital or Military Clinic are you providing website feedback on?

Q6. What information were you looking for on this website? (Please select all that apply.)

Q7. (If none of the above selected) Please specify what you were looking for.

Q8. Please rate your agreement with the following statement: I was able to easily find the information I was looking for.

Q9. How often do you use military and hospital clinic websites to find what you need?

Q10. Which best describes you?

Q11. (If Other for previous question) Please specify your role

Q12.. Which plan are you currently enrolled in?

Q13. Which features of the website do you like? (Please select all that apply)

Q14. (If Other selected on previous question) Please specify which feature/features of the site you like.

Q15. What could we do to improve your experience using this website?

Survey
30815

Answer Text

Star rating (5 stars)

Overseas
Continental US

List of countries containing Military Treatment Facilities

List of states containing Military Treatment Facilities

List of specific hospitals and clinics

Hours, location, and/or phone number
Services available
Information about the military installment
TRICARE and benefits information
None of the above

(Open-ended question)

Strongly agree
Somewhat agree
Somewhat disagree
Strongly disagree

Often (once every two weeks, or more often)
Sometimes (once per month)
Occasionally (once every six months)
Rarely (once per year or less)

Retired Service Member
Family of Retired Service Member
National Guard or Reserve Member (Active, Reserve, or Retired)
Family of National Guard or Reserve Member
Active Duty Service Member (includes all Uniformed Services)
Family of Active Duty Service Member
Other (Provider, Staff, Government, Media, etc.)

Military Hospital/Military Clinic Provider
Military Hospital/Military Staff Member
Government Employee

Media

I don't have a TRICARE health plan
TRICARE Prime
TRICARE For Life
TRICARE Select
TRICARE Retired Reserve
TRICARE Prime Remote
TRICARE Prime Overseas
TRICARE Prime Remote Overseas
TRICARE Select Overseas
TRICARE Reserve Select
TRICARE Young Adult
US Family Health Plan

Website appearance and design
Integration with TRICARE resources (Nurse Advice Line, Coverage, etc.)

Local news, articles, and videos
Similarity to TRICARE.mil and other Military
Hospital/Military Clinic websites
Other (please specify)

(Open-ended question)

(Open ended question)

[CLIENT NAME & SURVEY NA
FCG IA number: [EAM can help

Question Text

Q1.

Q2.

Q3.

Q4.

Q5.

Q6.

Q7.

ME] Feedback Survey
provide this number]

Answer Text

Start rating (5 stars)

(Open ended question)