

Survey:
 USCIS CRC
IA#: 30681
Date:
 10/25/18

SURVEY TYPE: Mobile Browse

Survey Q#	Type#	Topic Type
1	Standard	Satisfaction - Overall
2	Standard	Satisfaction - Expectations
3	Standard	Satisfaction - Ideal
4	Standard	Site Performance - Speed
5	Standard	Site Performance - Completeness
6	Standard	Site Performance - Responsiveness
7	Standard	Look and Feel - Appeal
8	Standard	Look and Feel - Spacing
9	Standard	Look and Feel - Readability
10	Standard	Navigation - Ease
11	Standard	Navigation - Layout
12	Standard	Navigation - Links
13	Standard	Site Information - Relevance
14	Standard	Site Information - Thoroughness
15	Standard	Site Information - Readability
16	Standard	Brand Confidence
17	Standard	Return
18	Standard	Recommend Company
19	Custom	Frequency
20	Custom	Source
21	Custom	Other Source
22	Custom	Role
23	Custom	Other Role
24	Custom	Area
25	Custom	Reason
26	Custom	Other Reason
27	Custom	Use FAQ
28	Custom	FAQ Prominent
29	Custom	FAQ Helpful
30	Custom	Missing Info FAQ
31	Custom	Find Info
32	Custom	Info Not Found
33	Custom	Do Next
34	Custom	Language
35	Custom	Improvement

36	Custom	Use Social Media
37	Custom	Platforms
38	Custom	Other Platform
39	Custom	Resource