



The text you see here will appear at the top and bottom of your survey, examples below.  
Default text is included and you may modify this text as needed.

### Welcome and Thank You Text

#### Welcome Text - Tablet / Phone

Thank you for visiting this site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

#### Thank You Text - Tablet / Phone

Thank you for taking our survey - and for helping us serve you better.  
We appreciate your input!

### Example Mobile

The example mobile screen displays the FORESEE logo at the top right. Below it is the welcome text: "Thank you for visiting our site. You've been selected to participate in a brief survey to let us know how we can improve your experience. Please take a minute to share your opinions." A TRUSTe Certified Privacy logo is positioned below the text. A note states "Required questions are denoted by an \*". A decorative zigzag line separates the text from the thank you message: "Thank you for taking our survey - and for helping us serve you better." At the bottom, there are two buttons: a grey "Cancel" button and a green "Submit" button. Below the buttons are three links: "ForeSee", "ForeSee Privacy Policy", and "Contact Us".

Model Name SEC IAPD Mobile 2017  
 Model ID wBNFog91N0hJFh5IMwg0FA4C  
 Partitioned Yes - 2MQ  
 Date 10/19/2017

~~Red & Strike-Through~~: Delete  
Underlined & Italicized: Re-order  
 Pink: Addition  
 Blue: Reword



Label	Element Questions	Label	Satisfaction Questions	Label	Future Behaviors
	<b>Look and Feel (1=Poor, 10=Excellent, Don't Know)</b>		<b>Satisfaction</b>		<b>Recommend Site (1=Very Unlikely, 10=Very Likely)</b>
1 Look and Feel - Appeal	Please rate the visual appeal of this site.	16 Satisfaction - Overall	What is your overall satisfaction with this site? <i>(1=Very Dissatisfied, 10=Very Satisfied)</i>	19 Recommend	How likely are you to recommend this site to someone else?
2 Look and Feel - Balance	Please rate the balance of graphics and text on this site.	17 Satisfaction - Expectations	How well does this site meet your expectations? <i>(1=Falls Short, 10=Exceeds)</i>		<b>Return (1=Very Unlikely, 10=Very Likely)</b>
3 Look and Feel - Readability	Please rate the readability of the pages on this site.	18 Satisfaction - Ideal	How does this site compare to your idea of an ideal website? <i>(1=Not Very Close, 10=Very Close)</i>	20 Return	How likely are you to return to this site in the future?
	<b>Site Performance (1=Poor, 10=Excellent, Don't Know)</b>			21 Seek More Information	<b>Seek More Information (1=Very Unlikely, 10=Very Likely)</b>
4 Site Performance - Loading	Please rate how quickly pages load on this site.				How likely are you to seek out more information about investment professionals and potential investments as a result of visiting this site?
5 Site Performance - Consistency	Please rate the consistency of speed from page to page on this site.				
6 Site Performance - Completeness	Please rate how completely the page content loads on this site.				
	<b>Navigation (1=Poor, 10=Excellent, Don't Know)</b>				
7 Navigation - Organized	Please rate how well this site is organized.				
8 Navigation - Options	Please rate the options available for navigating this site.				
9 Navigation - Layout	Please rate how well the site layout helps you find what you need.				
	<b>Information Browsing (1=Poor, 10=Excellent, Don't Know)</b>				
10 Information Browsing - Sort	Please rate the ability to sort information by criteria that are important to you on this site.				
11 Information Browsing - Narrow	Please rate the ability to narrow choices to find the information you are looking for on this site.				
12 Information Browsing - Features	Please rate how well the features on the site help you find the information you need.				
	<b>Site Information (1=Poor, 10=Excellent, Don't Know)</b>				
13 Site Information - Thoroughness	Please rate the thoroughness of information provided on this site.				
14 Site Information - Understandable	Please rate how understandable this site's information is.				
15 Site Information - Answers	Please rate how well the site's information provides answers to your questions.				

