The text you see here will appear at the top and bottom of your survey, examples below.
Default text is included and you may modify this text as needed.

Welcome and Thank You Text

Welcome Text

Thank you for visiting foia.gov. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Welcome Text - Tablet / Phone

Thank you for visiting foia.gov. You've been selected to participate in a brief survey to let us know how we can improve your experience. Please take a minute to share your opinions.

Thank You Text

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our website.

Thank You Text - Tablet / Phone

Thank you for taking our survey - and for helping us serve you better. We appreciate your input!

Example Desktop

Example Mobile

Model Name	FOIA Desktop
Model ID	
Partitioned	Yes - 2MQ
Date	
Model Version	17.3.Y

Label	Satisfaction Questions		Label	Element Questions		Label	Future Behaviors
	Satisfaction			**Site Performance (1=Poor, 10=Excellent, Don't Know)**		16 Return	**Return** **(1=Very Unlikely, 10=Very Likely)**
1 Satisfaction - Overall	What is your **overall satisfaction** with this site? *(1=Very Dissatisfied, 10=Very Satisfied)*		4 Site Performance - Speed	Please rate the **speed** that pages and content loaded for you.			How likely are you to **return to foia.gov** in the future?
2 Satisfaction - Expectations	How well does this site **meet your expectations**? *(1=Falls Short, 10=Exceeds)*		5 Site Performance - Completeness	Please rate the consistency of **complete loading** of pages and content.		17 Primary Resource	**Primary Resource** **(1=Very Unlikely, 10=Very Likely)**
3 Satisfaction - Ideal	How does this site **compare to an ideal website**? *(1=Not Very Close, 10=Very Close)*		6 Site Performance - Responsiveness	Please rate the **responsiveness** of the pages to your actions.			How likely are you to **use foia.gov as your primary resource** for information about FOIA?
				Look and Feel (1=Poor, 10=Excellent, Don't Know)			
			7 Look and Feel - Appeal	Please rate the **visual appeal** of the pages that you visited.			
			8 Look and Feel - Spacing	Please rate the **spacing** between items on the pages that you visited.			
			9 Look and Feel - Readability	Please rate the **legibility** of the pages that you visited.			
				Navigation (1=Poor, 10=Excellent, Don't Know)			
			10 Navigation - Ease	Please rate the **ease of finding** what you were looking for.			
			11 Navigation - Layout	Please rate the **page layout** on displaying content and links where you could find them.			
			12 Navigation - Links	Please rate the **links** on taking you where you needed to go.			
				Site Information (1=Poor, 10=Excellent, Don't Know)			
			13 Site Information - Relevance	Please rate the **relevance** to your interests of the information that you found.			
			14 Site Information - Thoroughness	Please rate the **thoroughness** of the information that you found.			
			15 Site Information - Readability	Please rate the **readability** of the information that you found.			

Red & Strike-Through: Delete
Underlined & Italicized: Re-order
Pink: Addition
Blue: Reword

FORESEE

QID	AP Question Tag	Skip From	Question Text	Answer Choices	Skip To	AP Answer Tag	Required Y/N	Type	Special Instructions	CQ Label
	role		1.What is your primary role in visiting the site today?	General Public		general_public	Y	Radio button, one-up vertical	Skip Logic Group*	Primary Role
				Feberal Agency Employee		federal_employee				
				Other (please specify)	A	other_please_specify				
	role_other	A	Please specifcy your role				N	Text field, <100 char	Skip Logic Group*	Primary Role_OE
	visit		Why did you visit FOIA.gov today? (Please select all that apply.)	Create a FOIA request		create_request	Y	Checkbox, one-up vertical	Skip Logic Group*	Why Visit
				Find contact information for an agency		contact_info				
				Find FOIA data		find_data				
				Do research		do_research				
				Find specific policies and regulations		find_policies				
				Search for documents		search_documents				
				Watch a video		watch_video				
				Provide feedback		provide_feedback				
				Log in as an Agency Manager to the National FOIA Portal		log_in				
				Other (please specify)	A	other_please_specify				
	visit_other	A	Please specifcy why you visited foia.gov				N	Text field, <100 char	Skip Logic Group*	Why Visit_OE
	accomplish		Did you accomplish what you wanted to do today on this site?	Yes	A	yes	Y	Radio button, one-up vertical	Skip Logic Group*	Accomplish
				No	B	no				
	find_information	A	Was the information easy to find?	Yes		yes	Y	Radio button, one-up vertical	Skip Logic Group*	Find Information
				No	C	no				
	accomplish__no_specify	B	What specifically were you unable to accomplish?				N	Text area, no char limit	Skip Logic Group*	Accomplish_OE
	find_information_difficult	C	Why was this information difficult to find? (Please select all that apply)	Links often did not take me where I expected		links_not_useful	Y	Checkbox, one-up vertical	Skip Logic Group*	Navigation Experience
				Had difficulty finding relevant information		difficulty_finding_relevant_info				
				Links/labels were difficult to understand		links_difficult_to_understand				
				Too many links or navigation options to choose from		too_many_links				
				Had technical difficulties (error messages, broken links, etc.)		technical_difficulties				
				Could not navigate back to previous information		could_not_navigate_back				
				I had a navigational difficulty not listed above:	D	a_different_navigation_diff				
	find_information_specifiy	D	What was your navigational difficulty?				N	Text area, no char limit	Skip Logic Group*	Navigation Experience - Other
	referred		How were you referred to the site today?	Social media (e.g., Facebook, Twitter, etc.)		social_media	Y	Checkbox, one-up vertical	Skip Logic Group*	Referred
				Another government site		another_gvt_site				
				Search engine results		search_engine				
				Recommendation from someone I know		recommendation				
				Other (please specify)	A	other_please_specify				
				I was not referred to the site by anything specific		nothing_specific				
	referred_specificy	A	Please specificy what referred you to the site				N	Text area, no char limit	Skip Logic Group*	Referred_OE
	visit_frequency		How often do you visit the site?	This is my first time		first_time	Y	Checkbox, one-up vertical		Visit Frequency
				Once a month or more		once_month				
				A few times a year		few_year				
				Less than once a year		less_year				
	improve		What else would you like to share with us to help improve your online experience with www.foia.gov?				N	Text area, no char limit		Improve_OE