

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: BLS
 IA#: 30634 Amend 4
 Date:

SURVEY TYPE: Relationship (tab 4)

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Information Browsing - Sort
11	Standard	Information Browsing - Narrow
12	Standard	Information Browsing - Features
13	Standard	Site Information - Thoroughness
14	Standard	Site Information - Understandable
15	Standard	Site Information - Answers
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Confidence
20	Standard	Return
21	Standard	Recommend
22	Custom	Primary info seeking
23	Custom	Other primary info
24	Custom	Found Info
25	Custom	Email cannot find
26	Custom	How found info
27	Custom	Other how found info
28	Custom	Navigation Experience
29	Custom	Other navigation experience
30	Custom	Use search
31	Custom	Search experience
32	Custom	Issues with search results
33	Custom	Sat with BLS products and info
34	Custom	Info understandable
35	Custom	Visit Frequency
36	Custom	Best describes
37	Custom	Describes student
38	Custom	Describes educator
39	Custom	Describes academic
40	Custom	Describes professional
41	Custom	Describes Citizen
42	Custom	Other best describes
43	Custom	Other suggestions

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