Model Name SEC IAPD Mobile 2017  
 Model ID wBNFog91N0hJFh5IMwg0FA4C  
 Partitioned Yes - 2MQ  
 Date 3/22/2017

Red & Strike-Through: Delete  
 Underlined & Italicized: Re-order  
 Pink: Addition  
 Blue: Reword



QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
HAJ7028Q001			What is your <b>primary interest</b> in visiting this site today?	Review the accuracy of the site Check out the background of a firm Check out the background of an investment professional Review aggregate data Other		Y	Radio button, one-up vertical	Skip Logic Group*  Randomize  Anchor Answer Choice	Primary Reason
HAJ7028Q002		A	Please briefly describe your primary interest in visiting this site today:			N	Text area, no char limit	Skip Logic Group*	Primary Reason - Other
HAJ7028Q003	Accomplish		Did the site help you <b>do what you wanted</b> to do today?	Yes No Partially I wasn't looking for anything in particular		Y	Radio button, one-up vertical	Skip Logic Group*	Accomplish
HAJ7028Q004	OE_Accomplish	A	Please specify what you were trying to do:			N	Text area, no char limit	Skip Logic Group*	Why Not Accomplish
HAJ7028Q005			Have you ever previously checked with a state or federal regulator regarding the background, registration, or license of a financial professional?	Yes No		Y	Radio button, one-up vertical		Learning Behavior
HAJ7028Q006			Did you <b>learn something</b> on this site that might impact your behavior in the future?	Yes No Maybe		Y	Radio button, one-up vertical	Skip Logic Group*	Learning
HAJ7028Q007		A	Please specify what you learned:			N	Text area, no char limit	Skip Logic Group*	Learned
HAJ7028Q008			How did you <b>learn about</b> this site?	Search engine (Google, Bing, etc.) Referred by Investor.gov Referred by SEC.gov Referred by FINRA BrokerCheck In-person event/conference Social media (Twitter, Facebook, etc.) News source (magazine/newspaper) News source (magazine/newspaper/radio/television) Radio Television Referred by a friend or family member Prior visit Other		Y	Radio button, one-up vertical	Skip Logic Group*  Randomize  Anchor Answer Choice	Acquisition Source
HAJ7028Q009		A	Please specify how you learned about this site:			N	Text area, no char limit	Skip Logic Group*	OE-Found
HAJ7028Q010		B	Which Investor.gov page did you visit most recently?	Homepage Compound Interest Calculator page Other Investor.gov page (including alerts and bulletins)		Y	Radio button, one-up vertical	Skip Logic Group*	Investor.gov Page
HAJ7028Q011		C	Please describe the event/conference you attended:			N	Text area, no char limit	Skip Logic Group*	OE-Event Attended
HAJ7028Q012	Role		Which category <b>best describes you</b> ?	Individual Investor Financial Advisor or Investment/Securities Professional Student Teacher/Academic Attorney Consultant Securities Regulator Other		Y	Radio button, one-up vertical	Skip Logic Group*	Role
HAJ7028Q013		A	Please briefly describe your role:			N	Text field, <100 char	Skip Logic Group*	Other role

HAJ7028Q014	Visit Frequency		How often do you visit this site?	This is my first visit	Y	Radio button, one-up vertical		Visit Frequency
				Once every 6 months or less often				
				Once every few months				
				Monthly				
				Weekly				
Daily or more often								
HAJ7028Q015	Location		From what location were you accessing this site?	At home	Y	Radio button, one-up vertical	Skip Logic Group*	Location
				At work				
				In transit				
				Investor event				
				Financial professional office				
Other	A							
HAJ7028Q016		A	From what other location were you accessing this site?		N	Text field, <100 char	Skip Logic Group*	Location Other
HAJ7028Q017			What is your preferred way to get information from this site?	Via my desktop/laptop	Y	Radio button, one-up vertical		Channel Preference
				Via my tablet				
				Via my phone				
				No preference				
HAJ7028Q018	OE_Improve Experience		If you could make one <b>change/improvement</b> to this website, what would it be?		N	Text area, no char limit		Improve