

Survey: Regulatory Information Service Center
RISC
IA#: 30610 Amend 4
Date: 1/16/2019

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#
1	Standard
2	Standard
3	Standard
4	Standard
5	Standard
6	Standard
7	Standard
8	Standard
9	Standard
10	Standard
11	Standard
12	Standard
13	Standard
14	Standard
15	Standard
16	Standard
17	Standard
18	Standard
19	Standard
20	Standard
21	Standard
22	Standard
23	Standard
24	Custom
25	Custom
26	Custom
27	Custom
28	Custom
29	Custom
30	Custom
31	Custom
32	Custom
33	Custom
34	Custom
35	Custom
36	Custom
37	Custom
38	Custom
39	Custom
40	Custom

41	Custom
42	Custom
43	Custom
44	Custom
45	Custom
46	Custom
47	Custom
48	Custom
49	Custom
50	Custom
51	Custom
52	Custom
53	Custom

Type Topic

Look and Feel - Appeal

Look and Feel - Balance

Look and Feel - Readability

Site Performance - Loading

Site Performance - Consistency

Site Performance - Completeness

Navigation - Organized

Navigation - Options

Navigation - Layout

Information Browsing - Sort

Information Browsing - Narrow

Information Browsing - Features

Site Information - Thoroughness

Site Information - Understandable

Site Information - Answers

Satisfaction - Overall

Satisfaction - Expectations

Satisfaction - Ideal

Return

Recommend Company

Primary Resource

Regulatory Participation

Trust - Level

Visit Freq

Role

Other Role

Find Out

Other Find Out

Search_Engine

OE_WebsiteRef

OE_FedWebsiteRef

Resources

Other Resources

OE_Forms

Accomplished Goal

Did Not Find

Do Next

Other Do Next

Navigation

Other Navigation

Search
Search - Section
Search - Experience
Other Search Exp
Dashboard
Dashboard Opinion
OE_Dashboard
Mobile App
Mobile Device
Mobile Experience
Mobile Compare
OE_Mobile Improvements
Improvements