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| **Survey:NCCIH** |  |  |  |   |
| **IA#:** |  |  |  |   |
| **Date: 11/8/18** |  |  |  |   |
|  |  |  |  |  |
| **SURVEY TYPE:** | Healthcare |  |   |
|  |  |  |  |  |
| **Survey Q#** |  | **Type#** | **Topic Type** |   |

|  |  |  |
| --- | --- | --- |
| 1 | Model | Look and feel |
| 2 | Model | Look and feel |
| 3 | Model | Look and feel |
| 4 | Model | Site Performance |
| 5 | Model | Site Performance |
| 6 | Model | Site Performance |
| 7 | Model | Navigation |
| 8 | Model | Navigation |
| 9 | Model | Navigation |
| 10 | Model | Info Browsing |
| 11 | Model | Info Browsing |
| 12 | Model | Info Browsing |
| 13 | Model | Site Info |
| 14 | Model | Site Info |
| 15 | Model | Site Info |
| 16 | Model | Satisfaction |
| 17 | Model | Satisfaction |
| 18 | Model | Satisfaction |
| 19 | Model | Trust |
| 20 | Model | Return |
| 21 | Model | Recommend |
| 22 | Custom | Info looking for |
| 23 | Custom | Specify disease |
| 24 | Custom | Specify herb |
| 25 | Custom | Specify visit |
| 26 | Custom | Accomplish |
| 27 | Custom | Easy to find |
| 28 | Custom | Specify why difficult |
| 29 | Custom | Role |
| 30 | Custom | Specify healthcare professional |
| 31 | Custom | Specify role |
| 32 | Custom | Frequency of visit |
| 33 | Custom | Sections visited |
| 34 | Custom | Specify sections |
| 35 | Custom | Funding info |
| 36 | Custom | specify funding info |
| 37 | Custom | Use search |
| 38 | Custom | Search experience |
| 39 | Custom | Specify search issue |
| 40 | Custom | Info reviewing issues |
| 41 | Custom | Describe reviewing issue |
| 42 | Custom | Describe unanswered question |
| 43 | Custom | Location |
| 44 | Custom | Age |
| 45 | Custom | Primary language |
| 46 | Custom | Specify language |
| 47 | Custom | Specify improve experience |