

**Survey:** DOJ FOIA Desktop  
 Satisfaction  
**IA#:** 30926  
**Date:** 11/16/2020

**SURVEY TYPE:** ForeSee Predictive Satisfaction

Survey Q#	Type#	Topic Type
1	MODEL	Satisfaction - Overall
2	MODEL	Satisfaction - Expectations
3	MODEL	Satisfaction - Ideal
4	MODEL	Site Performance - Speed
5	MODEL	Site Performance - Completeness
6	MODEL	Site Performance -Responsiveness
7	MODEL	Look and Feel - Appeal
8	MODEL	Look and Feel - Spacing
9	MODEL	Look and Feel - Readability
10	MODEL	Navigation - Ease
11	MODEL	Navigation - Layout
12	MODEL	Navigation - Links
13	MODEL	Site Information - Relevance
14	MODEL	Site Information - Thoroughness
15	MODEL	Site Information - Readability
16	MODEL	Return
17	MODEL	Primary Resource
18	CUSTOM	Primary Role
19	CUSTOM	Primary Role_OE
20	CUSTOM	Why Visit
21	CUSTOM	Why Visit_OE
22	CUSTOM	Accomplish
23	CUSTOM	Find Information
24	CUSTOM	Accomplish_OE
25	CUSTOM	Navigation Experience
26	CUSTOM	Navigation Experience - Other
27	CUSTOM	Referred
28	CUSTOM	Referred_OE
29	CUSTOM	Visit Frequency
30	CUSTOM	Improve_OE